

# Service Worldwide 2018





**Dear Customers,**

MAN PrimeServ offers you excellent global support, available through a global network of service facilities to satisfy your requests.

Whenever you require spares, technical expertise or qualified repair assistance, please contact your nearest MAN PrimeServ partner.

The lists on the following pages show the international direct-dial numbers to our product-specific after sales departments with 24-hour customer service coverage.

In order to assist you in a quick and efficient way, it would be helpful to have the following information available:

- **Name (ex-name) of the ship and plant**
- **Type of equipment and product number**
- **Name of product manufacturer**
- **Year of manufacture**
- **Spare part number**

We look forward to assisting you!

**WORLDWIDE SERVICE NETWORK · GENUINE SPARE PARTS · [WWW.PRIMESERV.MAN.EU](http://WWW.PRIMESERV.MAN.EU)**

## Mantra of MAN PrimeServ

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**Wayne Jones OBE**  
Chief Sales Officer

The work mindset of MAN PrimeServ employees is governed by the mantra "Service with passion.", which perfectly translates the company's commitment to 100% customer satisfaction through comprehensive, continuous support. Our customers wouldn't want it any other way.

*We aim to be the first choice of you, our customer, by understanding your requirements and being your preferred service solution provider.*

A handwritten signature in blue ink, appearing to read "W. Jones", written over a light blue horizontal line.

## Useful links

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**MAN | PrimeServ** [HOMEPAGE](#)



**MAN | PrimeServ** [HOTLINE OVERVIEW](#)



**MAN PrimeServ Headquarters  
Marine Engines & Systems |  
Power Generation 06**

**Worldwide Contacts Engines &  
Propulsion Systems 10**

**MAN PrimeServ Engines &  
Propulsion Systems 52**

**MAN PrimeServ  
Turbomachinery Solutions 60**

**MAN PrimeServ Headquarters  
Turbomachinery | Power Generation 66**

**Worldwide Contacts  
Turbomachinery Services 68**

**MAN PrimeServ Academies 106**

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# MAN PrimeServ Headquarters Marine Engines & Systems | Power Generation



## Germany +49

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### AUGSBURG

Medium speed four-stroke MAN diesel engines

Spare Parts	Phone	821 322 1799
Technical Services	Phone	821 322 1499

Turbochargers

Spare Parts	Phone	821 322 4030
Technical Services	Phone	821 322 4010

### HAMBURG

MAN diesel engines

Spare Parts and Technical Services	Phone	173 938 6657
InSitu Repair four-stroke Augsburg engines	Phone	173 938 6657

## Denmark +45

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### COPENHAGEN

Two-stroke B&W and MAN B&W diesel engines

Spare Parts	Phone	4019 3501
Technical Services, Office Hours	Phone	3385 1300
Technical Services, Emergency Number	Phone	2048 9440
Warranty, Operation Department	Phone	4045 4527

### FREDERIKSHAVN

Four-stroke B&W and Alpha diesel propulsion

Spare Parts and Technical Services	Phone	2040 6059
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### HOLEBY

Four-stroke Holeby GenSets and Power Plants

Spare Parts and Technical Services	Phone	4014 4045
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**France** ← ☎ +33

**MAN | PrimeServ**

## SAINT-NAZAIRE

Four-stroke S.E.M.T. Pielstick diesel engines

Parts & Standard Solutions	Phone	240 90 65 49
Project Sales & Service Execution	Phone	240 90 68 39
Technical Engines Support	Phone	240 90 67 92
PrimeServ Academy	Phone	240 90 65 15

**United Kingdom** ← ☎ +44

**MAN | PrimeServ**

## STOCKPORT

Medium speed four-stroke Mirrlees, Ruston,  
Paxman and E-Type diesel engines  
Spare Parts and Technical Services

Phone 161 4831000

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# Worldwide Contacts Engines & Propulsion Systems

WORLDWIDE CONTACTS ENGINES & PROPULSION SYSTEMS

## Angola

**MAN PrimeServ**  
see South Africa

**MAN | PrimeServ**

## Argentina ← ☎ +54

### BUENOS AIRES

#### MAN Diesel & Turbo Argentina S.A.

**MAN | PrimeServ**

Armenia 3575

Phone 11 5353 0270

B1605BOH MUNRO –  
PROV. BUENOS AIRES

11 5236 6006

E-Mail [primeserv-ar@mandieselturbo.com](mailto:primeserv-ar@mandieselturbo.com)

#### Whom to contact:

G. Lemo – Managing Director

Phone 11 5236 6030

Mobile 9 11 4053 3700

E-Mail [guillermo.lemo@ar.man.eu](mailto:guillermo.lemo@ar.man.eu)

D. Biancotti –

Head of sales Engine and Marine Systems

Phone 11 5236 6024

Mobile 9 11 5025 6237

E-Mail [diego.biancotti@ar.man.eu](mailto:diego.biancotti@ar.man.eu)

G. Moneta – Superintendent Engineer

Mobile 9 11 3196 3589

E-Mail [guillermo.moneta@ar.man.eu](mailto:guillermo.moneta@ar.man.eu)

## Australia ← ☎ +61

### SYDNEY

#### MAN Diesel & Turbo Australia Pty Ltd

**MAN | PrimeServ**

Building 2,  
202 Fairfield Road

Phone 2 8874 0700 (24/7 Hotline)

Yennora

E-Mail [service-au@mandieselturbo.com](mailto:service-au@mandieselturbo.com)

NSW 2161 SYDNEY

[spares-au@mandieselturbo.com](mailto:spares-au@mandieselturbo.com)

Website [www.dieselturbo-australia.man.eu](http://www.dieselturbo-australia.man.eu)

#### Mailing address:

P.O.Box 734

1670 NORTH RYDE

#### Whom to contact:

J. Moloney – Managing Director

Phone 2 8874 0701

Mobile 419 796 664

E-Mail [jeffrey.moloney@au.man.eu](mailto:jeffrey.moloney@au.man.eu)

E. Clarke –

Manager, MAN PrimeServ Australia

Phone 2 8874 0726

Mobile 434 561 887

E-Mail [eric.clarke@au.man.eu](mailto:eric.clarke@au.man.eu)

S. Chandrashekar – Spares Manager

Phone 2 8874 0751

Mobile 411 893 878

E-Mail [sudarshan.chandrashekar@au.man.eu](mailto:sudarshan.chandrashekar@au.man.eu)

### MELBOURNE

#### MAN PrimeServ Melbourne

13 Daniel Drive

Carrum Downs

MELBOURNE VIC 3201

E-Mail [primeserv-mel@mandieselturbo.com](mailto:primeserv-mel@mandieselturbo.com)

Website [www.dieselturbo-australia.man.eu](http://www.dieselturbo-australia.man.eu)

#### Whom to contact:

P. Smethurst –

Manager MAN PrimeServ Melbourne

Phone 3 8796 3033

Mobile 432 385 272

E-Mail [philip.smethurst@au.man.eu](mailto:philip.smethurst@au.man.eu)

**PERTH****MAN PrimeServ Perth**Unit 2, 915 Cockburn Road  
HENDERSON WA 6166E-Mail [primeserv-per@mandieselturbo.com](mailto:primeserv-per@mandieselturbo.com)  
Website [www.dieselturbo-australia.man.eu](http://www.dieselturbo-australia.man.eu)*Whom to contact:*N. Hughes –  
Manager MAN PrimeServ PerthPhone 8 6498 9534  
Mobile 423 827 973  
E-Mail [neil.hughes@au.man.eu](mailto:neil.hughes@au.man.eu)**Bangladesh** ← ☎ +880**DHAKA****MAN Diesel & Turbo Bangladesh Ltd.**Crystal Palace 9<sup>th</sup> Floor  
SE(D) 22, Road 140  
Gulshan-1  
Gulshan South Avenue  
1212 DHAKAPhone 961 211 2211  
Mobile 184 4145990  
Telefax 298 81020  
E-Mail [info-bd@mandieselturbo.com](mailto:info-bd@mandieselturbo.com)**MAN | PrimeServ***Whom to contact:*

A. Siddique – Managing Director

Phone 96 12112211 3801  
E-Mail [atif.siddique@bd.man.eu](mailto:atif.siddique@bd.man.eu)

R. Saha – Sales Manager

Phone 96 12112211 3802  
Mobile 18 4414 5995  
E-Mail [rahul.saha@bd.man.eu](mailto:rahul.saha@bd.man.eu)

S. Ahasan – Service Manager

Phone 96 12112211 3810  
Mobile 18 4414 5990  
E-Mail [sohel.ahasan@bd.man.eu](mailto:sohel.ahasan@bd.man.eu)**Belgium** ← ☎ +32**ANTWERP****MAN Diesel & Turbo Benelux NV**Noorderlaan 181  
2030 ANTWERPPhone 3 543 8500  
Telefax 3 541 7508  
E-Mail [primeserv-benelux@mandieselturbo.com](mailto:primeserv-benelux@mandieselturbo.com)  
[service-benelux@mandieselturbo.com](mailto:service-benelux@mandieselturbo.com)  
[parts-benelux@mandieselturbo.com](mailto:parts-benelux@mandieselturbo.com)  
Website [www.dieselturbo-benelux.man.eu](http://www.dieselturbo-benelux.man.eu)**MAN | PrimeServ***Whom to contact:*

D. Willems – Managing Director

Mobile 475 291 430  
E-Mail [dirk.willems@man.eu](mailto:dirk.willems@man.eu)

M. Lopez – Service Turbochargers

Mobile 497 733 966  
E-Mail [miguel.lopez@man.eu](mailto:miguel.lopez@man.eu)

P. Schutters – Section Manager Engines

Mobile 494 536 269  
E-Mail [philip.schutters@man.eu](mailto:philip.schutters@man.eu)

K. Vanheuckelom – Sales Manager

Mobile 497 463 598  
E-Mail [kristel.vanheuckelom@man.eu](mailto:kristel.vanheuckelom@man.eu)**Belize****MAN PrimeServ**

see Guatemala

**MAN | PrimeServ**A  
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## Bolivia

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### MAN PrimeServ

see Argentina

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## Brazil ← ☎ +55

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### RIO DE JANEIRO

#### MAN Diesel & Turbo Brasil Ltda.

Rua General José Cristino, 31  
Sao Cristóvão  
CEP 20921-400 RIO DE JANEIRO, RJ

Phone 21 3506 2151  
Telefax 21 3506 2150  
E-Mail primeserv-diesel-br@  
mandieselturbo.com  
primeserv-rio@mandieselturbo.com  
Website www.dieselturbo-brazil.man.eu

MAN | PrimeServ

#### Whom to contact:

G. Sonogo – Diesel Division Director

Mobile 21 9 9600 0352  
E-Mail gerson.sonogo@br.man.eu

F. Silva –  
After Sales Regional Sales Manager

Mobile 21 9 7206 7176  
E-Mail felipe.dasilva@br.man.eu

C. Macedo – Service Manager

Mobile 21 9 9576 7873  
E-Mail celso.macedo@br.man.eu

### MANAUS

#### MAN PrimeServ Manaus

Av. Ajuricaba 17  
Cachoeirinha  
CEP 69065-110 MANAUS – AM

Phone 92 3624 2424  
Telefax 92 3624 5853  
E-Mail primeserv-diesel-br@  
mandieselturbo.com

#### Whom to contact:

S. Rangel – Site Coordinator

Mobile 92 98269 2375  
E-Mail sanny.rangel@br.man.eu

### PETROPOLIS

#### MAN PrimeServ Petrópolis

Estrada Presidente Sodr  364  
Sim ria  
CEP 25645-026 PETROPOLIS

Phone 24 2291 9666  
Telefax 24 2291 9660  
E-Mail reparos@mandieselturbo.com

#### Whom to contact:

MAN PrimeServ Academy

E-Mail primeserv.academy-rio@  
mandieselturbo.com

## British Virgin Islands

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## Bulgaria ← ☎ +359

### VARNA

#### MAN Diesel & Turbo Bulgaria EOOD

MAN | PrimeServ

7 Al. Dyakovich Str.  
Floor 5  
Office 1  
9000 VARNA

Phone 5233 5960  
Telefax 5233 5970  
E-Mail primeserv-bg@mandieselturbo.com

#### Whom to contact:

V. Yankov – General Manager

Mobile 878 195 015  
E-Mail valentin.yankov@man.eu

T. Chobanova –  
Office & Spare Parts Manager

Mobile 878 195 016  
E-Mail tina.chobanova@man.eu

## Canada ← ☎ +1

### VANCOUVER

#### MAN Diesel & Turbo Canada Ltd.

MAN | PrimeServ

1930-1177 West Hastings Street  
V6E 2K3 VANCOUVER,  
BRITISH COLUMBIA

Phone 604 235 9378  
Telefax 604 684 1132  
E-Mail primeserv-ca@mandieselturbo.com  
Website www.dieselturbo-canada.man.eu

#### Whom to contact:

C. Müller – Managing Director

Phone 604 235 2262  
Mobile 604 365 1130  
E-Mail christian.h.mueller@ca.man.eu

N. Ansari – Account Manager

Mobile 604 365 4023  
E-Mail najibul.ansari@ca.man.eu

F. Baloran – Senior Service Engineer

Mobile 250 508 7423  
E-Mail felipe.baloran@ca.man.eu

### HALIFAX

#### MAN PrimeServ Halifax

7 Isnor Drive  
Burnside Industrial Park  
B3B 1M1 HALIFAX, NS

Phone 902 475 3278  
Telefax 902 423 5850  
E-Mail primeserv-ca@mandieselturbo.com  
Website www.dieselturbo-canada.man.eu

#### Whom to contact:

C. Balogh – General Manager, Atlantic

Phone 902 423 5029  
Mobile 902 402 6445  
E-Mail charlie.balogh@ca.man.eu

J. L. Duarte – Technical Service Engineer

Phone 902 475 3278  
Mobile 902 440 2505  
E-Mail jose.luis.duarte@ca.man.eu

A. MacDonald – Sales Support Coordinator

Phone 902 423 5036  
Mobile 902 717 1507  
E-Mail andrea.macdonald@ca.man.eu

## Cayman Islands

### MAN PrimeServ

see USA

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Chile ← ☎ +56

**VALPARAISO**

**MAN Diesel & Turbo Chile Ltda.**

**MAN | PrimeServ**

Ruta 68 S/N Parcela 291  
Sector Placilla de Peñuelas  
VALPARAISO

Phone 32 235 1500  
E-Mail [primeserv-cl@mandieselturbo.com](mailto:primeserv-cl@mandieselturbo.com)  
Website [www.dieselturbo-chile.man.eu](http://www.dieselturbo-chile.man.eu)

*Mailing address:*

PO Box: 016  
Sucursal: Marina Arauco  
Viña del Mar

*Whom to contact:*

G. Guevara – Managing Director

Phone 32 235 1501  
Mobile 9 4004 9600  
E-Mail [gabriel.guevara@cl.man.eu](mailto:gabriel.guevara@cl.man.eu)

G. Schneeberger – Head of Sales

Phone 32 235 1507  
Mobile 9 8198 7972  
E-Mail [gerardo.schneeberger@cl.man.eu](mailto:gerardo.schneeberger@cl.man.eu)

A. Klassen – Senior Supt. Engineer /  
Technical Service Manager

Phone 32 235 1509  
Mobile 9 8198 7052  
E-Mail [andreas.klassen@cl.man.eu](mailto:andreas.klassen@cl.man.eu)

China ← ☎ +86

**SHANGHAI**

**MAN Diesel & Turbo China Production Co. Ltd.**

**MAN | PrimeServ**

Shanghai Branch China HQ  
MAN PrimeServ China  
Zhangjiang High-Tech Park  
East Area  
RenQing Road 279  
201201 SHANGHAI PUDONG

Phone 21 3891 9600  
139 1715 3016 (24/7 Hotline Engines)  
Telefax 21 5897 6552  
E-Mail [service@mandieselturbo.com.cn](mailto:service@mandieselturbo.com.cn)  
[spareparts@mandieselturbo.com.cn](mailto:spareparts@mandieselturbo.com.cn)  
[primeserv.academy-sha@mandieselturbo.com](mailto:primeserv.academy-sha@mandieselturbo.com)  
Website [www.dieselturbo-china.man.eu](http://www.dieselturbo-china.man.eu)

*Whom to contact:*

J. Ang – Managing Director

Mobile 150 2107 4148  
E-Mail [jeffrey.ang@cn.man.eu](mailto:jeffrey.ang@cn.man.eu)  
E-Mail [service@mandieselturbo.com.cn](mailto:service@mandieselturbo.com.cn)

Technical Service

J. Gram – Head of Technical Service &  
Engineering Support

Mobile 150 0049 7350  
E-Mail [jesper.gram@man.eu](mailto:jesper.gram@man.eu)

D. Li – Workshop Manager

Mobile 137 6102 7303  
E-Mail [derek.li@cn.man.eu](mailto:derek.li@cn.man.eu)

Spare Parts Sales

E-Mail [spareparts@mandieselturbo.com.cn](mailto:spareparts@mandieselturbo.com.cn)

S. Zhang –  
Head of Diesel Spare Parts Sales

Mobile 138 0193 8312  
E-Mail [simon.zhang@cn.man.eu](mailto:simon.zhang@cn.man.eu)

**CHANGZHOU**

**MAN Diesel & Turbo China Production Co. Ltd.**

Changzhou Branch  
Fengmeng Road 9  
Wujin High-Tech Industrial Zone  
213164 CHANGZHOU

Phone 519 8622 7888  
139 1715 3016 (24/7 Hotline)  
Telefax 519 8622 7999  
Website [www.dieselturbo-china.man.eu](http://www.dieselturbo-china.man.eu)

*Whom to contact:*

D. Fu – Head of Service Workshop

Mobile 137 7520 3833  
E-Mail [dongming.fu@cn.man.eu](mailto:dongming.fu@cn.man.eu)

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V**ZHOU SHAN CITY****MAN Diesel & Turbo China Production Co. Ltd.**

Zhoushan Office  
277#, ShuanYu Road,  
Liu Heng Town,  
Putuo District,  
ZHOU SHAN CITY, Zhe Jiang Province

Phone 580 827 5005  
139 1715 3016 (24/7 Hotline)  
Telefax 580 827 5015  
E-Mail spareparts@mandieselturbo.com.cn  
service@mandieselturbo.com.cn

*Whom to contact:*

## Diesel Sales

L. Jun – Sales Manager

Mobile 137 0494 8086  
E-Mail jun.liu@cn.man.eu

## Technical Service

S. Ai Chun – Service Manager

Mobile 138 1897 2320  
E-Mail song.aichun@cn.man.eu

**DALIAN****MAN Diesel & Turbo China Production Co. Ltd.**

Dalian Branch  
Service Center, Agency  
No.10-6-12  
Northeast Seven Street  
116600 DALIAN

