

Turning Problems into Solutions





We provide
an integrated set
of activities across
the world with
all-round, 24/7 care
and assistance for
Separation,
Heat Exchange
and Filtration Systems.



MARINE POWER PLANTS INDUSTRY

We Manage Separation,
Heat Exchange and Filtration
Systems for You

SotecoGroup. The Perfect Circle

The Global Service Provider for Separation, Heat Exchange and Filtration Systems

Our all-round, versatile structure provides global servicing for the marine, industry and energy sectors.

Our core business includes all-round management services for your Separation, Heat Exchange and Filtration Systems.

What do we mean by 'all-round management'? Our idea of 'all-round management' aims to solve all your equipment-related problems



by providing you with a single interface for trouble-free technical service, scheduled and unscheduled maintenance, as well as spare parts and equipment replacements.

reducing costs and related risks. Last but not least, our maintenance and spare parts' supply service allows you to 'sit back and chill'.



The Soteco Group: a triple-brand partnership for certified, highly reliable servicing anywhere in the world

- **Soteco International** produces spare parts for your equipment
- **Comtech** is in charge of world-wide marketing and dealership
- **Technoservice** provides all-round maintenance solutions and replacements with fully reconditioned equipment

SotecoGroup turns problems into solutions

Need cost-effective Separation, Heat Exchange and Filtration Systems? The Soteco Group, **your right spare partner** and single interface, offers your company a signature 'all-round management' service

MARINE

The Soteco Group aims to offer all-around management services for on-board or off-shore separation, heat exchange and filtration systems. Our worldwide service relies on two main Service Centers based in Genoa, Italy and Singapore as well as a network of affiliated



partners providing a number of customised solutions ranging from Global Scheduled Maintenance to Specialised Maintenance Service on board of vessels or at our ISO-certified Service Stations. Any service we provide comes with a global guarantee.

POWER PLANTS

The Soteco Group partners with highly qualified technical staff holding expertise in separation, heat exchange and filtration systems for power-generation plants. Service is offered on a global scale and ranges from scheduled routine maintenance to the replacement of spare parts to the all-around management and full



replacement of existing equipment with in-house reconditioned and guaranteed units from our ISO-certified Service Stations. Our multi-tiered support approach, specifically tailored to meet each client's needs, allows for a clear-cut cost policy and all-around guaranteed service that is delivered 365 days a year.



INDUSTRY

The Soteco Group is able to provide servicing to any type of industry and its connected activities through customised maintenance schedules meant for separation, heat exchange and filtration systems. From one-off technical interventions to overall maintenance and

equipment replacement schedules, Soteco offers a wide range of service activities that responds to specific and diverse needs and requirements. All decision-making is essentially client-centred so that any work performed is cost-effective, time-saving, safe and guaranteed.

Certified quality for the Group's Companies



ISO 9001



ISO 14001



OHSAS 18001

SOTECO INTERNATIONAL IS ISO 9001, ISO 14001 AND OHSAS 18001 CERTIFIED FOR PRODUCTION OF SPARE PARTS FOR MARINE AND INDUSTRIAL CENTRIFUGAL SEPARATORS

Quality Means Guarantee

The quality of Soteco International products is guaranteed by ISO 9001, ISO 14001 and OHSAS 18001 DNV – GL certificates, for the manufacturing of spare parts for marine and industrial oil separators.

This quality system guarantees that even detailed requirements (be they material, tollerance-related or other) are met, while still ensuring that production processes are perfectly under control. Our current quality standards allow us to offer clients a further 18-month guarantee as of the date of delivery.



TECHNOSERVICE IS ISO 9001, ISO 14001 AND OHSAS 18001 CERTIFIED FOR MAINTENANCE, RECONDITIONING AND TRADE CENTRIFUGAL SEPARATORS AND PLATES FOR HEAT EXCHANGERS.

