

# CONTROL



## CONTROL

- Knowledge
- Predictability
- Autonomy

'Control' provides you with all the support and knowledge you need to keep your business up and running. You want the relief of knowing your power solution is serviced by the most qualified mechanics in the business and that you will benefit from the best products and service that Pon Power has to offer. Pon is your knowledgeable and reliable partner, helping you to get a grip on even the largest service jobs. This so you can fully trust on your engine, each operating job again.

**Pon Power, we care about your journey.**

# CONTROL

ITEM	INCLUDED	OPTIONAL	N/A
Remote monitoring (INFORM) ***		○	
Oil analysis		○	
Oil interpretation			✗
Coolant analysis		○	
Performance test (PAR)		○	
Periodic inspection mechanical (TAM)		○	
Periodic inspection electrical (TAE)		○	
Boroscopic inspection		○	
Alignment check		○	
Fuel injectors			N/A
Turbochargers			N/A
Top-end overhaul	✓		
Major overhaul	✓		
Filter package	✓		
Water pump		○	
Cooling water thermostats		○	
Unscheduled repairs			✗
Recommended tool package		○	
Recommended spare parts package		○	
Recommended strategic parts stock		○	
Technical training		○	
Int. emergency call-out fee*		○	
Client specific guarantees			✗

\* Included level  
 ✓ Included  
 ○ Optional  
 N/A Not applicable  
 ✗ Not available

ITEM	INCLUDED	OPTIONAL	N/A
24/7/365 service support on call	✓		
Response after initial contact (hours)	1		
Service work report after each service interval	✓		
Response time for unscheduled repairs (hours)**	8		
Discount	✓		
Targeted TCO reduction			✗
Operational meeting	✓		
Operational master class			✗
Fee based contract		○	
Newsletter to update on status of the fleet engines	✓		

\* Does not apply for destinations requiring specific visa or other documents

\*\* Except for international call-outs and national holidays

Contract term is 5 years

## PON POWER SCANDINAVIA

We take care of your journey

[pon-cat.com/servicelevels](http://pon-cat.com/servicelevels)