Phone 411 3926 6351  
139 1715 3016 (24/7 Hotline)  
Telefax 411 3926 6352  
E-Mail spareparts@mandieselturbo.com.cn  
service@mandieselturbo.com.cn

*Whom to contact:*

## Diesel Sales

D. Jiang – Spare Parts Sales

Mobile 186 1697 7575  
E-Mail jiang.dawei@cn.man.eu

## Technical Service

E. Zhao – Technical Service

Mobile 186 0408 4432  
E-Mail zhao.encai@cn.man.eu

**FUZHOU****MAN Diesel & Turbo China Production Co. Ltd.**

Fuzhou Office  
Room 05, 22 Floor  
C1 Building, Zone C  
Cangshan Utama Shopping Center  
No. 216 Pushan Avenue  
Cangshan District  
FUZHOU, FUJIAN

Phone 591 8831 5516  
139 1715 3016 (24/7 Hotline)  
Telefax 591 8831 5516  
E-Mail spareparts@mandieselturbo.com.cn  
service@mandieselturbo.com.cn

*Whom to contact:*

M. Feng

Mobile 186 5009 2912  
E-Mail feng.min@cn.man.eu

**SHANGHAI****MAN PrimeServ Shanghai Logistics Co. Ltd.**

Part B, Unit 3 Floor 1  
Gangmao Road No. 122  
201308 YANGSHAN  
FREE TRADE PORT AREA/SHANGHAI

Phone 21 3891 9600  
Telefax 21 5087 2565  
E-Mail spareparts@mandieselturbo.com.cn

**GUANGZHOU****MAN Diesel & Turbo China Production Co. Ltd.**

Shenzhen Branch  
Room 529, 5/F.  
Evergrande Leadshow Business Building  
No. 3, Junya Street North  
Huangpu Road East  
Huangpu District  
GUANGZHOU

Phone 20 89852212  
139 1715 3016 (24/7 Hotline)  
Telefax 20 89852212  
E-Mail service@mandieselturbo.com.cn

*Whom to contact:*

Diesel Sales

J. Tan – Sales Manager

Mobile 139 2881 8620

E-Mail jane.tan@cn.man.eu

Technical Service

S. Ai Chun – Service Manager

Mobile 138 1897 2320

E-Mail Song.AiChun@cn.man.eu

Colombia ← ☎ +57

**BOGOTA**

**MAN Diesel & Turbo Colombia**

**MAN | PrimeServ**

MAN PrimeServ Colombia

Phone 1 702 0554

Av. Cr 7 # 127-48

Oficina 1009

Centro Empresarial 128

BOGOTA

*Whom to contact:*

J. C. Salguero –

Sales Manager / Head of Entity

Phone 1 702 0554

Mobile 313 269 0648

E-Mail juan.salguero@cl.man.eu

Costa Rica

**MAN PrimeServ**

**MAN | PrimeServ**

see Guatemala

Croatia

**MAN PrimeServ**

**MAN | PrimeServ**

see Italy

Cuba ← ☎ +53

**LA HABANA**

**MAN Diesel & Turbo España S.A.U.**

**MAN | PrimeServ**

Branch Office Cuba

Phone 7 204 5024 / 25

Centro de Negocios Miramar

E-Mail primeserv-hav@mandiesel.com

Edificio Jerusalem, Oficina 202

Avda. 3ra entre 78 y 80

11600 LA HABANA

*Whom to contact:*

C. Keller – Managing Director

Mobile 5 286 1170

E-Mail carlos.keller@man.eu

A. Aguiar – Spare Parts Stationary

Mobile 5 285 7005

E-Mail ana.aguiar@man.eu

B. Salinas – Spare Parts Marine

Mobile 5 285 2426

E-Mail beatriz.salinas@man.eu



## Cyprus ← ☎ +357

### LIMASSOL

#### MAN Diesel & Turbo

Office 403, Taitou Court  
2M Koutsofta Street  
3031 LIMASSOL

Phone 25 746 082  
Telefax 25 348 956  
E-Mail [primeserv-cy@mandieselturbo.com](mailto:primeserv-cy@mandieselturbo.com)

MAN | PrimeServ

Mailing address:  
P.O.Box 53647  
3317 Limassol

#### Whom to contact:

H. Odgaard – Managing Director

Phone 25 733 009  
Mobile 99 679 403  
E-Mail [hans.odgaard@man.eu](mailto:hans.odgaard@man.eu)

## Czech Republic ← ☎ +420

### VELKÁ BÍTEŠ

#### PBS Turbo, s.r.o.

Vlkovská 279  
595 01 VELKÁ BÍTEŠ

Phone 566 822 201  
Telefax 566 822 272

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#### TurboCar, s.r.o.

Authorized Service Partner  
(PBS Turbo)  
U Dálnice 620  
595 01 VELKÁ BÍTEŠ

Phone 566 531 246  
Telefax 566 531 246  
E-Mail [service@turbocar.cz](mailto:service@turbocar.cz)

## Denmark ← ☎ +45

### COPENHAGEN

#### MAN Diesel & Turbo

Head Office Copenhagen  
Teglholmegade 41  
2450 COPENHAGEN SV

Phone 3385 1100  
(Emergency Number)  
Mobile 4019 3501 (Spare Parts)  
2048 9440 (Troubleshooting)  
4045 4527 (Warranty)  
Telefax 3385 1049  
E-Mail [dt-cph@mandieselturbo.com](mailto:dt-cph@mandieselturbo.com)  
Website [www.primeserv.man.eu](http://www.primeserv.man.eu)

MAN | PrimeServ

#### Forwarding & Receiving

Teglholmegade 35  
2450 COPENHAGEN SV

Phone 3385 1100  
Telefax 3385 1016  
E-Mail [shipping-cph@mandieselturbo.com](mailto:shipping-cph@mandieselturbo.com)

#### Whom to contact:

M. Petersen – Vice President

Mobile 2120 7552

C. S. Pedersen –  
Senior Manager, Finance & Strategy

Mobile 4225 4267

A. Rosendahl –  
Marketing & Communication Director

Mobile 2275 4424

S. Raun – Senior Manager, Supply Chain

Mobile 2345 3801

#### Technical Service & Academy

H. Birkegård – Senior Manager

Mobile 3032 8013

P. Nielsen – Manager, Large Repair

Mobile 3066 3547

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J. R. Rasmussen – Manager, Troubleshooting	Mobile 2938 7907
L. Ehlers – Manager, Troubleshooting	Mobile 3066 3059
J. Eriksen – Manager, Troubleshooting	Mobile 2143 7950
T. Faarvang – Manager, Hydraulic Service	Mobile 2164 5626
T. R. Mølau – Manager, Academy	Mobile 2949 7913

### **Retrofit & Upgrade and Engine Management (EMC)**

J. Seeberg – Senior Manager	Mobile 2923 7488
-----------------------------	------------------

#### Retrofit & Upgrade

F. Frederichsen – Manager, Sales	Mobile 2033 3868
A. P. Wetche – Manager, Project	Mobile 2343 5126
S. H. Andersen – Regional Sales Manager	Mobile 2019 7948
N. E. Lopes – Manager Project Execution	Mobile 2023 1633
M. Kreuzfeldt – Regional Sales Manager	Mobile 6113 4206

#### Engine Management

R. Kristensen – Head of EMC Operation	Mobile 2923 7482
B. Vittrup Nielsen – Project Manager	Mobile 2949 4828
P. H. Soenderup – Project Manager	Mobile 3033 2993

### **Spare Parts Sales Department**

T. Juul – Senior Manager	Mobile 2440 0843
--------------------------	------------------

#### SEACS1

T. Bloch – Manager Baltic, Russia, South America, Europe	Mobile 2534 2432
---	------------------

#### SEACS2

M. Seefeldt Borgen – Manager Asia, Middle East, Africa, Scandinavia	Mobile 2534 2432
--	------------------

#### SEACS3

Customer Support M. Lange – Manager Baltic, Russia, South America, Europe, Asia, Middle East, Africa, Scandinavia	Mobile 2488 0808
--	------------------

#### SEACS4

Business Support A. Hegelskov – Manager	Mobile 3035 6405
--	------------------

### **Global Key Account Management**

C. Ludwig – Senior Manager	Phone 3385 2963 Mobile 2025 7717 E-Mail christian.ludwig.a@man.eu
M. Heltberg – Global Key Account Manager	Phone 3385 2111 Mobile 2944 6064 E-Mail morten.heltberg@man.eu
R. Ferretti – Local Key Account Manager	Phone +39 010 209 1637 Mobile +39 334 608144 E-Mail roberta.ferretti@man.eu
R. Holmfjeld – Global Key Account Manager	Phone 3385 1285 Mobile 3116 1100 E-Mail rene.holmfjeld@man.eu
J. Jensen – Global Key Account Manager	Phone 3385 1613 Mobile 3066 4230 E-Mail jan.jensen@man.eu

J. W. Pedersen –  
Global Key Account Manager

Phone 3385 2147  
Mobile 2873 5313  
E-Mail jesperw.pedersen@man.eu

M. Hallien – Local Key Account Manager

Mobile +47 9269 3246  
E-Mail merete.hallien@man.eu

## ISHØJ

### MAN Diesel & Turbo

MAN PrimeServ On-site Recovery  
Industrivangen 16  
2635 ISHØJ

Phone 4373 6620  
E-Mail onsiterecovery@mandieselturbo.com  
Website www.primeserv.man.eu

*Whom to contact:*

S. Holm – Head of On-site Recovery

Mobile 2172 6981  
E-Mail stig.holm@man.eu

T. Pedersen – Technical Manager

Mobile 2342 1770  
E-Mail thomas.pedersen@man.eu

P. Guldmann – Service Manager

Mobile 4032 6238  
E-Mail peter.guldmann@man.eu

C. Petersen – Workshop Manager

Mobile 5091 0083  
E-Mail christian.petersen@man.eu

## FREDERIKSHAVN

### MAN Diesel & Turbo

Head Office – MAN PrimeServ  
Four-stroke DK  
Niels Juels Vej 15  
9900 FREDERIKSHAVN

Phone 9620 4100  
2040 6059 (After Office Hours)  
Telefax 9620 4040  
E-Mail primeserv-frh@mandieselturbo.com

*Whom to contact:*

P. Knudsgaard – Vice President

Phone 9620 4004  
Mobile 2086 8621  
E-Mail poul.knudsgaard@man.eu

### MAN PrimeServ Academy

Whom to contact:

T. R. Mørlau – Manager

Mobile 2949 7913  
Phone 3385 2071  
E-Mail tommyr.moelau@man.eu

### MAN PrimeServ Propeller & Aft Ship Business

Whom to contact:

J. Zebitz Thomsen – Senior Manager

Phone 9620 4369  
Mobile 4029 2297  
E-Mail jan.zebitz@man.eu

Sales & Support Sales

K. Borneman Sørensen – Licence

Phone 9620 4200  
Mobile 2121 0903  
E-Mail karsten.borneman@man.eu

Order Management

P. Aaen – Order Management

Phone 9620 4230  
Mobile 2121 0912  
E-Mail peter.aaen@man.eu

### MAN PrimeServ Propulsion Business

Whom to contact:

L. H. Hejlesen – Senior Manager

Phone 9620 4107  
Mobile 2249 1321  
E-Mail larshenrik.hejlesen@man.eu

Spare Parts and Service Sales

Phone 9620 4107

Spare Parts Sales

Phone 9620 4107

Spare Parts Sales Support  
L. G. Christensen – Section Manager

Phone 9620 4147  
Mobile 2476 5640  
E-Mail lineg.christensen@man.eu

Superintendents  
M. K. Drastrup – Manager

Phone 9620 4207  
Mobile 2949 7928

Technical Service

Phone 2040 6059 (After Office Hours)  
E-Mail primeserv-technicalservice-frh@mandieselturbo.com

### MAN PrimeServ Logistics

Whom to contact:

P. Knudsgaard – Vice President

Phone 9620 4004  
Mobile 2086 8621  
E-Mail poul.knudsgaard@man.eu

Material Management & Logistics  
I. Gylden – Manager

Phone 9620 4637  
Mobile 2028 5657  
E-Mail inger.gylden@man.eu

Warehousing  
J. M. Christensen – Manager

Phone 9620 4078  
Mobile 2121 0946  
E-Mail jesperm.christensen@man.eu

Shipping  
N. Studsgaard – Manager

Phone 9620 4156  
Mobile 2927 2394  
E-Mail nielsb.studsgaard@man.eu

### Forwarding & Receiving

Niels Juels Vej 15  
9900 FREDERIKSHAVN

Phone 9620 4100  
2121 0938 (After Office Hours)  
Telefax 9620 4040  
E-Mail shipping-frh@mandieselturbo.com

### FREDERIKSHAVN MAN Diesel & Turbo Service Center

(Technical service and repairs,  
Four-stroke engines, Turbochargers,  
MAN Alpha, Propeller Equipment)  
Langerak 74  
9900 FREDERIKSHAVN

Phone 9620 4100  
2040 6059 (After Office Hours)  
Telefax 9620 4041  
E-Mail servicecenter-frh@mandieselturbo.com

*Whom to contact:*

P. Knudsgaard – Vice President

Phone 9620 4004  
Mobile 2086 8621  
E-Mail poul.knudsgaard@man.eu

Service Center  
M. V. Pedersen – Manager

Mobile 3032 8004  
Phone 9620 4784  
E-Mail mortenv.pedersen@man.eu

Workshop I & III  
J. Ditlev – Section Manager

Mobile 2121 0910  
Phone 9620 4362

### HOLEBY MAN Diesel & Turbo

MAN PrimeServ Diesel Four-stroke DK  
H. Christoffersensvej 6  
4960 HOLEBY

Phone 5469 3100  
4014 4045 (Emergency Number  
After Office Hours)  
Telefax 5469 3031  
E-Mail primeserv-hol@mandieselturbo.com

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*Whom to contact:*

P. Knudsgaard – Vice President

Phone 9620 4004  
 Mobile 2086 8621  
 E-Mail poul.knudsgaard@man.eu  
 E-Mail primeserv-hol@mandieselturbo.com

**GenSet & Power Business**

P. Karlsmose – Senior Manager

Phone 5469 3316  
 Mobile 2026 1111  
 E-Mail per.karlsmose@man.eu

Sales

P. W. Thorsen – Senior Sales Manager

Mobile 5153 6554  
 Phone 5469 3478  
 E-Mail pernille.thorsen@man.eu

C. Teixeira – Sales Manager  
 South America, Spain, Portugal, Angola

Mobile +351 9149 2066 4  
 Phone 5469 3249  
 E-Mail carlos.teixeira@man.eu

J. Marquardsen – Sales Manager  
 Scandinavia, United Kingdom,  
 Russia and Baltics

Mobile 6139 6186  
 Phone 5469 3171  
 E-Mail jonas.marquardsen@man.eu

J. Frederiksen – Sales Manager  
 Italy, Turkey & Eastern Europe

Mobile 5123 5256  
 Phone 5469 3177  
 E-Mail johnni.frederiksen@man.eu

P. W. Thorsen – Senior Sales Manager  
 Far East

Mobile 5153 6554  
 Phone 5469 3478  
 E-Mail pernille.thorsen@man.eu

Y. Bejjani – Sales Manager  
 Middle East, Africa, France

Mobile 2421 8280  
 Phone 5469 3446  
 E-Mail yorgo.bejjani@man.eu

D. Zisimopoulos – Sales Manager  
 Greece, Cyprus, Israel

Mobile +30 6951 68 6898  
 Phone 5469 3457  
 E-Mail dimitrisa.zisimopoulos@man.eu

J. Zhu – Sales Manager  
 Taiwan, Singapore sales territories,  
 Australia

Mobile +65 9623 9534  
 Phone 54693467  
 Mobile jasmine.zhu@sg.man.eu

Spare Parts Sales

T. Christensen – Manager

Phone 5469 3283  
 E-Mail tommy.christensen@man.eu

Technical Service

J. Nepper – Senior Technical Manager

Mobile 2949 4830  
 Phone 5469 3250  
 E-Mail jim.nepper@man.eu

Superintendents

T. Jensen – Section Manager

Mobile 2945 5187  
 Phone 5469 3354  
 E-Mail tommy.jensen@man.eu

GenSet Management Concept  
 O. Grubb Jensen – Manager

Mobile 3036 8944  
 Phone 5469 3469  
 E-Mail oleg.jensen@man.eu

Global Key Account Management

J. Cilinder-Hansen – Manager

Mobile 2949 7909  
 Phone 5469 3080  
 E-Mail joergenc.hansen@man.eu

Ecuador ← ☎ +593

**QUITO**

**MAN Diesel & Turbo Ecuador**

**MAN | PrimeServ**

Main Office  
Edificio Ambar  
Piso 10 Oficina 1002  
Av. Portugal E10  
77 y Republica del Salvador  
QUITO

Phone 2333 1344  
E-Mail [primeserv-ec@mandieselturbo.com](mailto:primeserv-ec@mandieselturbo.com)

*Whom to contact:*

C. Solano – Sales Manager

Phone 2333 1344  
Mobile 981 316559  
E-Mail [carlos.solano@ec.man.eu](mailto:carlos.solano@ec.man.eu)

D. Martinez – Customer Support

Phone 2333 1344  
Mobile 999 572101  
E-Mail [daniela.martinez@cl.man.eu](mailto:daniela.martinez@cl.man.eu)

**GUAYAQUIL**

**Avenida Joaquin**

Orrantia y Juan Tanca Marengo  
Torres Mall del Sol  
Piso 4 Torre B  
GUAYAQUIL

Phone 437 16739

*Whom to contact:*

C. Solano – Sales Manager

Phone 2333 1344  
E-Mail [carlos.solano@ec.man.eu](mailto:carlos.solano@ec.man.eu)

Egypt ← ☎ +20

**CAIRO**

**MAN Diesel & Turbo Egypt**

**MAN | PrimeServ**

Office G19, Katameya Heights Business Center  
Katameya, New Cairo  
11771 CAIRO

*Whom to contact:*

K. Elsalamony – Technical Sales Manager

Phone 2 20200115  
Mobile 1 203702520  
Telefax 2 20200116  
E-Mail [kamel.elsalamony@man.eu](mailto:kamel.elsalamony@man.eu)

El Salvador

**MAN PrimeServ**

**MAN | PrimeServ**

see Guatemala

Estonia

**MAN PrimeServ**

**MAN | PrimeServ**

see Finland

Ethiopia

**MAN PrimeServ**

**MAN | PrimeServ**

see South Africa

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Finland ← ☎ +358

**TURKU**

**MAN Diesel & Turbo Sverige AB**

**MAN | PrimeServ**

Finland Branch  
Electrocity, Office 511  
Tykistökatu 4  
20520 TURKU

Phone 1801 15 15 15  
(24 hour Engine Hotline)