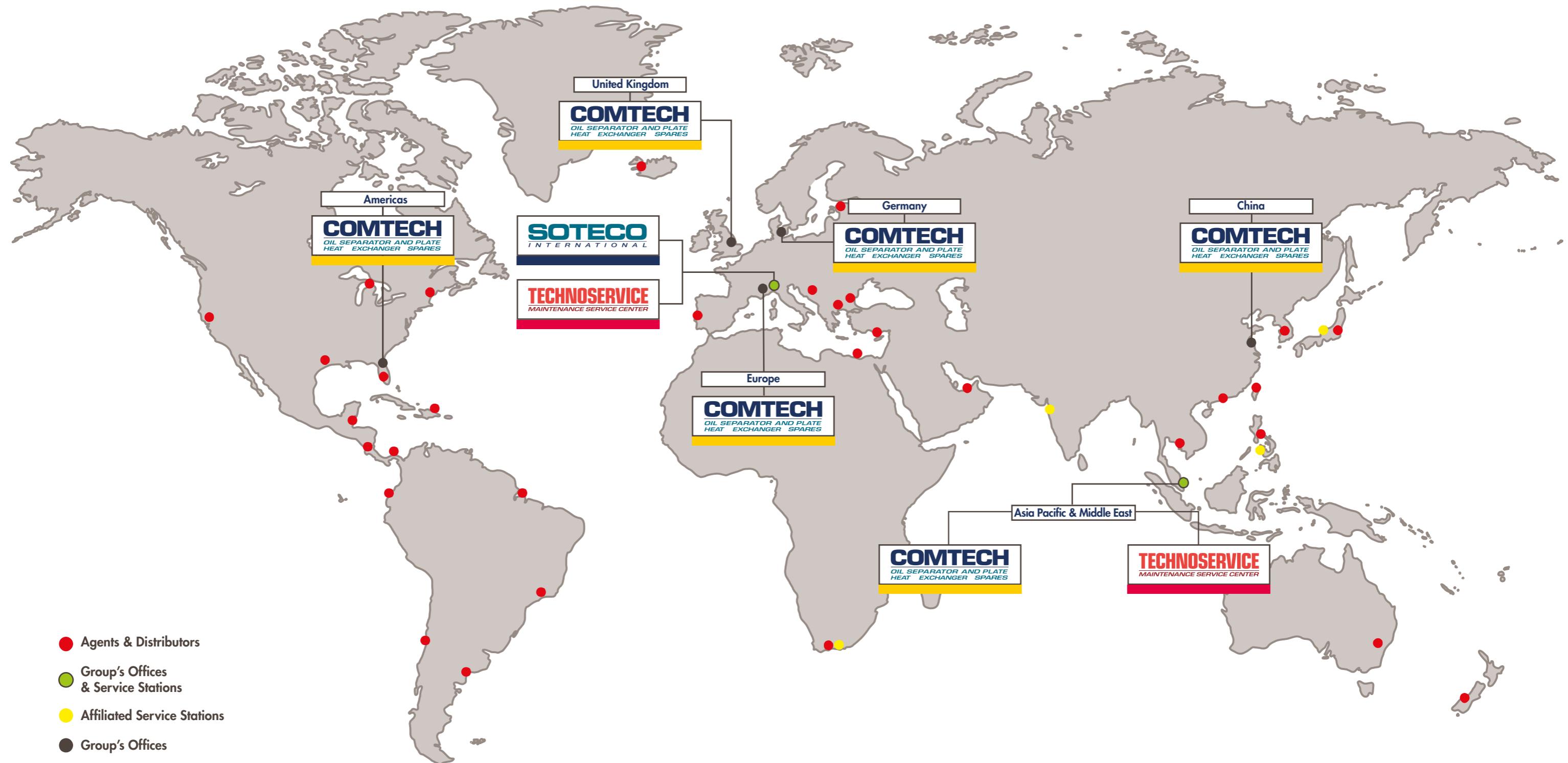
Quality Means Commitment

Well-established quality policies entail clear-cut priorities and goals, among which full customer satisfaction, as well as addressing and acting on customer input to meet expectations.

Quality Means Self-Improvement

Technoservice manages all Separation, Heat Exchange and Filtration Systems adopting an all-round safety assurance policy that embraces the basic principles of respect for human life and the surrounding environment.

SotecoGroup across the World for Your Separation, Heat Exchange and Filtration Systems





Production: Soteco International

Reliability, interchangeability and an 18-month guarantee are the main features of made-in-Italy Original Soteco Spare Parts

Soteco International has an extensive and successful experience in manufacturing spare parts for centrifugal separators. Soteco International's 40-year leadership in this field is based on a dynamic combination of energy, specific professional competence and marine know-how. Modern technology, advanced skills and driving motivation have made for

better quality of production and corporate growth. Our modern industrial premises in Genoa - a city that takes great pride in its past industrial and maritime traditions - are open to you for inspection. We look forward to welcoming you into our corporate structure to view our production systems and quality standards.



Soteco International boasts innovative high-tech production systems

Distribution: Comtech

Six hubs and two warehouses world wide with over 30,000 Original Soteco Spare Parts available 24/7

Comtech is sole distributor world-wide for Soteco International Spare Parts and provides fast and efficient service through six offices based in Ventimiglia, Italy serving Europe, Singapore serving Asia and the Middle East, Miami, USA, serving the Americas, Shanghai serving China, Hamburg and London serving the German and British markets, respectively, and two warehouses (Italy and Singapore) offering over 30,000 readily available spare parts.

Advanced technology allows for fast

turn-around times for spare part availability checks, packaging and shipping. Standing agreements with leading international carriers guarantee prompt delivery of spare parts anywhere in the world from the nearest warehouse. Besides scheduled technical and professional seminars, a dedicated help-line is available 24/7 to supply detailed product information, advise on maintenance service issues and find solutions to technical problems.



Ventimiglia, Europe



Singapore, Asia Pacific & Middle East



Miami, Americas



Shanghai, China



Hamburg, Germany



London, UK

Comtech Customer Service
is there to help you 24/7



Maintenance: Technoservice

A full range of all-round service opportunities for Separation, Heat Exchange and Filtration Systems

Two main service centers in Genoa (Italy) and Singapore and a network of affiliated partners world-wide offer specialised on-site or in-workshop maintenance for all types of centrifugal separators, plate heat exchangers and filtration systems. Lengthy experience in the field has allowed Technoservice to build a large portfolio of satisfied customers both on-land and off-shore. We respond to increasingly sophisticated technical demands on an ever-changing market with customised service that is certified to meet standard requirements.

A full stock of fully reconditioned separators and bowls of all types means that Technoservice works on fast response times. Separators and bowls can be shipped from Genoa (Italy) or Singapore and come with a 12-month guarantee. Our two main service centers offer our customers a world-wide professional and qualified regasketing service for a wide range of plate heat exchangers. Our quality standards and customer care policy ensure that regasketing complies with standard procedures that will guarantee high performance.



Technoservice stands for competitiveness, availability and technical know-how



www.sotecogroup.com



SOTECO
INTERNATIONAL



COMTECH
OIL SEPARATOR AND PLATE
HEAT EXCHANGER SPARES

TECHNOSERVICE
MAINTENANCE SERVICE CENTER