*Whom to contact:*

T. Suominen – Branch Manager  
Finland, Estonia and Latvia

Phone 400 463 739  
E-Mail teppo.suominen@man.eu  
Phone 1801 15 15 15  
(24 hour Engine Hotline)

France ← ☎ +33

**SAINT-NAZAIRE**

**MAN Diesel & Turbo France SAS**

**MAN | PrimeServ**

MAN PrimeServ Head Office France  
Avenue de Chatonay – Porte n° 7  
44600 SAINT-NAZAIRE

Phone 240 906 500  
Telefax 240 906 898  
E-Mail primeserv-fr@mandieselturbo.com  
Website http://france.mandieselturbo.com

Mailing address:  
BP 427  
44615 Saint-Nazaire Cedex

*Whom to contact:*

A. Filancia –  
Head of MAN PrimeServ France

Phone 240 90 67 11

**Parts & Standard Solutions – Pielstick & all MDT brands for French territories**

E-Mail primeserv-commercial-france@mandieselturbo.com

S. Connen –  
Head of Standard Solutions Department

Phone 240 90 65 49

G. Cresson –  
Standard Solutions Sales Manager

Phone 240 90 54 34

**Projects Sales & Service Execution – Pielstick & all MDT brands for French territories**

E-Mail primeserv-retrofit-fr@mandieselturbo.com

J. Louis – Head of Service Execution & Projects Department

E-Mail primeserv-ltsa-fr@mandieselturbo.com

Phone 240 90 68 39

T. Jelonek –  
Field Service Execution Manager

Phone 240 90 69 58

P. Morantin –  
Projects Execution Senior Manager

Phone 240 90 54 79

F. Stirnemann – Sales & Tendering Manager – Rehabilitation

Phone 240 90 65 51

C. Beaume –  
Sales & Tendering Manager – O&M, LTSA

Phone 240 90 66 59

A. L. Paris –  
Sales & Tendering Manager – Retrofits

Phone 240 90 68 37

F. Dessanges –  
Sales & Tendering Manager

Phone 240 90 68 62

J. Renneteau –  
Automation Retrofit Product Manager

Phone 240 90 68 96

**Technical Department – Pielstick & all MDT brands for French territories**

E-Mail primeserv.technical-france@mandieselturbo.com

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F. Faucher – Product & Application Manager Phone 240 90 67 92

D. Jantzen – PC Technical Advisor Phone 240 90 68 28

J. Cessou – PA6 Technical Advisor Phone 240 90 54 06

R. Violin – PA4, two-stroke Phone 240 90 67 00

MAN B&W Technical Advisor

JP. Ronsin – Four-stroke Phone 240 90 65 92

MAN Technical Advisor

A. Gueguen – Expertise & Audits Manager Phone 240 90 68 53

**MAN PrimeServ Academy** E-Mail primeserv.academy-stn@mandieselturbo.com

JC. Condé – Head of Academy Phone 240 90 69 76

## MARSEILLE

### MAN PrimeServ Marseille

25 Boulevard Ledru Rollin

Urban Park

ZAC Saint-Louis

13015 MARSEILLE

Phone 964 412 107

Telefax 491 630 134

E-Mail primeserv-mrs@mandieselturbo.com

Website <http://france.mandieselturbo.com>

Mailing address:

CS 11541

13236 Marseille Cedex 02

*Whom to contact:*

B. Reinold – Pielstick & MAN Design Superintendent

Mobile 678 344 156

## Germany ← ☎ +49

### AUGSBURG

#### MAN Diesel & Turbo SE

Head Office Augsburg

Stadtbachstraße 1

86153 AUGSBURG

Mailing address:

86224 Augsburg

**MAN | PrimeServ**

Phone 821 322-0

821 322 1799 (Spares, 24hrs)

821 322 1499 (Service, 24hrs)

Telefax 821 322 3382 (General)

821 322 3574 (Spares)

821 322 3838 (Service)

E-Mail primeserv-aug@mandieselturbo.com

Website [www.primeserv.man.eu](http://www.primeserv.man.eu)

*Whom to contact:*

S. Eefting – Senior Vice President

Phone 821 322 3509

Mobile 151 2747 0583

#### Spare Parts

E-Mail primeserv-aug-commercial@mandieselturbo.com

M. Krems –

Vice President Commercial, Spare Parts

Phone 821 322 3580

Mobile 160 9069 6790

F. Balk – Sales Manager

Africa, Middle East, North America, South America

Phone 821 322 3589

A. Steppich – Sales Manager

Asia, Europe

Phone 821 322 3997

Mobile 175 586 9211

MAN PrimeServ Logistics

C. Bongers – Senior Sales Manager

Phone 821 322 3507

Mobile 160 9724 5171

IGC & Sales Support

S. Koblenz – Head of IGC & Sales Support

Phone 821 322 6351

Mobile 151 5283 8412

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F. Quadra – Regional Manager America, Spain, Portugal	Phone 821 322 4754 Mobile 170 577 0811
A. Chammas – Regional Manager Middle East, Africa, Pakistan, Bangladesh, India, Turkey	Phone 821 322 3547 Mobile 160 893 7867
C. Ash – Regional Manager Asia, South East Asia, Australia, New Zealand, France, Russia	Phone 821 322 3184 Mobile 151 7267 1581
C. Köck – Regional Manager Europe (excl. France, Spain, Portugal)	Phone 821 322 3598 Mobile 175 725 4545
<b>Technical Service</b>	E-Mail primeserv-aug-technical@ mandieselturbo.com
A. Freundhuber – Senior Manager	Phone 821 322 3273 Mobile 151 1217 8415
R. Franke – Manager	Phone 821 322 1401 Mobile 175 727 3287
J. Kirchbichler – 32/40, 32740CR, PGI 32/44, 35/44G	Phone 821 322 2337 Mobile 151 4262 9303
K. Rauner – Commercial Support	Phone 821 322 3823 Mobile 175 727 3292
H. Trübenbach – Delegation of Personnel	Phone 821 322 1023 Mobile 151 1427 9557
C. Oestreicher – Electronic / Governors	Phone 821 322 6516 Mobile 175 727 3284
H. Märker – High Speed Engines 28/33D	Phone 821 322 1079 Mobile 170 790 6822
Z. von Heyden-Linden – Marine Engines 48/60, 58/64, 51/60DF	Phone 821 322 1731 Mobile 151 1265 6920
R. Zimmer – Power Plants, 48/60, 51/60, 58/64DF	Phone 821 322 1148 Mobile 151 1428 1782
V. Ruthenberg – Hamburg – Northern Germany	Mobile 172 593 6392
<b>Upgrades &amp; Retrofits</b>	Phone 821 322 3455 Telefax 821 322 3838 E-Mail primeserv-aug-retrofit@ mandieselturbo.com
Dr. T. Spindler – Senior Manager	Phone 821 322 4368 Mobile 151 1612 7463
K. Hoffmann – Teamassistant	Phone 821 322 6375
<b>Product Development</b>	
B. Remiger – Manager	Phone 821 322 6681 Mobile 151 1483 7547
J. Brugger – Product Development	Phone 821 322 2479 Mobile 151 1478 3298
<b>Sales &amp; Tendering</b>	
A. Voges – Manager	Phone 821 322 1341 Mobile 175 226 0532
T. Traupe – Tendering	Phone 821 322 3344 Mobile 160 9724 5125
M. Lodder – Sales Marine	Phone 821 322 1181 Mobile 160 9057 7945
T. Beckmann – Project Manager	Phone 821 322 2825 Mobile 160 9923 7470
<b>Order Execution</b>	
J. Hug – Manager	Phone 821 322 3077 Mobile 151 6882 3198

L. Taylor – Supt. Engineer	Phone 821 322 1246 Mobile 151 1455 5936
B. Herbster – Supt. Engineer	Phone 821 322 6915 Mobile 175 263 9037
S. Wildmann – Supt. Engineer	Phone 821 322 1964 Mobile 171 566 5123
M. Finke – Electronics	Phone 821 322 6514 Mobile 175 272 3288

### Commissioning (Four-stroke engines)

E. Gebhardt – Head of Commissioning	Phone 821 322 1881 Mobile 170 762 7782
-------------------------------------	---

### Operation & Maintenance Contracts (MAN PrimeServ O&M)

Dr. M. Filous – Head of MAN PrimeServ O&M	Phone 821 322 4505 Mobile 151 6134 5867
G. Ambrasas – Head of Tendering & Controlling	Phone 821 322 3289 Mobile 171 336 6152
C. Gray – Head of Sales & Marketing	Phone +1 832 209 3202 Mobile +1 713 294 6878
H. Hansen – Head of Project Execution	Phone +1 832 209 3023 Mobile +1 713 408 7254
T. Zaidi – General Manager MAN PrimeServ O&M Dubai	Phone +971 4 345 4045 Ext. 647 Mobile +971 54 306 5528
M. Vielhaber – Technical Manager Maintenance Online Service	Phone 821 322 1702 Mobile 175 299 1782 Phone 821 322 4551/4552

### MAN PrimeServ Academy

	Phone 821 322 1397 Telefax 821 322 1170 E-Mail primeserv.academy-aug@mandieselturbo.com
Dr. H. Gehring – Head of MAN PrimeServ Academy	Phone 821 322 3822 Mobile 170 768 1912

### AUGSBURG

#### MAN PrimeServ Turbocharger

Head Office Augsburg Stadtachstraße 1 86153 AUGSBURG	Phone 821 322-0 821 322 4030 (Spares, 24hrs) 821 322 4010 (Service, 24hrs) Telefax 821 322 3998 Website www.primeserv.man.eu
Mailing address: 86224 Augsburg	

#### Whom to contact:

A. Schäfer – Vice President	Phone 821 322 2816 Mobile 170 916 4447
-----------------------------	---

### Spare Part Sales

	E-Mail PrimeServ-TC-Commercial@mandieselturbo.com
S. Nastas – Head of Spare Parts Sales	Phone 821 322 2726 Mobile 151 1457 0328
R. Francke – Sales Manager Europe	Phone 821 322 4399 Mobile 151 4675 8772
J. Silva – Sales Manager Americas, Oceania & African Subsahara	Phone 821 322 2394 Mobile 151 6296 0634
H. Benmar – Sales Manager Mena & Asia	Phone 821 322 1651 Mobile 151 5115 2782
C. Sanio – Head of Order Management	Phone 821 322 3709 Mobile 151 4076 4056

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## Maintenance Contracts

	E-Mail	PrimeServ-TC-Keyaccount@mandieselturbo.com
P. Dittrich – Head of Maintenance Contracts	Phone	821 322 2158
	Mobile	160 9062 7183

## Logistics

T. Hering – Head of Supply Chain & Logistics	Phone	821 322 4719
	Mobile	160 9096 6386

## Technical Service

	E-Mail	PrimeServ-TC-Technical@mandieselturbo.com
J. Glaus – Head of Technical Service	Phone	821 322 6693
	Mobile	160 9728 0317
K. P. Ebel – Head of Technical Consulting	Phone	821 322 3698
	Mobile	170 226 5936
S. Kratzer – Head of Field Service	Phone	821 322 2907
	Mobile	151 120 7982

## Retrofit & Upgrade

	E-Mail	PrimeServ-TC-Retrofit@mandieselturbo.com
G. Eberle – Head of Retrofit & Upgrades	Phone	821 322 2926
	Mobile	160 717 4707
L. Wengel – Sales Manager Asia and South Europe	Phone	821 322 2632
	Mobile	160 9016 1979
S. Klüpfel – Sales Manager Middle East and North Europe	Phone	821 322 6803
	Mobile	151 1160 3578
J. Laubenstein – Sales Manager South America	Phone	821 322 1452
	Mobile	151 1484 2432
T. Lorentz – Sales Manager North America	Phone	+1 954 960 6651
	Mobile	+1 954 579 9266

## HAMBURG

### MAN Diesel & Turbo SE

Hachmannkai  
Rossweg 6  
20457 HAMBURG

Mailing address:  
P.O.Box 110909  
20409 Hamburg

Phone 40 7409 0 (24/7 Hotline)  
Mobile 173 938 6657 (After Office Hours)  
Telefax 40 7409 104  
E-Mail primeserv-ham@mandieselturbo.com  
Website www.primeserv-hamburg.man.eu

#### Whom to contact:

T. Lehmann – Vice President	Phone	40 7409 100
	Mobile	151 1250 2085
T. Lemke – Senior Manager, Head of Sales	Phone	40 7409 105
	Mobile	151 118 13301
L. Josuttis – Head of Technical Service	Phone	40 7409 108
	Mobile	160 963 52255
Competence Center for Sales & Technical Service Two-stroke	E-Mail	DL-HAM@mandieselturbo.com
Competence Center for Sales & Technical Service Four-stroke	E-Mail	DM-HAM@mandieselturbo.com
Order Processing	E-Mail	Order-Processing-Ham@mandieselturbo.com
Spare Parts, Germany InSitu Repair four-stroke Augsburg engines	E-Mail	DL-HAM@mandieselturbo.com
Competence Center for Sales & Technical Service Turbocharger	E-Mail	TC-DE.PrimeServ@mandieselturbo.com
Workshop Assembling J. Harms – Head of Production	Phone	40 7409 177

Greece ← ☎ +30

**PIRAEUS**

**MAN Diesel & Turbo Hellas Ltd.**

**MAN | PrimeServ**

Akti Miaouli 89  
18538 PIRAEUS

Phone 210 458 7900  
Telefax 210 458 7928/29  
E-Mail primeserv-pir@mandieselturbo.com

*Whom to contact:*

D. Christodouloupoulos –  
Managing Director

Phone 210 458 7966  
Mobile 693 740 0310  
E-Mail dionissis.christodouloupoulos@man.eu

K. Ntzathas – Manager, Head of Sales

Phone 210 45 87 930  
Mobile 695 193 3340  
E-Mail konstantinos.ntzathas@man.eu

A. Togantzis – Manager,  
Head of Academy and Technical Service

Phone 210 45 87 970  
Mobile 694 20 22 023  
E-Mail andreas.togantzis@man.eu

Guatemala ← ☎ +502

**GUATEMALA CITY**

**MAN Diesel & Turbo Guatemala Ltda.**

**MAN | PrimeServ**

6a. Avenida 1-36 Zona 14  
Edificio Plaza Los Arcos  
Oficina 4B  
01014 GUATEMALA CITY

Phone 236 827 44  
Telefax 236 828 36  
Website www.primeserv.man.eu

*Whom to contact:*

A. Aguilar – General Manager

Mobile 406 010 18  
E-Mail abner.aguilar@man.eu

O. Garcia – Senior Service Engineer

Mobile 406 040 94  
E-Mail oscar.garcia@gt.man.eu

L. M. Soto – Supt. Engineer

Mobile 404 797 32  
E-Mail luis.soto@gt.man.eu

J. Juarez – Sales Assistant Engineer

Mobile 306 94 043  
E-Mail jorge.juarez.a@gt.man.eu

Guyana

**MAN PrimeServ**

**MAN | PrimeServ**

see Panama

Haiti

**MAN PrimeServ**

**MAN | PrimeServ**

see Guatemala

Honduras ← ☎ +504

**ARRAIJAN**

**MAN Diesel & Turbo Panama Enterprises Inc.**

**MAN | PrimeServ**

Special Economical Area  
Panama Pacifico  
(former Howard Air Force Base)  
Building 3870,  
local #1 – Brujas Ave  
ARRAIJAN  
PANAMA

Phone +507 317 1779  
Telefax +507 317 1043  
E-Mail primeserv-panama@mandieselturbo.com

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Mailing address:  
P.O.Box 0823-00508  
Panama City

*Whom to contact:*

O. Martinez – Managing Director	Phone +507 317 0588 Mobile 6671 2279 E-Mail oscar.martinez@man.eu
M. Herrera – Service Manager	Phone +507 317 1779 Mobile 6781 9696 E-Mail moises.herrera@man.eu
L. Quiel – Service Coordinator	Mobile +507 6675 4994 E-Mail lisbeth.quiel@pa.man.eu
A.Lukas – Service Engineer (delegated in Honduras)	Mobile 3392 9012 E-Mail anton.lukas@man.eu

Hong Kong ← ☎ +852

**HONG KONG**

**MAN Diesel & Turbo Hong Kong Ltd.**

**MAN | PrimeServ**

3/F., No. 1-7 Sai Tso Wan Road  
Tsing Yi Island, N.T.  
HONG KONG

Phone 2527 1368, 3760 5200  
Telefax 2861 2594, 2861 2512  
Phone 6602 6631 (Engine 24/7 hotline)  
E-Mail PrimeServ-HK@mandieselturbo.com  
PrimeServ-HKG-SouthChina@  
mandieselturbo.com  
Website www.dieselturbo-hongkong.man.eu

*Whom to contact:*

K. J. Meyer – General Manager / Senior Manager, Technical Service	Mobile 6624 8038 Mobile China: +86 1370 173 9911 E-Mail karl-jens.meyer@hk.man.eu
Technical Service Department	E-Mail PrimeServ-HK@mandieselturbo.com Mobile 6751 2055
M. Alfsen – Workshop & Sales Manager Spare Parts Sales Department	Mobile 9101 8267 E-Mail morten.alfsen@man.eu E-Mail PrimeServ-HK-Spareparts@ mandieselturbo.com
E. Siu – Spare Parts Sales Manager	Mobile 9022 6303 Mobile China: +86 1380 259 2844 E-Mail eric.siu@hk.man.eu
Retrofit & New Building Department	E-Mail PrimeServ-HK-Retrofit@ mandieselturbo.com
R. Leung – Sales Manager Retrofit	Mobile 9107 8357 E-Mail rene.leung@hk.man.eu

India ← ☎ +91

**MUMBAI**

**MAN Diesel & Turbo India Pvt. Ltd.**

**MAN | PrimeServ**

MAN PrimeServ Mumbai  
402, 4<sup>th</sup> Floor,  
Building – 2  
Star Hub, Sahar Road  
Andheri (E)  
400 059 MUMBAI, Maharashtra

Phone 22 6687 5400  
Telefax 22 6687 5444  
E-Mail primeserv.india@mandieselturbo.com

*Whom to contact:*

K. Nithyanandam – Head MAN PrimeServ Diesel India	Phone 22 6687 5402 Mobile 90821 66080 E-Mail karthik.nithyanandam@man.eu
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A. Gupta – Head Sales MAN PrimeServ Diesel & PrimeServ Navy

Phone 22 6687 5408  
Mobile 90046 56363  
E-Mail anurag.gupta@in.man.eu

D. Shetty – Sales Manager, Marine

Phone 22 6687 5433  
Mobile 98208 50607  
E-Mail dinesh.shetty@in.man.eu

S. K. Rai – Sales Manager, Power Plant

Phone 22 6687 5416  
Mobile 95952 95888  
E-Mail sunil.rao@in.man.eu

**VISAKHAPATNAM  
MAN PrimeServ Vizag**

25-9-14/9, Marine Towers  
Rajavari Street  
530 001 VISAKHAPATNAM

E-Mail primeserv.india@mandieselturbo.com

**AURANGABAD  
MAN PrimeServ Aurangabad**

E-73, MIDC, Waluj  
431 136 AURANGABAD, Maharashtra

E-Mail primeserv.india@mandieselturbo.com

**VADODARA  
MAN PrimeServ Vadodara**

Plot No: 219 & 220  
GIDC  
Ranoli, Dist:  
391 350 VADODARA, Gujarat

E-Mail primeserv.india@mandieselturbo.com

Indonesia ← ☎ +62

**JAKARTA  
MAN Diesel & Turbo Indonesia**

Unit # 17-01  
17th Floor Menara Palma  
Jl.H.R. Rasuna Said, Block X2,Kav 6.  
12950 JAKARTA

Phone 21 5795 7519  
Telefax 21 5795 7491

**MAN | PrimeServ**

*Whom to contact:*

H. A. Munar – Senior Sales Manager

Mobile 811 880 113  
E-Mail harunalrasyid.munar@id.man.eu

Iran ← ☎ +98

**TEHRAN  
MAN Iran Power SSK**

6 Babak Markazi Street, 2<sup>nd</sup> Floor  
Nelson Mandela (Ex. Africa) Blvd.  
1917713635 TEHRAN

Phone 21 88 19 7396  
E-Mail PowerSalesRegion-MEA@mandieselturbo.com

**MAN | PrimeServ**

*Whom to contact:*

M. Pejman Nia – MAN PrimeServ Diesel Engines & Marine New Sales Manager

Phone 21 88197392 Ext. 263  
Mobile 910 233 0962  
E-Mail mehrzad.pejmannia@ir.man.eu

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## Iraq

**MAN PrimeServ**  
for Power Plant see Turkey

**MAN | PrimeServ**

**MAN PrimeServ**  
for Marine see UAE

**MAN | PrimeServ**

## Israel ◀ ☎ +972

### PETAH-TIKVAH

#### Radion Engineering Co. Ltd.

Agent  
(MAN, B&W, Alpha Diesel, UK engines)  
11, Ha'Sivim St.  
PETAH-TIKVAH 49250

Phone 3 922 6688  
Telefax 3 922 6655  
E-Mail projects@radion.co.il

Mailing address:  
P.O.B. 7111  
Petah-Tikvah 49250

#### Whom to contact:

R. Baram – Head of Industrial,  
Marine & Energy System Dept.

Phone 3 922 6688  
Mobile 50 666 2220  
Telefax 3 922 6655  
E-Mail rotem@radion.co.il

## Italy ◀ ☎ +39

### GENOA

#### MAN Diesel & Turbo Italia s.r.l.

**MAN | PrimeServ**

MAN PrimeServ  
Palazzina ex Unital  
Ponte Caracciolo  
16126 GENOA – Porto

Phone 010 2091637 -256635  
Telefax 010 2516588  
E-Mail primeserv-it@mandieselturbo.com

#### Whom to contact:

M. Colombo – Managing Director

Mobile 348 4185083  
Phone 010 209 1637  
E-Mail marco.colombo@man.eu

Sales Manager for Spares & Service  
R. Ferretti – Key Account Manager

Mobile 334 6081441  
Direct 010 096 6102  
Phone 010 209 1637-256635  
E-Mail roberta.ferretti@man.eu

M. Ravaioli – Sales Manager

Mobile 335 775 8034  
Direct 010 844 1350  
Phone 010 209 1637  
E-Mail marco.ravaioli@man.eu

R. Carli – Workshop Manager

Phone 010 209 1637  
Mobile 344 060 8939  
E-Mail roberto.carli@man.eu

S. Fabbri – Technical Service Manager

Phone 010 209 1637  
Mobile 370 128 4764  
E-Mail salvatore.fabbri@man.eu

## Jamaica

**MAN PrimeServ**  
see USA

**MAN | PrimeServ**

Japan ← ☎ +81

**KOBE**

**MAN Diesel & Turbo Japan Ltd.**

**MAN | PrimeServ**

2-1 Kobe Senyohin Center  
2-2-1 Minatojima-nakamachi  
Chuo-ku  
650-0046 KOBE

Phone 78 303 2535  
Telefax 78 303 2536

*Whom to contact:*

K. Sugiura – Managing Director

Phone 3 6667 2461  
E-Mail kimihiko.sugiura@jp.man.eu

N. Brabeck – General Manager  
MAN PrimeServ Japan

Phone 78 303 2535  
E-Mail nicolas.brabeck@man.eu

M. Uebayashi – Manager Technical Service

Mobile 80 5711 4768  
E-Mail masayuki.uebayashi@jp.man.eu

Technical Service Department

E-Mail psdiesel-jp@mandieselturbo.com

Spare Parts Department

Phone 78 303 2535  
E-Mail spareparts-jp@mandieselturbo.com

Jordan

**MAN PrimeServ**

**MAN | PrimeServ**

see UAE

Kenya ← ☎ +254

**NAIROBI**

**MAN Diesel & Turbo Kenya Ltd.**

**MAN | PrimeServ**

Westpark Suites  
5th Floor, Suite 4  
Ojijo Road  
Parklands  
00200 NAIROBI

Mailing address:  
P.O. Box 8338  
00200 NAIROBI

*Whom to contact:*

H. Njuguna – Branch Manager

Mobile 733 88 7799  
Phone 722 49 1927  
E-Mail henry.njuguna@ke.man.eu

**MOMBASA**

Access Rd to Unsoa  
Changamwe Ind. Area  
80100 MOMBASA

*Whom to contact:*

H. Njuguna – Branch Manager

Mobile 733 88 7799  
E-Mail hery.njuguna@ke.man.eu

Latvia

**MAN PrimeServ**

**MAN | PrimeServ**

see Finland

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## Lebanon

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## Lithuania

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## Luxembourg

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**MAN PrimeServ**  
see Netherlands

**MAN | PrimeServ**

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## Madagascar

---

**MAN PrimeServ**  
see South Africa

**MAN | PrimeServ**

---

## Malaysia +60

---

### **KUALA LUMPUR**

#### **MAN Diesel & Turbo Malaysia Sdn Bhd**

**MAN | PrimeServ**

MAN PrimeServ  
Suite 3.01, 3<sup>rd</sup> Floor  
Kenanga International  
Jalan Sultan Ismail  
50250 KUALA LUMPUR

Phone 3 2162 0410  
Telefax 3 2162 0411

#### *Whom to contact:*

K. K. Khor – Senior Sales Manager

Mobile 12 328 1280  
E-Mail [khorr.kk@sg.man.eu](mailto:khorr.kk@sg.man.eu)

---

## Malta

---

**MAN PrimeServ**  
see Italy

**MAN | PrimeServ**

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## Mauritius

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**MAN PrimeServ**  
see South Africa

**MAN | PrimeServ**

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## Mexico +52

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### **MEXICO CITY**

#### **MAN Diesel & Turbo Mexico S de RL de CV**

**MAN | PrimeServ**

Sierra Candela No. 111 – 106  
Col. Lomas de Chapultepec  
Del. Miguel Hidalgo  
C.P.11000 MEXICO CDMX

Phone 55 4000 6100  
Telefax 55 4000 6108  
Website [www.dieselturbo-mexico.man.eu](http://www.dieselturbo-mexico.man.eu)

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*Whom to contact:*

J. M. Vazquez –  
MAN PrimeServ Diesel Sales Manager

Phone 55 4000 6104  
Mobile 1 55 6066 3678  
E-Mail marcos.vazquez@mx.man.eu

F. Osorio – MAN PrimeServ Diesel  
Contract Manager

Phone 585 4000 6114  
Mobile 1 55 4363 2007  
E-Mail fernando.osorio@mx.man.eu

Morocco ← ☎ +34

**MADRID**  
**Surveillance Maritime SA**

Authorized Service Partner  
Plaza del colon N°2  
torre 2 planta 16  
28046 MADRID  
SPAIN

Phone 91 563 80 25  
Telefax 91 563 91 30

*Whom to contact:*

S. Martin Cascos

E-Mail sumasa@smaritime.net

Namibia ← ☎ +264

**WALVIS BAY**  
**MAN Diesel & Turbo Namibia**

(Branch of MDT South Africa)  
32 Ben Amathila Avenue  
WALVIS BAY

Phone 64 20 6605  
Telefax +27 21 510 0174

**MAN | PrimeServ**

*Whom to contact:*

D. Bolte – Branch Manager

Mobile 81 664 5338  
E-Mail dieter.bolte@za.man.eu

Netherlands ← ☎ +31

**ROTTERDAM**  
**MAN Diesel & Turbo Benelux BV**

Schiekade 36  
Port of Rotterdam  
3125 KJ SCHIEDAM

Phone 10 272 4500  
Telefax 10 437 6115  
E-Mail primeserv-benelux@  
mandieselturbo.com  
service-benelux@mandieselturbo.com  
parts-benelux@mandieselturbo.com  
Website www.dieselturbo-benelux.man.eu

**MAN | PrimeServ**

*Whom to contact:*

D. Willems – Managing Director

Mobile +32 475 291430  
E-Mail dirk.willems@man.eu

N. Gerth – Senior Manager

Mobile 613 514286  
E-Mail nils.gerth@man.eu

T. Hertog – Workshop Manager

Mobile 612 460671  
E-Mail tom.hertog@man.eu

M. Van der Wiel – Sales Manager

Mobile 612 693484  
E-Mail michiel.wiel@man.eu

Netherlands Antilles

**MAN PrimeServ**  
see USA

**MAN | PrimeServ**

## New Zealand +64

### AUCKLAND

#### MAN Diesel & Turbo New Zealand Limited

MAN | PrimeServ

Naval Dockyard Phone 9 445 3820  
Queens Parade Telefax 9 445 3823  
Devonport E-Mail [service-nz@mandieselturbo.com](mailto:service-nz@mandieselturbo.com)  
AUCKLAND 0744 Website [www.dieselturbo-newzealand.man.eu](http://www.dieselturbo-newzealand.man.eu)

Mailing address:  
PO Box 32-061  
Devonport  
0744 AUCKLAND

*Whom to contact:*

J. Lancaster – Manager Mobile 2 174 3168  
E-Mail [jaimie.lancaster@nz.man.eu](mailto:jaimie.lancaster@nz.man.eu)  
C. Head – Mobile 2124 77456  
Technical Service, Senior Service Engineer E-Mail [cameron.head@nz.man.eu](mailto:cameron.head@nz.man.eu)  
S. Burslem – Technical Service Engineer Mobile 21 473 424  
E-Mail [sean.burslem@nz.man.eu](mailto:sean.burslem@nz.man.eu)  
J. Wang – Technical Service Engineer Mobile 21 896 153  
E-Mail [jerry.wang@nz.man.eu](mailto:jerry.wang@nz.man.eu)

## Nicaragua

### MAN PrimeServ

MAN | PrimeServ

see Panama

## Nigeria +234

### LAGOS

#### MAN Diesel & Turbo Nigeria Private Ltd.

MAN | PrimeServ

Level 05 First Floor, Wings towers (East Wing)  
17A Ozumba, Mbadiwe Road  
Victoria Island  
LAGOS

*Whom to contact:*

K. Anyangbeso – Phone 1 448 9273  
Technical Sales Manager Nigeria Mobile 701 811 5836  
E-Mail [kingsley.anyangbeso@man.eu](mailto:kingsley.anyangbeso@man.eu)

## Norway +47

### OSLO

#### MAN Diesel & Turbo Norge AS

MAN | PrimeServ

Haakon VII's gate 1 Phone 22 01 7190  
0161 OSLO Telefax 22 83 2414  
E-Mail [primeserv-oslo@mandieselturbo.com](mailto:primeserv-oslo@mandieselturbo.com)

Mailing address:  
P.O.Box 1226 Vika  
0110 Oslo

*Whom to contact:*

M. Hallien – Phone 22 01 71 90  
Head of MAN PrimeServ Norway E-Mail [merete.hallien@man.eu](mailto:merete.hallien@man.eu)

J. Eilertsen – Senior Technical Manager	Phone 22 01 71 90 Mobile 99 33 51 33 E-Mail johnny.eilertsen@man.eu
K. Smedvik – Technical Manager	Phone 22 01 71 90 Mobile 90 92 14 77 E-Mail kjetil.smedvik@man.eu
T. Pettersen – Spare Parts Sales Manager	Phone 22 01 71 95 Mobile 99 41 95 54 E-Mail torleif.pettersen@man.eu

## Oman

**MAN PrimeServ**  
see UAE

**MAN | PrimeServ**

## Pakistan ← ☎ +92

### LAHORE

#### **MAN Diesel & Turbo Pakistan (Pvt) Ltd.**

**MAN | PrimeServ**

Head Office	Phone 42 3533 0091-3
16 Km Raiwind Road	Telefax 42 3533 0094
55150 LAHORE	E-Mail info-pk@mandieselturbo.com
	Website www.dieselturbo-pakistan.man.eu

*Whom to contact:*

I. Ghani – Managing Director	Phone 42 3533 0092 Ext 101 E-Mail imran.ghani@pk.man.eu
A. Mahmood – Head of Sales	Mobile 345 4555795 E-Mail ans.mahmood@pk.man.eu
Z. Ali – Head of After Sales	Mobile 345 4555774 E-Mail zulfiqar.ali@pk.man.eu

### KARACHI

#### **MAN Diesel & Turbo Pakistan (Pvt) Limited**

Plot H – 3, Sector 5, Main EBM Causeway	Phone 21 35051501-2
Korangi Industrial Area	Telefax 21 35051503
KARACHI	Website www.dieselturbo-pakistan.man.eu

*Whom to contact:*

F. Saeed – Product Manager	Mobile 300 8410260 E-Mail fahad.saeed@pk.man.eu
I. Ali – Product Manager	Mobile 345 4555766 E-Mail irfan.ali@pk.man.eu

## Panama ← ☎ +507

### ARRAIJAN

#### **MAN Diesel & Turbo Panama Enterprises Inc.**

**MAN | PrimeServ**

Special Economical Area	Phone 317 1779
Panama Pacifico	Telefax 317 1043
(former Howard Air Force Base)	E-Mail primeserv-panama@
Building 3870, Local #1	mandieselturbo.com
Avd. Las Brujas	
0823-00508 ARRAIJAN	

*Whom to contact:*

O. Martinez – Managing Director	Phone 317 0588 Mobile 6671 2279 E-Mail oscar.martinez@man.eu
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M. Herrera – Service Manager	Phone 317 1779 Mobile 6781 4140 E-Mail moises.herrera@man.eu
L. Quiel – Service Coordinator	Phone 317 1779 Mobile 6675 4994 E-Mail lisbeth.quiel@pa.man.eu
J. Duarte – Sales Manager	Phone 317 1779 Mobile 6498 1046 E-Mail juan.duarte@pa.man.eu

## Paraguay

**MAN PrimeServ**  
see Argentina

**MAN | PrimeServ**

## Peru +51

**LIMA**  
**MAN Diesel & Turbo PERU SAC**  
Av. Argentina 2415  
Lima Cercado  
LIMA 01

**MAN | PrimeServ**  
E-Mail primeserv-pe@mandieselturbo.com  
Phone 1 628 4753

*Whom to contact:*

C. Constante – General Manager	Phone 1 628 4756 Mobile 94 737 1880 E-Mail carlos.constante@pe.man.eu
H. Kawakami – Sales Engineer	Phone 628 4755 Mobile 960 338 725 E-Mail harumi.kawakami@pe.man.eu
C. Oporto – Customer Support Specialist	Mobile 960 338 748 E-Mail claudia.oporto@pe.man.eu

## Philippines +63

**PARAÑAQUE CITY**  
**MAN Diesel & Turbo Philippines, Inc.**

Km. 17 West Service Road,  
Cervantes Compound Brgy. Marcelo Green  
South Superhighway  
PARAÑAQUE CITY 1700

**MAN | PrimeServ**  
Phone 2 776 0013/ 0015/ 0021  
Telefax 2 776 3384  
E-Mail primeserv-ph@mandieselturbo.com  
Website www.primeserv.man.eu

*Whom to contact:*

S. Marchand – Managing Director	E-Mail sebastien.marchand@ph.man.eu Mobile 917 810 0769
E. Castillo – Workshop Manager	E-Mail emerson.castillo@ph.man.eu Mobile 917 563 2498

## Poland +48

**GDANSK**  
**MAN Diesel & Turbo Poland Sp.z o.o.**

ul. Lubowidzka 43  
80-174 GDANSK

**MAN | PrimeServ**  
Phone 58 325 33 90  
Telefax 58 325 33 94  
E-Mail primeserv-poland@mandieselturbo.com

*Whom to contact:*

A. Krupa – Managing Director	Mobile 502 536 800 E-Mail andrzej.krupa@man.eu
------------------------------	---

A  
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Portugal ← ☎ +351

**SETUBAL**

**MAN Diesel & Turbo Portugal, Unipessoal, Lda.**

**MAN | PrimeServ**

Avenida do Rio Tejo, lote 3  
Parque Industrial Sapec Bay  
2910-440 SETUBAL

Phone 265 799 500  
Telefax 265 751 460  
E-Mail [primeserv-pt@mandieselturbo.com](mailto:primeserv-pt@mandieselturbo.com)

*Whom to contact:*

A. Penaforte – General Manager

Mobile 910 612 738  
E-Mail [antonio.penaforte@man.eu](mailto:antonio.penaforte@man.eu)

**MAN PrimeServ Portugal**

Turbocharger Workshop c/o Lisnave  
Estaleiros Navais SA Mitrena  
Shipyard  
Apartado 135  
2901-901 SETUBAL

Phone 265 799 500  
Telefax 265 751 460  
E-Mail [primeserv-pt@mandieselturbo.com](mailto:primeserv-pt@mandieselturbo.com)

*Whom to contact:*

A. Jelbert – Workshop Manager

Mobile 910 580 165  
E-Mail [alan.jelbert@man.eu](mailto:alan.jelbert@man.eu)

**Lisnave Estaleiros Navais S.A.**

Authorized Service Partner  
P.O.Box 135  
2901-901 SETUBAL

Phone 265 799 100  
Telefax 265 719 275  
E-Mail [commercial@lisnave.pt](mailto:commercial@lisnave.pt)  
Website [www.lisnave.pt](http://www.lisnave.pt)

Qatar ← ☎ +974

**DOHA**

**MAN Diesel & Turbo Qatar L.L.C.**

**MAN | PrimeServ**

Qatar Navigation  
Ein Khalid Commercial Building  
DOHA

Phone 4031 0900  
6612 7632 (24/7 Hotline)  
E-Mail [primeserv-qatar@mandieselturbo.com](mailto:primeserv-qatar@mandieselturbo.com)  
Website [www.primeserv.man.eu](http://www.primeserv.man.eu)

Mailing address:  
PO Box 153 DOHA

*Whom to contact:*

O. B. Nielsen – General Manager

Phone 4031 0901  
Mobile 3381 9414  
E-Mail [oleb.nielsen.a@man.eu](mailto:oleb.nielsen.a@man.eu)

M. Keijzers –  
Service Manager Engine / Turbocharger

Phone 4031 0921  
Mobile 3314 6873  
E-Mail [michael.keijzers@man.eu](mailto:michael.keijzers@man.eu)

Y. M. Julia – Workshop Manager

Phone 4031 0941  
Mobile 6698 1691

C. de Lara – Spare Parts

Phone 4031 0951  
Mobile 6634 8276  
E-Mail [carolina.lara@qa.man.eu](mailto:carolina.lara@qa.man.eu)

Romania

**MAN PrimeServ**

**MAN | PrimeServ**

see Bulgaria

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## Russia ◀ ☎ +7

### ST. PETERSBURG

#### MAN Diesel & Turbo Russia Ltd.

St. Petersburg Branch  
Vozdukhoplavatel'naya dom 19  
196084 ST. PETERSBURG

Phone 812 449 2644  
Telefax 812 449 2645  
E-Mail primeserv-st.petersburg@mandieselturbo.com

MAN | PrimeServ

*Whom to contact:*

E. Enghardt – Managing Director

Phone 495 258 3670, ext. 200  
Mobile 967 201 8544  
E-Mail enrico.enghardt@man.eu

A. Golubev –  
Head of MAN PrimeServ Diesel Russia

Phone 812 449 2646  
Mobile 931 238 9685  
E-Mail alexey.golubev@man.eu

A. Danilenko – Senior Sales Manager

Phone 812 449 2655  
Mobile 921 860 3486  
E-Mail alexander.danilenko@man.eu

## Saudi Arabia ◀ ☎ +966

### JEDDAH

#### MAN Diesel & Turbo Saudi Arabia L.L.C.

Madinah Road  
Al Thinayyan Building  
21544 JEDDAH

Phone 12 639 100  
Telefax 12 639 5482  
E-Mail primeserv-jeddah@mandieselturbo.com

MAN | PrimeServ

*Mailing address:*

P.O.Box 55990  
21544 Jeddah

*Whom to contact:*

A. Kuzkaya – Managing Director

Phone 12 639 4346  
Mobile 55 526 4802  
Telefax 12 639 5482  
E-Mail abdullah.kuzkaya@man.eu

A. Salim Elidrissi – Technical Manager/  
Superintendent Engineer

Phone 12 639 4346  
Mobile 55 510 7841  
Telefax 12 639 5482  
E-Mail ahmed.salimelidrissi@man.eu

A. Alrayah – Sales Manager/Aftersales

Mobile 550 516 577  
E-Mail ahmed.alrayah@sa.man.eu

M. I. Haider – Workshop Supervisor/  
TC Superintendent Engineer

Phone 12 639 4346  
Telefax 12 639 5482  
Mobile 535322877  
E-Mail malik.haider.@sa.man.eu

## Senegal ◀ ☎ +221

### DAKAR

#### MAN Diesel & Turbo Senegal SARL

Derriere cite Fayçal  
En face de la clinique du Golf  
Camberene  
DAKAR

Phone 33 865 40 60  
Telefax 33 860 47 66  
Website www.dieselturbo.man.eu  
E-Mail primeserv-sn@mandieselturbo.com

MAN | PrimeServ

*Whom to contact:*

A. A. Fofana – General Manager

Mobile 77 332 92 04  
E-Mail abdou.fofana@man.eu

N. Faye – MAN PrimeServ Sales Manager    Mobile 77 099 52 71  
E-Mail ndiogou.faye@man.eu

Y. Le Clanche – Service Manager    Phone 77 862 06 82  
E-Mail yannick.leclanche@man.eu

Singapore ← ☎ +65

**SINGAPORE**

**MAN Diesel & Turbo Singapore Pte. Ltd.**

**MAN | PrimeServ**

29 Tuas Avenue 2  
SINGAPORE 639460

Phone 6349 1600  
Telefax 6862 1409 (General)  
6861 8590 (Service)  
E-Mail primeserv-sg@mandieselturbo.com  
primeserv.spares-sg@  
mandieselturbo.com  
primeserv.service-sg@  
mandieselturbo.com  
primeserv.ukd-sg@  
mandieselturbo.com  
newbuilding-sg@mandieselturbo.com  
Website www.dieselturbo-singapore.man.eu

*Whom to contact:*

O. W. Gunia – Managing Director    Mobile 8133 3411  
E-Mail olaf.gunia@sg.man.eu

Sales  
S. Goh – General Manager New Sales    Mobile 9832 2392  
E-Mail simon.goh@sg.man.eu

N. Tham –  
General Manager MAN PrimeServ Sales    Phone 9623 9536  
E-Mail nicholas.tham@sg.man.eu

Technical Service  
KK. Goh – Service Manager    Mobile 9789 1265  
E-Mail goh.kaikah@sg.man.eu

Workshop & Spare Parts  
K. Tan – General Manager    Mobile 9789 1265  
E-Mail kelvin.tan@sg.man.eu

South Africa ← ☎ +27

**CAPE TOWN**

**MAN Diesel & Turbo South Africa Pty Ltd**

**MAN | PrimeServ**

Unit 1 Table Bay Industrial Park,  
Milner St.  
Paarden Eiland 7405  
CAPE TOWN

Phone 21 514 3360  
Telefax 21 510 0174  
E-Mail primeserv.southafrica@  
mandieselturbo.com  
Website http://dieselturbo-south-africa.man.eu/

*Whom to contact:*

N. Hall – General Manager    Mobile 833631546  
E-Mail norman.hall@za.man.eu

R. Merrett – Service Manager    Mobile 83 852 0857  
E-Mail richard.merrett@za.man.eu

E. Sharp – Sales Manager    Mobile 83 783 4427  
E-Mail eugene.sharp@za.man.eu

G. v.d. Merwe – Workshop Supervisor    Mobile 71 890 2185  
E-Mail gerrit.vandermerwe@za.man.eu

**MAN Diesel & Turbo South Africa Pty Ltd**

MAN PrimeServ Durban Branch  
Unit 5 & 6  
190 Bluff Rd  
Jacobs 4052  
DURBAN

Phone 31 467 0352  
E-Mail primeserv.southafrica@  
mandieselturbo.com

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*Whom to contact:*

D. Swanepoel – Branch Manager

Mobile 83 307 3328

E-Mail derick.swanepoel@za.man.eu

South Korea ◀ ☎ +82

**BUSAN**

**MAN Diesel & Turbo Korea Ltd.**

(SongJungDong) 54,  
74 BeonGil  
NokSanSanDan 261 Ro  
GangSeo-Gu  
46754 BUSAN

Phone 51 635 6644

Telefax 51 972 4004

E-Mail primeserv-kr@mandieselturbo.com  
spareparts-kr@mandieselturbo.com

**MAN | PrimeServ**

*Whom to contact:*

J. Ryu –

Head of MAN PrimeServ South Korea

Phone 51 440 0141

Mobile 10 6776 3399

E-Mail jh.ryu@kr.man.eu

S. Jo (Ian) – Spare Parts Manager

Phone 51 440 0143

Mobile 10 6701 3515

E-Mail sungyoul.jo@kr.man.eu

S. Jung – Technical Service Coordinator

Phone 51 440 0153

Mobile 10 9605 1316

E-Mail seunglyong.jung@kr.man.eu

J. Jung – Navy & Workshop

Phone 51 440 0145

Mobile 10 9484 5970

E-Mail jaeho.jung@kr.man.eu

Spain ◀ ☎ +34

**MADRID**

**MAN Diesel & Turbo España, S.A.U.**

Calle Pedro Teixeira 8  
10<sup>th</sup> Floor  
28020 MADRID

Phone 91 411 14 13

Telefax 91 411 72 76

E-Mail primeserv-mad@mandieselturbo.com

**MAN | PrimeServ**

*Whom to contact:*

P. Montes – Managing Director

Phone 667 697 759

E-Mail pablo.montes@man.eu

C. Madonar – Customer Service Manager

Phone 672 083 375

E-Mail carlos.madonar@man.eu

A. Gutiérrez – Spare Parts and Retrofits

Phone 678 454 261

E-Mail antonio.gutierrez@man.eu

**VALENCIA**

**MAN PrimeServ Valencia**

Technical Service two-/four-stroke  
and Turbochargers  
Centro Empresarial Flemming  
Calle Louis Pasteur 11, nave 2  
46980 PATERNA – VALENCIA

Phone 96 341 56 26

Telefax 96 342 17 27

E-Mail primeserv-vlc@mandieselturbo.com

*Whom to contact:*

J. Hernandez – Service Manager

Phone 608 963 492

E-Mail javier.hernandez@man.eu

A. Lopez – Operations Manager

Mobile 662 956 149

E-Mail antonio.lopez@man.eu

F. Obon – Workshop Manager

Phone 659 446 500

E-Mail francisco.obon@man.eu

A. Román – Superintendent Engineer

Mobile 679 429 251

E-Mail ariel.roman@man.eu

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and Turbochargers  
Muelle Reina Sofia, s/n  
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35008 LAS PALMAS DE G.C.

Phone 928 93 59 59  
E-Mail [primeserv-lpa@mandieselturbo.com](mailto:primeserv-lpa@mandieselturbo.com)

#### Whom to contact:

M. Moreno – Service Manager  
D. Noels – Supt. Engineer Turbocharger

Phone 607 417 142  
E-Mail [miguel.moreno@man.eu](mailto:miguel.moreno@man.eu)  
Mobile 610 095 189  
E-Mail [dirk.noels@man.eu](mailto:dirk.noels@man.eu)

## Sri Lanka ← ☎ +94

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### MAN Diesel & Turbo Lanka Pvt. Ltd

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No. 57/8  
Sir Ernest De Silva Mawatha  
00700 COLOMBO

Phone 11 2678930  
Telefax 11 2678810  
E-Mail [info.lanka@mandieselturbo.com](mailto:info.lanka@mandieselturbo.com)

#### Whom to contact:

K. Nithiyandam – Managing Director  
R. Dassanayake – Technical Manager  
C. Wickramanayake –  
Superintendent Engineer

Mobile 90821 66080  
E-Mail [karthik.nithiyandam@man.eu](mailto:karthik.nithiyandam@man.eu)  
Mobile 777 131 559  
E-Mail [ruwan.dassanayake@man.eu](mailto:ruwan.dassanayake@man.eu)  
Mobile 770 777 025  
E-Mail [charaka.wickramanayake@man.eu](mailto:charaka.wickramanayake@man.eu)

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MAN | PrimeServ

Oljevägen 105  
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Phone 31 17 62 95  
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Website [www.dieselturbo-sweden.man.eu](http://www.dieselturbo-sweden.man.eu)

#### Whom to contact:

F. Hammer – Head of MAN PrimeServ  
P. Carlsson – Sales Manager  
H. af Ekenstam –  
Sales Manager, MAN Cryo  
K. Ahlgren – Global Key Account Manager

Mobile 705 172161  
E-Mail [fredrik.hammer@man.eu](mailto:fredrik.hammer@man.eu)  
Mobile 70 508 54 66  
E-Mail [per.carlsson@man.eu](mailto:per.carlsson@man.eu)  
Mobile 76 549 68 24  
E-Mail [hans.ekenstam@man.eu](mailto:hans.ekenstam@man.eu)  
Phone 70 591 94 91  
E-Mail [kristoffer.ahlgren@man.eu](mailto:kristoffer.ahlgren@man.eu)

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**KAOHSIUNG**

**MAN Diesel & Turbo Taiwan Ltd.**

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Kaohsiung  
14F-1, No. 8, Min Chuan 2<sup>nd</sup> Road  
Chienchen District  
80661 KAOHSIUNG  
TAIWAN, R.O.C.

Phone 7 537 2225  
Telefax 7 537 2226  
E-Mail primeserv-tw@mandieselturbo.com

*Whom to contact:*

L. Phang – General Manager

Mobile 905 032 812  
E-Mail lance.phang@tw.man.eu

R. Kao – Head of Sales & Service

Mobile 975 151 650  
E-Mail roger.kao@tw.man.eu

**TAIPEI**

6F-3, No. 91, Huayin Sreet  
Datong District  
10351 TAIPEI

Phone 2 2555 6700  
Telefax 2 2555 6701  
E-Mail primeserv-tw@mandieselturbo.com

*Whom to contact:*

L. Phang – General Manager

Mobile 905 032 812  
Phone lance.phang@tw.man.eu

R. Kao – Head of Sales & Service

Mobile 975 151 650  
E-Mail Roger.Kao@tw.man.eu

C. Phu – Sales Manager

Mobile 978 150 650  
E-Mail Christine.Phu@tw.man.eu

Thailand ← ☎ +66

**BANGKOK**

**MAN Diesel & Turbo Malaysia Sdn Bhd**

**MAN | PrimeServ**

(Thailand Respresentative Office)  
1550 Thanapoom Tower  
23<sup>rd</sup> Floor  
New Petchburi Road  
Makasan  
Rajathevi  
10400 BANGKOK

Phone 2 627 5888  
Telefax 2 627 5880

*Whom to contact:*

W. Nuchanart – Sales Representative

Phone 2 627 5826 ext. 126  
Mobile 81 156 2967  
E-Mail woranat.nuchanart@sg.man.eu

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 mandieselturbo.com  
 Website www.dieselturbo-turkey.man.eu

*Whom to contact:*

T. Iyi – Managing Director Mobile 530 461 1032  
 E-Mail timur.iyi@man.eu  
 O. Bayram – Technical Manager Mobile 530 408 4753  
 E-Mail omer.bayram@man.eu  
 M. Oge – Sales Manager Mobile 530 463 6373  
 E-Mail mesut.oge@man.eu  
 T. Asci – Spare Part Sales Coordinator Mobile 530 408 4759  
 E-Mail tugba.asci@man.eu

United Arab Emirates ← ☎ +971

**DUBAI**

**MAN Diesel & Turbo Middle East LLC** **MAN | PrimeServ**

Jumeirah Beach Road Phone 4 345 4045  
 by Drydocks World Telefax 4 345 4048  
 DUBAI E-Mail primeserv-uae@mandieselturbo.com  
 Website www.dieselturbo-middle-east.man.eu

*Mailing address:*

P.O.Box 57091  
 Dubai

*Whom to contact:*

P. Mauger – General Manager Mobile 050 211 1085  
 E-Mail patrice.mauger@ae.man.eu  
 C. Sievert – Service Manager Mobile 050 883 5275  
 E-Mail christian.sievert@ae.man.eu  
 H. Ali – Sales Manager Mobile 050 450 4144  
 E-Mail hisham.ali@ae.man.eu  
 G. Joseph – Workshop Manager Mobile 050 640 7430  
 E-Mail georg.joseph@ae.man.eu

**FUJAIRAH**

**MAN Diesel & Turbo Middle East LLC FZE**

(Fujairah Branch) E-Mail primeserv-uae@mandieselturbo.com  
 Plot G1 and G2 Phone 9 223 3398  
 Fujairah Freezone Phase 2 Telefax 9 228 3288  
 FUJAIRAH

*Mailing address:*

PO Box 9461

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*Whom to contact:*

G. Joseph – Workshop Manager	Mobile 050 640 7430 E-Mail georg.joseph@ae.man.eu
C. Sievert – Service Manager	Mobile 050 883 5275 E-Mail primeserv-uae@mandieselturbo.com
H. Ali – Spare Parts Manager	Mobile 050 450 4144 E-Mail primeserv-uae-spareparts@mandieselturbo.com

United Kingdom ◀ ☎ +44

**STOCKPORT**  
**MAN Diesel & Turbo UK Ltd**

1 Mirrlees Drive  
Hazel Grove  
STOCKPORT, CHESHIRE SK7 5BP

Phone 161 483 1000 (24/7 Hotline)  
Telefax 161 487 1438  
E-Mail primeserv-uk@mandieselturbo.com  
Website www.dieselturbo-uk.man.eu

**MAN | PrimeServ**

*Whom to contact:*

R. Guest – Managing Director	Phone 161 419 3263 Mobile 7801 77 3263 Telefax 161 426 4401 E-Mail richard.guest@man.eu
P. Tunstall – Head of Order Capture	Phone 161 426 4510 Mobile 780 177 4510 Telefax 161 483 1438 E-Mail peter.tunstall@man.eu
C. Burrows – Head of Contracts – UK Engines	Phone 161 426 4569 Mobile 7801 77 4569 Telefax 161 426 4604 E-Mail cliff.burrows@man.eu
T. Lewis – Head of Sales – MAN PrimeServ Diesel UK	Phone 161 419 3198 Mobile 7801 77 3198 E-Mail tim.lewis@man.eu
F. Nicotra – Head of Operations & MAN PrimeServ Academy UK	Phone 161 419 3365 Mobile 7801 77 5278 Telefax 161 426 4604 E-Mail flavio.nicotra@man.eu
R. Roberts – Field Service Manager	Phone 161 419 3156 Mobile 7801 77 4841 Telefax 161 426 4604 Mobile richard.roberts@man.eu
G. Buller – Operations Training & Development Manager	Phone 161 419 3264 Mobile 7801 77 8413 Telefax 161 426 4604 E-Mail gemma.buller@man.eu

United States ◀ ☎ +1

**HOUSTON**  
**MAN Diesel & Turbo North America, Inc.**

For spare parts please contact: spareparts-us@mandieselturbo.com  
For technical service and workshops please see individual locations

1600A Brittmoore Road  
TX 77043 Houston

Phone 7137804200

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**FORT LAUDERDALE**  
**MAN PrimeServ Diesel (USA East)**

551 SW 13<sup>th</sup> Terrace  
 Bldg. 595  
 FL 33069 FORT LAUDERDALE –  
 POMPANO BEACH

Phone 954 960 6700  
 Telefax 954 7825 426  
 E-Mail primeserv-fill@mandieselturbo.com  
 spareparts-us@mandieselturbo.com

*Whom to contact:*

M. Kontry – General Manager

Phone 954 960 6662  
 Mobile 954 319 0090  
 E-Mail michael.kontry@us.man.eu

Technical Service

E-Mail primeserv-fill@mandieselturbo.com

S. Berinde –  
 Service Coordination/Supt. Engineer

Phone 954 960 6673  
 Mobile 954 635 0464  
 E-Mail stefan.berinde@us.man.eu

R. Boev – Supt. Engineer

Phone 954 960 6659  
 Mobile 954 326 7707  
 E-Mail roumen.boev@us.man.eu

J. Stahl – Contracts Manager

Phone 954 960 6671  
 Mobile 954 459 0209  
 E-Mail jessica.stahl@us.man.eu

**HOUSTON**  
**MAN PrimeServ Diesel (USA Central)**

1600A Brittmoore Road  
 HOUSTON, TX 77043

Phone 713 780 4200  
 713 939 0073 (24/7 Hotline)  
 Telefax 713 939 0105  
 E-Mail primeserv-hou@mandieselturbo.com  
 primeserv.twostrokeparts-us@  
 mandieselturbo.com  
 workshop-hou@mandieselturbo.com  
 spareparts-us@mandieselturbo.com

*Whom to contact:*

R. Caparros – General Manager

Mobile 732 882 3777  
 E-Mail ruben.caparros@us.man.eu

Technical Service

Phone 713 939 0073 (24/7 Hotline)  
 E-Mail primeserv-hou@mandieselturbo.com

J. Sterling – Service Coordination

Mobile 281 627 6503  
 E-Mail jessika.sterling@us.man.eu

Workshop

Mobile 713 939 0073 (24hrs)  
 E-Mail workshop-hou@mandieselturbo.com

S. Taylor – Workshop Manager

Mobile 281 638 3114  
 E-Mail steven.taylor@us.man.eu

**LOS ANGELES**  
**MAN PrimeServ Diesel (USA West)**

MAN PrimeServ Los Angeles  
 1152 E Dominguez Street  
 CARSON, California 90746

Phone 310 547 8700  
 Telefax 310 547 8705  
 E-Mail primeserv-lax@mandieselturbo.com

*Whom to contact:*

J. Montenegro – General Manager

Mobile 562 335 0667  
 E-Mail jesus.montenegro@us.man.eu

R. Guei – Workshop Manager

Mobile 310 561 5998  
 E-Mail rou-hwa.guei@us.man.eu

A. Jensen – EMC Manager

Mobile 310 467 4840  
 E-Mail allan.jensen@us.man.eu

Technical Service

B. Young – Technical Key Account Manager

Mobile 310 408 7747  
 E-Mail benjamin.young@us.man.eu

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## SEATTLE

### MAN PrimeServ Seattle

19036 72<sup>nd</sup> Ave S  
KENT, WA 98032

Phone 253 479 6800  
Telefax 253 479 6899  
E-Mail [primeserv-lax@mandieselturbo.com](mailto:primeserv-lax@mandieselturbo.com)

#### *Whom to contact:*

J. Montenegro – General Manager

Mobile 562 335 0667  
E-Mail [jesus.montenegro@us.man.eu](mailto:jesus.montenegro@us.man.eu)

Technical Service  
Y. Kim – Supt. Engineer

Mobile 425 420 5114  
E-Mail [yong.kim@us.man.eu](mailto:yong.kim@us.man.eu)

P. Visser – Supt. Engineer

Mobile 425 420 5214  
E-Mail [peter.visser@us.man.eu](mailto:peter.visser@us.man.eu)

## Uruguay

### MAN PrimeServ

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## Venezuela

### MAN PrimeServ

see Colombia

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## Vietnam ← ☎ +84

### HANOI

### MAN Diesel & Turbo Singapore Representative Office MAN | PrimeServ

MAN PrimeServ (Vietnam)  
Unit 9, Second Floor  
International Central  
17 Ngo Quyen  
Hoan Kiem  
HANOI

Phone 4 3936 9728  
Telefax 4 3936 9727

#### *Whom to contact:*

T. H. Hai – Chief Representative

Mobile 9 0419 3336  
E-Mail [hoanghai.tran@man.eu](mailto:hoanghai.tran@man.eu)

## Yemen ← ☎ +967

### SANA'A

### Algarmani Trading Corp.

Authorized Service Partner  
Algarmani Building  
Taiz Street  
SANA'A

Phone 1 625 882  
Telefax 1 625 883  
E-Mail [adel@algarmani.com](mailto:adel@algarmani.com)

#### *Whom to contact:*

A. Algarmani – Managing Director

Mobile 711 120 045  
Mobile 77 3333336  
Telefax 1 625 883  
E-Mail [adel@algarmani.com](mailto:adel@algarmani.com)

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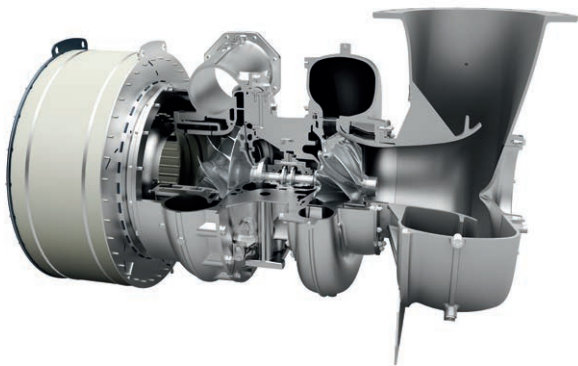
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# MAN PrimeServ Headquarters Turbomachinery | Power Generation



## Head of Regions MAN PrimeServ Turbo

---

### EUROPE / GERMANY

Howard White                      Phone                      +44 17 3778 1280  
E-Mail                              howard.white@man.eu

### MIDDLE EAST & AFRICA

Holger Berghaus                      Phone                      +971 56 754 7575  
E-Mail                              holger.berghaus@ae.man.eu

### ASIA PACIFIC

Mikael Adler                      Phone                      +86 150 0080 7947  
E-Mail                              mikael.adler@man.eu

### AMERICAS

Florian Papenberg                      Phone                      +1 832 209 3097  
E-Mail                              florian.papenberg@us.man.eu



# Worldwide Contacts Turbomachinery Services

WORLDWIDE CONTACTS TURBOMACHINERY SERVICES

## Algeria

### CAIRO

#### MAN Diesel & Turbo Egypt

MAN | PrimeServ

Office G19  
Katameya Heights  
Business Center  
Katameya  
11771 CAIRO  
EGYPT

Phone +20 2 20200115  
Telefax +20 2 20200116  
E-Mail info-turbomachinery-ae@mandieselturbo.com

*Whom to contact:*

A. Tahoun – Managing Director

Mobile +20 122 2105601  
E-Mail amr.tahoun@man.eu

### MONTE CARLO

#### Onspec Tawakol Engineering & Contracting

Building 224, Street 90  
5<sup>th</sup> Settlement, New Cairo, Cairo, Egypt

Phone +202 (29) 297142  
Telefax +202 (29) 297056

*Whom to contact:*

M. Hassan – Manager

Mobile +201 (00) 1021002  
E-Mail mohamed.hassan@onspec.net

## Angola ← ☎ +244

### LAGOS

#### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

MAN | PrimeServ

Level 05 – First Floor  
Wings towers (East Wing)  
17A – Ozumba, Mbadiwe Road  
Victoria Island, Lagos – Nigeria

Phone +234 700 626 3437 35  
E-Mail info-turbomachinery-ae@mandieselturbo.com

*Whom to contact:*

G. Hanna – Head of Region

Mobile +971 506523170  
E-Mail: gaby.hanna@ae.man.eu

## Argentina ← ☎ +54

### BUENOS AIRES

#### MAN Diesel & Turbo Argentina S.A.

MAN | PrimeServ

Armenia 3575  
CP1605 MUNRO – PROV. BUENOS AIRES

Phone 11 5353 0270  
Website <http://dieselturbo-argentina.man.eu/>

*Whom to contact:*

L. Guillermo – Managing Director

Phone 11 5236 6030  
Mobile 9 11 4053 3700  
E-Mail guillermo.lemo@ar.man.eu

M. Diez Pena – Turbo Sales

Phone 11 5236 6020  
Mobile 9 11 6219 4950  
E-Mail marcos.diez@ar.man.eu

A. Schapiro – Turbo Field Service

Phone 11 5236 6010  
Mobile 9 11 3271 8114  
E-Mail alexis.schapiro@ar.man.eu

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## Armenia

### MOSCOW

#### MAN Diesel & Turbo Rus

Preobrazhenskaya sq. 8  
107061 MOSCOW  
RUSSIA

MAN | PrimeServ

Phone +7 495 258 36 70  
Telefax +7 495 258 36 71

*Whom to contact:*

S. Sherbinin

Phone +7 495 258 3670 Ext. 307  
E-Mail Sergey.Sherbinin@man.eu

## Australia +61

### SYDNEY

#### MAN Diesel & Turbo Australia Pty Ltd.

396 Lane Cove Road  
NORTH RYDE NSW 2113  
SYDNEY

MAN | PrimeServ

Phone 2 8874 0700  
Telefax 2 9889 5337  
Website [www.mandieselturbo.com.au](http://www.mandieselturbo.com.au)

*Mailing address:*

P.O. Box 734  
North Ryde NSW 1670

*Whom to contact:*

J. Moloney – Managing Director

Mobile 419 79 6664  
E-Mail [jeffrey.moloney@au.man.eu](mailto:jeffrey.moloney@au.man.eu)

K. H. Berdais – Manager, Turbomachinery

Mobile 422 340 075  
E-Mail [karl-heinz.berdais@au.man.eu](mailto:karl-heinz.berdais@au.man.eu)

D. Sherer –  
Service Manager Turbomachinery

Phone 2 8874 0742  
Mobile 422 395 027  
E-Mail [daniel.sherer@au.man.eu](mailto:daniel.sherer@au.man.eu)

R. Harris – Turbomachinery  
Aftermarket Sales Manager

Mobile 419 691 226  
E-Mail [richard.harris@au.man.eu](mailto:richard.harris@au.man.eu)

K. Goodman –  
Senior Field Service Engineer

Mobile 403 330 280

W. Liu – Senior Field Service Engineer

Mobile 423 827 975

### HENDERSON

#### MAN PrimeServ Perth

Unit 2  
915 Cockburn Road  
WA 6166 HENDERSON

E-Mail [primeserv-per@mandieselturbo.com](mailto:primeserv-per@mandieselturbo.com)  
Website [www.dieselturbo-australia.man.eu](http://www.dieselturbo-australia.man.eu)

*Whom to contact:*

N. Hughes –  
Manager MAN PrimeServ Perth

Phone 8 6498 9534  
Mobile 423 827 973  
E-Mail [neil.hughes@au.man.eu](mailto:neil.hughes@au.man.eu)

## Austria

### OBERHAUSEN

#### MAN Diesel & Turbo SE Turbomachinery

Steinbrinkstraße 1  
46145 OBERHAUSEN

MAN | PrimeServ

Phone +49 208 692 01  
Telefax +49 208 669 021

*Whom to contact:*

F. Filtgen – Head of Bids & Projects

Phone +49 208 692 2144  
E-Mail [frank.filtgen@man.eu](mailto:frank.filtgen@man.eu)

## Azerbaijan ← ☎ +994

### BAKU

#### MAN Diesel & Turbo Azerbaijan

MAN | PrimeServ

Bakikhanov Str. 6  
8<sup>th</sup> Floor  
„Bridge Plaza“  
AZ1065 BAKU

Phone 12 404 5550  
Telefax 12 404 5551

*Whom to contact:*

E. Enghardt – Managing Director  
MDT-Rus / Head of CIS

Phone +7 495 258 3670, ext. 200  
Mobile +7 967 201 8544  
E-Mail enrico.enghardt@man.eu

E. Schenk – Regional Service Manager

Phone +41 44 278 3631  
E-Mail erich.schenk@man.eu

N. Farhadova –  
Office Manager Caspian Region

E-Mail natalya.farhadova-ext@man.eu

## Belgium

### SCHIEDAM

#### MAN Diesel & Turbo Benelux B.V.

MAN | PrimeServ

Schiekade 36  
3125 Schiedam  
Netherlands

Phone +31 10 272 45 00  
Telefax +31 10 437 61 15  
Website <http://dieselturbo-benelux.man.eu/>

*Whom to contact:*

G. Van der Zwan

E-Mail gert.vanderzwan@man.eu

J. Post

E-Mail joost.post@man.eu

## Benin

### LAGOS

#### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

MAN | PrimeServ

Level 05 – First Floor  
Wings towers (East Wing)  
17A – Ozumba, Mbadiwe Road  
Victoria Island, Lagos – Nigeria

Phone +234 700 626 3437 35  
E-Mail info-turbomachinery-ae@mandieselturbo.com

*Whom to contact:*

G. Hanna – Head of Region

Mobile +971 506523170  
E-Mail gaby.hanna@ae.man.eu

## Bolivia

### BUENOS AIRES

#### MAN Diesel & Turbo Argentina S.A.

MAN | PrimeServ

Mariano Moreno 4420/4476  
B1605B0H MUNRO, PROV.BUENOS AIRES  
Argentina

Phone +54 11 5353 0270  
Telefax +54 11 4756 2624

*Whom to contact:*

A. Held – Managing Director

Phone +54 11 5236 6030  
Mobile +54 911 3210 4363  
E-Mail alejandro.held@ar.man.eu

M. Diez Pena – Turbo Sales

Phone +54 11 5236 6020  
Mobile +54 9 11 6219  
E-Mail marcos.diez@ar.man.eu

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## Bosnia-Herzegovina

### OBERHAUSEN

#### MAN Diesel & Turbo SE MAN

Steinbrinkstraße 1  
46165 OBERHAUSEN  
GERMANY

Phone +49 208 692 01  
Telefax +49 208 669 021

MAN | PrimeServ

*Whom to contact:*

E. Enghardt

Phone +49 208 62 3115  
E-Mail [enrico.enghardt@man.eu](mailto:enrico.enghardt@man.eu)

## Botswana

### GERMISTON

#### MAN Diesel & Turbo South Africa Pty Ltd

123 Greenhills Road  
Henville  
1429 GERMISTON  
SOUTH AFRICA

Phone +27 11 842 0701  
Telefax +27 11 842 0742

MAN | PrimeServ

Mailing address:  
PostNet Suite 233  
Private Bag X19  
2047 Gardenview

*Whom to contact:*

R. Watson – Managing Director

Mobile +27 82 443 3249  
E-Mail [robin.watson@za-man.co.za](mailto:robin.watson@za-man.co.za)

## Brazil ◀ ☎ +55

### MAN Diesel & Turbo Brasil Ltda.

Av. Rio Branco 311 – 9 andar  
Centro  
CEP 20040-009 BRASIL

Phone 21 3506 2126

MAN | PrimeServ

*Whom to contact:*

J. A. Hüren

Phone 21 3506 2126  
Mobile 21 99809 1817

### MACAÉ

#### MAN PrimeServ (Macaé)

Rua S5 S/N Qda Z Lotes 18/19  
Vale Encantada  
CEP 27933-400 MACAÉ, RJ

Phone 22 2796 5500  
Telefax 22 2796 5529  
E-Mail [primeserv-turbo-br@mandieselturbo.com](mailto:primeserv-turbo-br@mandieselturbo.com)

*Whom to contact:*

V. Simonetti –  
MAN PrimeServ Turbo Manager  
M. Barbosa – Repair and Supplies

Mobile 22 9988 6615  
E-Mail [valdir.simonetti@br.man.eu](mailto:valdir.simonetti@br.man.eu)

P. Aires – Contract Manager GSA

Mobile 22 999969 5390  
E-Mail [marco.barbosa@br.man.eu](mailto:marco.barbosa@br.man.eu)

Mobile 22 99807 6142  
E-Mail [pedro.aires@br.man.eu](mailto:pedro.aires@br.man.eu)

### PETROPOLIS

#### MAN PrimeServ (Petropolis)

Estrade Presidente Sodr  364  
Sim ria  
CEP 25645-026 PETROPOLIS  
BRASIL

Phone 24 2291 9666  
Telefax 24 2291 9660  
E-Mail [reparos@mandieselturbo.com](mailto:reparos@mandieselturbo.com)

*Whom to contact:*

V. Simonetti – MAN PrimeServ Turbo Manager	Mobile 22 99988 6615 E-Mail valdir.simonetti@br.man.eu
A. Costa – Commercial Manager	Phone 24 99812 6249 E-Mail andre.costa@br.man.eu
A. Mello – Production Manager	Mobile 21 97139 5083 E-Mail agatha.mello@br.man.eu
L. Freire – Regional Sales Engineer	Mobile 22 9977 7345 E-Mail luis.freire@br.man.eu
B. Rossi – Regional Sales Engineer	Mobile 24 99940 7250 E-Mail bruno.rossi@br.man.eu

## Brunei

### KUALA LUMPUR

#### MAN Diesel & Turbo Malaysia SDN BHD

**MAN | PrimeServ**

Kenanga International, Suite 3.01, 3<sup>rd</sup> Floor  
Jalan Sultan Ismail  
50250 KUALA LUMPUR  
Malaysia

Phone +60 3 2162 0410  
Telefax +60 3 2162 0395

*Whom to contact:*

E. Geyer – Managing Director	Mobile +60 12 32 40 017 E-Mail ernst.geyer@my.man.eu
J. Beiersdorf – Head of Service	Mobile +6012 2193 884 E-Mail joachim.beiersdorf@my.man.eu

## Bulgaria ← ☎ +359

### VARNA

#### MAN Diesel & Turbo Bulgaria EOOD

**MAN | PrimeServ**

Kv. Briz 1869A  
9010 VARNA

Phone 52 33 59 60

*Whom to contact:*

V. Pentchev	Mobile 88 292 85 85 E-Mail vladimir_pentchev@abv.bg
-------------	--

## Burkina Faso

### LAGOS

#### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

**MAN | PrimeServ**

Level 05 – First Floor  
Wings towers (East Wing)  
17A – Ozumba, Mbadiwe Road  
Victoria Island, Lagos – Nigeria

Phone +234 700 626 3437 35  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

*Whom to contact:*

G. Hanna – Head of Region	Mobile +971 506523170 E-Mail gaby.hanna@ae.man.eu
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## Burundi

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### GERMISTON

#### MAN Diesel & Turbo South Africa (Pty) Ltd

MAN | PrimeServ

123 Greenhills Road  
Henville  
1429 GERMISTON  
SOUTH AFRICA

Phone +27 11 842 0701  
Telefax +27 11 842 0742  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

Mailing address:  
PostNet Suite 233  
Private Bag X19  
2047 Gardenview

*Whom to contact:*

R. Watson – Managing Director

Mobile +27 82 443 3249  
E-Mail robin.watson@za-man.co.za

## Cambodia

---

### KUALA LUMPUR

#### MAN Diesel & Turbo Malaysia SDN BHD

MAN | PrimeServ

Kenanga International, Suite 3.01, 3<sup>rd</sup> Floor  
Jalan Sultan Ismail  
50250 KUALA LUMPUR  
Malaysia

Phone +60 3 2162-0410  
Telefax +60 3 2162-0395

*Whom to contact:*

E. Geyer – Managing Director

Mobile +60 12 32 40 017  
E-Mail ernst.geyer@my.man.eu

J. Beiersdorf – Head of Service

Mobile +6012 2193 884  
E-Mail joachim.beiersdorf@my.man.eu

## Cameroon

---

### LAGOS

#### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

MAN | PrimeServ

Level 05 – First Floor  
Wings towers (East Wing)  
17A – Ozumba, Mbadiwe Road  
Victoria Island, Lagos – Nigeria

Phone +234 700 626 3437 35  
Email info-turbomachinery-ae@  
mandieselturbo.com

*Whom to contact:*

G. Hanna – Head of Region

Mobile +971 506523170  
E-Mail gaby.hanna@ae.man.eu

## Canada

---



### HOUSTON

#### MAN Diesel & Turbo Canada Ltd. (Calgary)

MAN | PrimeServ

1600A Brittmoore Road  
TX77043 HOUSTON  
USA

Phone 713 780-4200  
E-Mail sales-us@mandieselturbo.com  
Website <http://dieselturbo-north-america.man.eu>

*Whom to contact:*

M. Shironoshita

Mobile 780 862 8845  
E-Mail martin.shironoshita@ca.man.eu

## Central African Republic

### GERMISTON

#### MAN Diesel & Turbo South Africa (Pty) Ltd

MAN | PrimeServ

123 Greenhills Road  
Henville  
1429 GERMISTON  
SOUTH AFRICA

Phone +27 11 842 0701  
Telefax +27 11 842 0742  
E-Mail info-turbomachinery-ae@mandieselturbo.com

Mailing address:  
PostNet Suite 233  
Private Bag X19  
2047 GARDENVIEW

*Whom to contact:*

R. Watson – Managing Director

Mobile +27 82 443 3249  
E-Mail robin.watson@za-man.co.za

## Chad

### CAIRO

#### MAN Diesel & Turbo Middle East LLC

MAN | PrimeServ

Office G19 Katameya Heights  
Business Center  
Katameya New Cairo  
Postal Code 11771  
Cairo, Egypt

Phone +20 2 20200462 / 463  
Telefax +20 2 20200463  
E-Mail info-turbomachinery-ae@mandieselturbo.com

*Whom to contact:*

A. Tahoun – Managing Director

Mobile +20 122 210 5601  
E-Mail amr.tahoun@man.eu

## Chile ← ☎ +56

### VALPARAISO

#### MAN Diesel & Turbo Chile Ltda.

MAN | PrimeServ

Parcela 291 – Sector Placilla de Penuelas  
Ruta 68 – Km. 98  
VALPARAISO

Phone 32 235 1500  
E-Mail primeservchile@mandiesel.cl  
Website <http://dieselturbo-chile.man.eu/>

Mailing address:  
PO Box 016  
Sucursal: Marina Arauco  
Vina del Mar

*Whom to contact:*

G. Guevara – Managing Director

Phone 32 235 1501  
Mobile 9 4004 9600  
E-Mail gabriel.guevara@cl.man.eu

J. Ruiz – Sales Engineer

Phone 32 235 1512  
Mobile 9 6237 9022  
E-Mail jonathan.ruiz.a@cl.man.eu

J. Velasquez – Head of Customer Support

Phone 32 235 1503  
Mobile 9 5207 8042  
E-Mail juan.velasquez@cl.man.eu

H. Orellana – Customer Support

Phone 32 235 1508  
Mobile 9 6779 0632  
E-Mail hernan.orellana@cl.man.eu

K. Garay – Customer Support

Phone 32 235 1504  
Mobile 9 8137 7586  
E-Mail karina.garay@cl.man.eu

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China ← ☎ +86

**SHANGHAI PUDONG**

**MAN Diesel & Turbo Production Co. Ltd.**

**MAN | PrimeServ**

MAN PrimeServ Shanghai	Phone	21 3891 9600
Zhangjiang High-Tech Park	Telex	21 5897 6552
East Area	E-Mail	ling.zhou@man.eu
RenQing Road 279	Phone	Turbomachinery 24/7 hotline:
Heqing – Pudong		186 1697 8808
201201 SHANGHAI PUDONG	Website	http://dieselturbo-china.man.eu/

*Whom to contact:*

L. Zhou – Head of MAN PrimeServ Turbo	Mobile	136 3634 2637
	E-Mail	ling.zhou@man.eu

**BEIJING**

**MAN Diesel & Turbo China Production Co. Ltd.**

MAN PrimeServ Beijing	Phone	10 5815 6511
10F, 10101-1008	Telefax	10 5815 6031
No.5 DongZhimen South Avenue	Phone	Turbomachinery 24/7 hotline:
Dongcheng District		186 1697 8808
100007 BEIJING	Website	http://dieselturbo-china.man.eu/
P.R.China		

*Whom to contact:*

S. Zhou – Head of MAN PrimeServ Turbo	Mobile	136 3634 2637
	E-Mail	ling.zhou@cn.man.eu

**CHANGZHOU**

**MAN Diesel & Turbo China Production Co. Ltd.**

MAN PrimeServ Changzhou	Phone	519 8622 7888
No. 9 Fengming Road	Telefax	519 8622 7999
High-Tech Industrial Zone	Phone	Turbomachinery 24/7 hotline:
213164 CHANGZHOU		186 1697 8808

*Whom to contact:*

F. Dongming – Head of Service Workshop	Mobile	137 7520 3833
	E-Mail	dongming.fu@cn.man.eu

**ZHOUSHAN**

**MAN Diesel & Turbo China Production Co. Ltd.**

MAN PrimeServ Zhoushan	Phone	21 3891 9600
No. 277, Shuangyu Road, Liuheng Town	Telefax	21 5897 6552
Putuo District, Zhoushan City	Phone	Turbomachinery 24/7 hotline:
316131 ZHOUSHAN		186 1697 8808

*Whom to contact:*

S. Zhou – Head of MAN PrimeServ Turbo	Mobile	136 3634 2637
	E-Mail	ling.zhou@cn.man.eu

**DALIAN**

**MAN Diesel & Turbo China Production Co. Ltd.**

MAN PrimeServ Dalian	Phone	411 3926 6351 (Office)
No.10-6-12	Telefax	411 3926 6352
Northeast Seven Street	Phone	Turbomachinery 24/7 hotline:
116600 DALIAN		186 1697 8808

*Whom to contact:*

S. Zhou – Head of MAN PrimeServ Turbo	Mobile	136 3634 2637
	E-Mail	ling.zhou@cn.man.eu

A  
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## SHANGHAI

### MAN Diesel & Turbo Shanghai Logistics Co., Ltd.

(Spare parts Stock, Agency, Service Center) Phone 21 3891 9600

MAN MAN PrimeServ Telefax 21 5087 2565

Unit B, 1/F, No.122

Ganmao Road,

Yanshan Free Trade Port Area

SHANGHAI

#### Whom to contact:

S. Zhou – Head of MAN PrimeServ Turbo

Mobile 136 3634 2637

E-Mail ling.zhou@cn.man.eu

---

## Colombia ← ☎ +57

## BOGOTA

### MAN Diesel & Turbo Colombia

MAN | PrimeServ

PrimeServ Colombia

Av. Cr 7 # 127-48

Oficina 1009

Centro Empresarial 128

BOGOTA

#### Whom to contact:

J. Salguero – Head of Entity

Phone 1 702 0554

Mobile 313 269 0648

E-Mail juan.salguero@cl.man.eu

D. Gomez – Sales Engineer

Phone 1 702 0554

Mobile 301 336 4768

E-Mail diego.gomez@co.man.eu

---

## Congo

## LAGOS

### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

MAN | PrimeServ

Level 05 – First Floor

Wings towers (East Wing)

17A – Ozumba, Mbadiwe Road

Victoria Island, Lagos – Nigeria

Phone +234 700 626 3437 35

E-Mail info-turbomachinery-ae@

mandieselturbo.com

#### Whom to contact:

G. Hanna – Head of Region

Mobile +971 506523170

E-Mail gaby.hanna@ae.man.eu

---

## Czech Republic ← ☎ +420

## PRAHA

### PBS Turbo s.r.o.

Office Praha

Semanskeho 580/6

10400 PRAHA 10

CZECH REPUBLIC

#### Whom to contact:

R. Necas

Mobile 77 323 1036

E-Mail rostislav.necas@man.eu

A  
B  
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**OBERHAUSEN**  
**MAN Diesel & Turbo SE**  
**Turbomachinery**

Steinbrinkstraße 1  
46145 OBERHAUSEN

Phone +49 208 692 01  
Telefax +49 208 669 021

*Whom to contact:*

F. Filtgen – Head of Bids and Projects

Phone +49 208 692 2144  
E-Mail frank.filtgen@man.eu

---

## Dominican Republic

---

**MEXICO CITY**  
**MAN Diesel & Turbo Mexico S de RL de CV**

Sierra Candela No. 111  
Piso 1, Ofc. 106-111  
Col. Lomas De Chapultepec  
Del. Miguel Hidalgo  
C.P. 11000 MEXICO CITY  
MEXICO

Phone +52 55 4000 6110

*Whom to contact:*

E. Briceno – Regional Manager

Phone +52 55 4000 6110  
Mobile +52 1 55 4192 4463  
E-Mail enrique.briceno@mx.man.eu

---

## Egypt ◀ ☎ +20

---

**CAIRO**  
**Engineering Technology Sales & Services – ETSS**

15 (A) 26<sup>th</sup> of July Street  
11511 CAIRO

Phone 2 257 994 23/4/5/6/7  
Telefax 2 257 994 28/9  
E-Mail etss@etss-egypt.com  
Mobile 122 171 5476

Mailing address:

P.O. Box 474  
Cairo

*Whom to contact:*

N. Moussa – Partner & Managing Director

Mobile 122 210 3478  
E-Mail nagy.moussa@etss-egypt.com

**MAN Diesel & Turbo Egypt**

Office G19  
Katameya Heights  
Business Center  
Katameya  
11771 CAIRO

Phone +20 2 20200462 / 463  
Telefax +20 2 20200463

*Whom to contact:*

A. Tahoun – Managing Director

Mobile 122 210 5601  
E-Mail amr.tahoun@man.eu

France ← ☎ +33

**PUTEAUX**

**MAN Diesel & Turbo France SAS  
Business Unit Turbo**

MAN PrimeServ  
91 rue Jean Jaurès  
Luminis Building  
92800 PUTEAUX

Phone 1 41 02 04 20  
Telefax 1 48 17 63 48  
E-Mail secretariat.mtfr@mandieselturbo.com

Mailing address:  
CS 84013 VILLEPINT

*Whom to contact:*

R. You –  
Manager MAN PrimeServ Turbo France

Phone 24090 5476  
Mobile 68526 5525  
E-Mail raphael.you@man.eu

J. M. Loviton – Head of Sales

Phone 1 41 02 04 23  
Mobile 6 74 22 62 08  
E-Mail jean-marc.loviton@man.eu

Gabon

**LAGOS**

**MAN Diesel & Turbo Nigeria (Pvt.) Ltd.**

**MAN | PrimeServ**

Level 05 – First Floor  
Wings towers (East Wing)  
17A – Ozumba, Mbadiwe Road  
Victoria Island, Lagos - Nigeria

Phone +234 700 626 3437 35  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

*Whom to contact:*

G. Hanna – Head of Region

Mobile +971 506523170  
E-Mail gaby.hanna@ae.man.eu

Georgia

**BAKU**

**MAN Diesel & Turbo SE**

**MAN | PrimeServ**

Bakikhanov Str. 6  
8<sup>th</sup> Floor, „Bridge Plaza“  
1065 BAKU  
Azerbaijan

Phone +994 12 404 55 50  
Telefax +994 12 404 55 51  
E-Mail repoffice@mdtcaspian.com

*Whom to contact:*

D. Mitichuk

Mobile +49 151 582 35481  
E-Mail dmitry.mitichuk@man.eu

Germany ← ☎ +49

**HAMBURG**

**MAN Diesel & Turbo**

**MAN | PrimeServ**

Hermann-Blohm-Straße 5  
20457 HAMBURG

Phone 40 37082-0  
Telefax 40 37082 1990

**OBERHAUSEN**

**MAN Diesel & Turbo SE**

Steinbrinkstraße 1  
46145 OBERHAUSEN

Phone 208 692 01  
Telefax 208 669 021  
E-Mail turbomachinery@mandieselturbo.com

*Whom to contact:*

F. Filtgen – Head of Bits and Projects

Phone 208 692 2144  
E-Mail frank.filtgen@man.eu

**MARL**

**MAN Diesel & Turbo SE**

**MARC Steam Turbines**

Brucknerstr. 18 b  
45772 MARL

Phone 2365-83588  
Telefax 2365-83548

*Whom to contact:*

P. Papajewski

Mobile 151 5823 5736  
E-Mail peter.papajewski@man.eu

**BERLIN**

**MAN Diesel & Turbo SE**

**MAN Diesel & Turbo Berlin**

Egellsstr. 21  
13507 BERLIN

Phone 30 440402-0  
Telefax 30 440402-2000  
E-Mail turbomachinery@mandieselturbo.com

*Whom to contact:*

R. Habel

Phone 30 440402 2224  
E-Mail rolf.habel@man.eu

**RAVENSBURG**

**MAN Diesel & Turbo SE**

Operations Germany RAV  
Escher-Wyss-Straße 25  
88212 RAVENSBURG

Phone 751 36658-0  
Telefax 751 36658-195

*Whom to contact:*

G. Haggemüller

Phone 751 36658-100  
E-Mail Gerald.Haggemueller@man.eu

**OBERHAUSEN**

**MAN Diesel & Turbo SE**

**MAN PrimeServ Academy**

Steinbrinkstraße 1  
46145 OBERHAUSEN

Phone 208 692 9738  
E-Mail primeserv.academy-obh@mandieselturbo.com

*Whom to contact:*

K. Alin – Field Service

Phone 208 692 3070  
E-Mail klaus.alin@man.eu

Greece ◀ ☎ +30

**PIRAEUS**

**MAN Diesel & Turbo Hellas Ltd.**

Akti Miaouli 89  
18538 PIRAEUS

Phone 210 458 7900  
Telefax 210 458 79289  
E-Mail primeserv-pir@mandieselturbo.com

**MAN | PrimeServ**

*Whom to contact:*

D. Christodoulopoulos –  
Managing Director

Direct 210 458 7966  
Mobile 693 740 0310  
E-Mail dionissis.christodoulopoulos@man.eu

T. Papaioannou –  
Head of Powerplants and Turbomachinery

Direct 210 458 7973  
Mobile 694 073 8738  
E-Mail thanassis.papaioannou@man.eu

## Guinea

### LAGOS

#### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

MAN | PrimeServ

Level 05 – First Floor  
Wings towers (East Wing)  
17A – Ozumba, Mbadiwe Road  
Victoria Island, Lagos – Nigeria

Phone +234 700 626 3437 35  
E-Mail info-turbomachinery-ae@mandieselturbo.com

Whom to contact:

G. Hanna – Head of Region

Mobile +971 506523170  
E-Mail gaby.hanna@ae.man.eu

## Guyana

### MEXICO CITY

#### MAN Diesel & Turbo Mexico S de RL de CV MAN

MAN | PrimeServ

PrimeServ  
Sierra Candela No. 111  
Piso 1, Ofc. 106-111  
Col. Lomas De Chapultepec  
Del. Miguel Hidalgo  
C.P. 11000 MEXICO CITY  
MEXICO

Phone +52 55 4000 6110

Whom to contact:

E. Briceno – Regional Manager

Phone +52 55 4000 6110  
Mobile +52 1 55 4192 4463  
E-Mail enrique.briceno@mx.man.eu

## Hongkong ← ☎ +852

### HONG KONG

#### MAN Diesel & Turbo Hong Kong Ltd.

MAN | PrimeServ

3/F & 5/F. No. 1-7, Sai Tso Wan Road  
Tsing Yi Island, N.T.  
HONG KONG  
China

Phone 2527 1368, 3760 5200  
Telefax 2861 2594, 2861 2512  
Phone engine 24/7 hotline: 6602 6331  
E-Mail primeserv-hk@mandieselturbo.com  
primeserv-hk-spareparts@mandieselturbo.com  
primeserv-hk-retrofit@mandieselturbo.com  
primeserv-hkg-southcina@mandieselturbo.com

Whom to contact:

K. J. Meyer – General Manager/  
Senior Manager, Technical Service

Mobile 6624 8038  
Mobile China: +86 1370 173 9911  
E-Mail karl-jens.meyer@kh.man.eu

Technical Service

E-Mail Primeserv-hk@mandieselturbo.com

M. Venus – Assistant Manager

Mobile 6751 2055  
E-Mail mercury.venus@hk.man.eu

M. Alfsen – Sales & Purchase Manager

Phone 9101 8267  
E-Mail morten.alfsen@man.eu

B. Bundesen –  
Senior Superintendent Engineer

Mobile 6393 4226  
E-Mail brian.bundesen@hk.man.eu

A. Schneider – Superintendent Engineer

Mobile 6624 8048  
E-Mail andreas.schneider@hk.man.eu

D. Koenig – Superintendent Engineer

Mobile 6624 8045  
E-Mail dietmar.koenig.a@hk.man.eu

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Y. S. Chen – Superintendent Engineer	Mobile 6832 9360 Mobile China: +86 1306 842 1003 E-Mail chen.yu-sheng@hk.man.eu
Spare Parts Sales Department	E-Mail primeserv-hk-spareparts@mandieselturbo.com
E. Siu – Spare Parts Sales Manager	Mobile 9022 6303 Mobile China: +86 1380 259 2844 E-Mail eric.siu@hk.man.eu
J. Lai – Senior Sales Engineer	Mobile 6899 5578 E-Mail jason.lai@hk.man.eu
R. Soong – Senior Sales Engineer	Mobile 6822 3977 Mobile China: +86 1861 420 1150 E-Mail soong.shek@hk.man.eu
Retrofit Department	E-Mail primeserv-hk-retrofit@mandieselturbo.com
R. Leung – Sales Manager Retrofit	Mobile 9107 8357 E-Mail rene.leung@hk.man.eu

## India ← ☎ +91

### VADODARA

#### MAN Diesel & Turbo India Ltd. Turbomachinery

Plot No. 219 & 220, GIDC  
Ranoli  
391 350 VADODARA

Phone 265 3016 200/300  
Telefax 265 2240 960/169

MAN | PrimeServ

#### Whom to contact:

E. Ferdinand – Managing Director	Phone 265 3016 408 E-Mail emmanuel.ferdinand@in.man.eu
V. Pramod Kumar – Head MAN PrimeServ India	Phone 265 3016 316 Mobile 96010 05959 E-Mail pramodv.kumar@in.man.eu

### KOLKATA

#### MAN Turbo India Private Limited

Turbomachinery  
BD-82, Ground floor  
Salt lake  
Sector 1  
760 0064 KOLKATA

Phone 33 2321 6930/3259 5994  
Telefax 33 2359 7931

#### Whom to contact:

S. Das – Sales Manager	Mobile 98300 22642 E-Mail snehandur.das@in.man.eu
------------------------	--

## Indonesia

### JAKARTA

#### PT. MAN Diesel & Turbo Indonesia

Unit #17-01,  
17<sup>th</sup> Floor Menara Palma  
Ji. H.R. Rasuna Said  
Block X2 Kav. 6  
12950 JAKARTA

Phone 21 5795 7490  
Telefax 21 5795 7491  
Website www.mandieselturbo.com

MAN | PrimeServ

#### Whom to contact:

E. Geyer – President Director	E-Mail ernst.geyer@id.man.eu
H. Setyawan – Vice President Director	E-Mail hery.setyawan@id.man.eu
Pamuji – Service Manager	E-Mail pamuji@id.man.eu

A  
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Iran ← ☎ +98

**TEHRAN**

**MAN Iran Power SSK**

Building No. 6  
Babak Markazi Street  
Nelson Mandela Blvd. (Africa Blvd.)  
TEHRAN

Phone 21 8819 7396  
21 8819 7392  
Telefax 21 8865 5427  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

**MAN | PrimeServ**

Mailing address:  
P.O. Box 1917712623

*Whom to contact:*

H. Rostomi – Managing Director

Mobile 912 092 5056  
E-Mail hrire.rostomi@ir.man.eu

B. Koohi – Regional Service Manager

Mobile 912 065 8487  
E-Mail babak.koohi@ir.man.eu

Iraq

**DUBAI**

**MAN Diesel & Turbo Middle East LLC**

Maritime Business Center  
9<sup>th</sup> Floor  
Dubai Maritime City  
DUBAI  
UAE

Phone +971 4 423 7733  
Telefax +971 4 455 9071  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

**MAN | PrimeServ**

Mailing address:  
P.O. Box 57091  
DUBAI

*Whom to contact:*

D. Berclaz – Head of Sales – PS ME

Phone +971 4 423 7733  
E-Mail david.berclaz@ae.man.eu

**BEIRUT**

**Specialized Manufacturing Trading and Consulting Co.**

**S.A.L. (STC)**

Nour Al Hayat Bldg., 11<sup>th</sup> Flr  
60 Verdun Street  
BEIRUT  
Lebanon

Phone +961 181 0741/ 1741  
Telefax +961 1792741

Mailing address:  
P.O. Box 13-6263  
BEIRUT

*Whom to contact:*

H. Sidani – General Manager

Mobile +961 3377 897  
+964 780 9171753  
E-Mail: hsidani@stcsal.com

A  
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## Ireland

---

### REDHILL

#### MAN Diesel & Turbo UK Ltd.

Betchworth House  
57-65 Station Road  
RH1 1DL REDHILL  
Great Britain

Phone +44 1737 781 280  
Telefax +44 1737 781299

MAN | PrimeServ

*Whom to contact:*

H. White

E-Mail [howard.white@man.eu](mailto:howard.white@man.eu)

## Israel ← ☎ +972

---

### TEL AVIV

#### S.T.S. Sales, Technology & Services

(Industrial equipment) Ltd.  
The Industry House  
29 Hamered St.  
6150401 TEL AVIV

Phone 3 560 1213 (24/7)  
Telefax 3 560 1110  
E-Mail [info@sts-ltd.co.il](mailto:info@sts-ltd.co.il)

*Whom to contact:*

O. Ravin – Manager

Mobile 54 599 8469  
E-Mail [oriravin@sts-ltd.co.il](mailto:oriravin@sts-ltd.co.il)

## Italy ← ☎ +39

---

### MILAN

#### MAN Diesel & Turbo Italia Srl

Via Tommaso da Cazzaniga 9/6  
20121 MILAN

Phone 02 6347 0602  
Telefax 02 6208 6182  
E-Mail [Primeserv-it@mandieselturbo.com](mailto:Primeserv-it@mandieselturbo.com)

MAN | PrimeServ

*Whom to contact:*

M. Bertei –  
Head of Turbomachinery – Hub Italy  
A. Negri – Sales Manager

Mobile 335 72 39 538  
E-Mail [matteo.bertei@man.eu](mailto:matteo.bertei@man.eu)

Mobile 335 772 3271  
E-Mail [angelo.negri@man.eu](mailto:angelo.negri@man.eu)

R. Polazzini – Sales Manager Turbair

Mobile 331 18 54 770  
E-Mail [roberto.polazzini@man.eu](mailto:roberto.polazzini@man.eu)

L. Puricelli – Sales Assistant

E-Mail [luciana.puricelli@man.eu](mailto:luciana.puricelli@man.eu)

## Japan ← ☎ +81

---

### TOKYO

#### MAN Diesel & Turbo Japan Ltd.

MAN PrimeServ  
Turbo Machinery Division  
PMO Nihonbashi-Odemmacho Bldg  
5F  
6-8, Nihonbashi-Odemmacho  
103-0011 TOKYO

Phone 3 6667 2463  
Telefax 3 6667 2470

MAN | PrimeServ

*Whom to contact:*

M. Misawa – General Manager

Phone 3 6667 2463  
Mobile 80 2286 8470  
E-Mail [mokume.misawa@jp.man.eu](mailto:mokume.misawa@jp.man.eu)

I. Shiwaku – Key Account Manager

Phone 3 6667 2462  
E-Mail [iyoko.shiwaku@jp.man.eu](mailto:iyoko.shiwaku@jp.man.eu)

Jordan ← ☎ +962

**DUBAI**

**MAN Diesel & Turbo Middle East LLC**

**MAN | PrimeServ**

Maritime Business Center  
9<sup>th</sup> Floor  
Dubai Maritime City  
DUBAI  
UAE

Phone +971 4 423 7733  
Telefax +971 4 455 9071  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

Mailing address:  
57091 DUBAI

*Whom to contact:*

P. Vivian – Sales & Service Manager

Mobile +971 56 501 2462  
E-Mail prakash.vivian@ae.man.eu

D. Berclaz – Head of Sales – PS ME

Phone +971 4 423 7733  
E-Mail david.berclaz@ae.man.eu

**AMMAN**

**Al Sharq for Projects Resources Company**

53 Mohid Fayyadh Assaf Street  
Code 11181 AMMAN

Phone 6 5515 103  
Telefax 6 5515 320

Mailing address:  
P.O. Box 840169  
Code 11181  
Amman

*Whom to contact:*

S. Hattab

Mobile 79 5502274  
E-Mail s.hattab@alsharqjo.com

Kazakstan

**ATYRAU**

**GISA LLP**

Country Representative  
Krupskaya 24  
D-56  
060011 ATYRAU  
KAZAKHSTAN

Phone +998 777 277 67 31  
Telefax +998 777 277 67 31

*Whom to contact:*

S. Hasanbaev – Managing Director

Mobile +7 777 277 67 31  
E-Mail shuhrat.hasanbaev@mdtcaspion.com

E. Enghardt – Managing Director  
MDT-Rus / Head of CIS

Phone +7 495 258 3670, ext. 200  
Mobile +7 967 201 8544  
E-Mail enrico.enghardt@man.eu

Kuwait ← ☎ +965

**KUWAIT**

**DAN Trading & Contracting Co. W.L.L.**

**MAN | PrimeServ**

Shuaiba Industrial Area  
East Road # 100  
Block #8  
13051 KUWAIT  
STATE OF KUWAIT

Phone 2228 7090  
Telefax 2326 0250

Mailing address:  
P.O.Box 5092 Safat

*Whom to contact:*

A. Khadra – Deputy Managing Director	Mobile	9984 8644
	E-Mail	ayman@dantrading.com
A. Saleh	Mobile	972 08825
	E-Mail	asaleh@dantrading.com

## DUBAI

### MAN Diesel & Turbo Middle East LLC

Maritime Business Center  
9<sup>th</sup> Floor  
Dubai Maritime City  
DUBAI  
UAE

Phone	+971 4 423 7733
Telefax	+971 4 455 9071
E-Mail	info-turbomachinery-ae@mandieselturbo.com

Mailing address:  
P.O. Box 57091  
DUBAI

*Whom to contact:*

G. Hanna	Mobile	+971 50 652 3170
	E-Mail	gaby.hanna@ae.man.eu

## Laos

## KUALA LUMPUR

### MAN Diesel & Turbo Malaysia SDN BHD

Kenanga International, Suite 3.01, 3<sup>rd</sup> Floor  
Jalan Sultan Ismail  
50250 KUALA LUMPUR  
Malaysia

Phone	+60 2162-0410
Telefax	+60 2162-0395

MAN | PrimeServ

*Whom to contact:*

E. Geyer – Managing Director	Mobile	+60 1232 400 17
	E-Mail	ernst.geyer@my.man.eu
J. Beiersdorf – Head of Service	Mobile	+6012 2193 884
	E-Mail	joachim.beiersdorf@my.man.eu

## Lebanon

## DUBAI

### MAN Diesel & Turbo Middle East LLC

Maritime Business Center  
9<sup>th</sup> Floor  
Dubai Maritime City  
DUBAI  
UAE

Phone	+971 4 332 9085
Telefax	+971 4 455 9071
E-Mail	info-turbomachinery-ae@mandieselturbo.com

MAN | PrimeServ

Mailing address:  
P.O. Box 57091  
DUBAI

*Whom to contact:*

D. Berclaz – Head of Sales – PS ME	Phone	+971 4 423 7733
	E-Mail	david.berclaz@ae.man.eu

## Lesotho

### GERMISTON

#### MAN Diesel & Turbo South Africa Pty Ltd

MAN | PrimeServ

123 Greenhills Road  
Henville  
1429 GERMISTON  
SOUTH AFRICA

Phone +27 11 842 0701  
Telefax +27 11 842 0742

Mailing address:  
PostNet Suite 233  
Private Bag X19  
2047 Gardenview

*Whom to contact:*

R. Watson – Managing Director

Mobile +27 82 443 3249  
E-Mail robin.watson@za-man.co.za

## Libya

### CAIRO

#### MAN Diesel & Turbo Egypt

MAN | PrimeServ

Office G19  
Katameya Heights  
Business Center  
Katameya  
11771 CAIRO  
EGYPT

Phone +20 2 20200462 / 463  
Telefax +20 2 20200463  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

*Whom to contact:*

A. Tahoun – Managing Director

Mobile +20 122 210 5601  
E-Mail amr.tahoun@man.eu

### TRIPOLI

#### Rida Technical Services Ltd.

Muawya Ben Abi Sufian St.  
Jamaa Elsaga  
TRIPOLI

Phone +218 340 80744/47  
Telefax +218 340 7722

*Whom to contact:*

H. Glesa

Mobile +218 91 2106730  
+49 170 4140438  
E-Mail haitam@glesa.net

## Lithuania ← ☎ +370

### VILNIUS

#### UAB MT Group

MAN | PrimeServ

Kareiviu g. 6  
09117 VILNIUS

Phone 520 524 92  
Telefax 520 524 93  
E-Mail info@mtgroup.lt

*Whom to contact:*

M. Zakaras – General Manager

Mobile 637 96657  
E-Mail m.zakaras@mtgroup.lt



Macao ← ☎ +852

**HONG KONG**

**MAN Diesel Hong Kong Ltd.**

**MAN | PrimeServ**

MAN PrimeServ  
S/F. No.1-7, Sai Tso Wan Road  
Tsing Yi Island, N.T.  
HONG KONG

Phone 2527 1368  
Telefax 2861 2594  
E-Mail primeserv-hk@mandieselturbo.com

*Whom to contact:*

P. Kisslinger

Mobile 9401 2941  
E-Mail peter.kisslinger@hk.man.eu

**Malawi**

**GERMISTON**

**MAN Diesel & Turbo South Africa Pty Ltd**

**MAN | PrimeServ**

123 Greenhills Road  
Henville  
1429 GERMISTON  
SOUTH AFRICA

Phone +27 11 842 0701  
Telefax +27 11 842 0742

Mailing address:  
PostNet Suite 233  
Private Bag X19  
2047 Gardenview

*Whom to contact:*

R. Watson – Managing Director

Mobile +27 82 443 3249  
E-Mail robin.watson@za-man.co.za

**Malaysia** ← ☎ +60

**KUALA LUMPUR**

**MAN Diesel & Turbo Malaysia SDN BHD**

**MAN | PrimeServ**

Kenanga International, Suite 3.01, 3<sup>rd</sup> Floor  
Jalan Sultan Ismail  
50250 KUALA LUMPUR

Phone 3 2162 0410  
Telefax 3 2162 0395

*Whom to contact:*

E. Geyer – Managing Director

E-Mail ernst.geyer@my.man.eu

J. Beiersdorf – Senior Service Manager

Mobile joachim.beiersdorf@my.man.eu

**Mali**

**CAIRO**

**MAN Diesel & Turbo Egypt**

**MAN | PrimeServ**

Office G19  
Katameya Heights  
Business Center  
Katameya  
CAIRO  
EGYPT

Phone +20 2 20200462 / 463  
Telefax +20 2 20200463  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

*Whom to contact:*

A. Tahoun – Managing Director

Mobile +20 122 210 5601  
E-Mail amr.tahoun@man.eu

A  
B  
C  
D  
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## Mauritania

### CAIRO

#### MAN Diesel & Turbo Egypt

Office G19  
Katameya Heights  
Business Center  
Katameya  
11771 CAIRO  
EGYPT

Phone +20 2 20200462 / 463  
Telefax +20 2 20200463  
E-Mail info-turbomachinery-ae@mandieselturbo.com

**MAN | PrimeServ**

*Whom to contact:*

A. Tahoun – Managing Director

Mobile +20 122 210 5601  
E-Mail amr.tahoun@man.eu

## Mexico ← ☎ +52

### MEXICO

#### MAN Diesel & Turbo Mexico S de RL de CV

Sierra Candela No. 111 – 106  
Col. Lomas de Chapultepec  
Del. Miguel Hidalgo  
C.P.11000 MEXICO D.F.

Phone 55 4000 6101  
Mobile 1 55 1333 1906  
E-Mail jaime.zubillaga@us.man.eu

**MAN | PrimeServ**

*Whom to contact:*

J. Zubillaga – General Manager

M. Cano – MAN PrimeServ Turbo Manager

Phone 55 4000 6102  
Mobile 1 55 4192 4519  
E-Mail miguel.cano@mx.man.eu

## Moldova

### MOSCOW

#### MAN Diesel & Turbo Rus

MAN PrimeServ Turbo  
Preobrazhenskaya sq. 8  
107061 MOSCOW  
Russia

Phone +7 495 258 3670  
Telefax +7 495 258 3671

**MAN | PrimeServ**

*Whom to contact:*

S. Sherbinin

Phone +7 495 258 3670 Ext. 307  
E-Mail Sergey.Sherbinin@man.eu

## Morocco

### CAIRO

#### MAN Diesel & Turbo Egypt

Office G19  
Katameya Heights  
Business Center  
Katameya  
11771 CAIRO  
EGYPT

Phone +20 2 20200462 / 463  
Telefax +20 2 20200463  
E-Mail info-turbomachinery-ae@mandieselturbo.com

**MAN | PrimeServ**

*Whom to contact:*

A. Tahoun – Managing Director

Mobile +20 122 210 5601  
E-Mail amr.tahoun@man.eu



## Mozambique

---

### GERMISTON

#### MAN Diesel & Turbo South Africa Pty Ltd

MAN | PrimeServ

123 Greenhills Road  
Henville  
1429 GERMISTON  
SOUTH AFRICA

Phone +27 11 842 0701  
Telefax +27 11 842 0742

Mailing address:  
PostNet Suite 233  
Private Bag X19  
2047 Gardenview

*Whom to contact:*

R. Watson – Managing Director

Mobile +27 82 443 3249  
E-Mail robin.watson@za-man.co.za

## Myanmar

---

### KUALA LUMPUR

#### MAN Diesel & Turbo Malaysia SDN BHD

MAN | PrimeServ

Kenanga International  
Suite 3.01, 3<sup>rd</sup> Floor  
Jalan Sultan Ismail  
50250 KUALA LUMPUR  
MALAYSIA

Phone +60 3 2162 0410  
Telefax +60 3 2162 0395

*Whom to contact:*

E. Geyer – Managing Director

Mobile +60 12 32 40 017  
E-Mail ernst.geyer@my.man.eu

J. Beiersdorf – Head of Service

Mobile +60 12 2193 884  
E-Mail joachim.beiersdorf@my.man.eu

## Namibia

---

### GERMISTON

#### MAN Diesel & Turbo South Africa Pty Ltd

MAN | PrimeServ

123 Greenhills Road  
Henville  
1429 GERMISTON  
SOUTH AFRICA

Phone +27 11 842 0701  
Telefax +27 11 842 0742

Mailing address:  
PostNet Suite 233  
Private Bag X19  
2047 Gardenview

*Whom to contact:*

R. Watson – Managing Director

Phone +27 11 842 0704  
Mobile +27 82 443 3249  
E-Mail robin.watson@za-man.co.za

## Netherlands ← ☎ +31

### SCHIEDAM

#### MAN Diesel & Turbo Benelux B.V.

MAN | PrimeServ

Schiekade 36  
3125 SCHIEDAM

Phone 10 272 45 00  
Telefax 10 437 6115  
Website <http://dieselturbo-benelux.man.eu/>

*Whom to contact:*

G. Van der Zwan

E-Mail [Gert.VanderZwan@man.eu](mailto:Gert.VanderZwan@man.eu)

J. Dierickx

E-Mail [John.Dierickx@man.eu](mailto:John.Dierickx@man.eu)

## New Zealand

### NORTH RYDE

#### MAN Diesel & Turbo Australia Pty Ltd

MAN | PrimeServ

396 Lane Cove Road  
NSW 2113 NORTH RYDE  
AUSTRALIA

Phone +61 2 8874 0700  
Telefax +61 2 9889 5337  
Website [www.mandieselturbo.com.au](http://www.mandieselturbo.com.au)

*Mailing address:*

P.O.Box 734  
NSW 1670  
NORTH RYDE

*Whom to contact:*

C. Redmond

Mobile +61 422 395 027  
E-Mail [chris.redmond.a@au.man.eu](mailto:chris.redmond.a@au.man.eu)

R. Harris – Turbomachinery  
Aftermarket Sales Manager

Mobile +61 419 691 226  
E-Mail [richard.harris@au.man.eu](mailto:richard.harris@au.man.eu)

## Niger

### CAIRO

#### MAN Diesel & Turbo Egypt

MAN | PrimeServ

Office G19  
Katameya Heights  
Business Center  
Katameya  
11771 CAIRO  
EGYPT

Phone +20 2 20200462 / 463  
Telefax +20 2 20200463  
E-Mail [info-turbomachinery-ae@mandieselturbo.com](mailto:info-turbomachinery-ae@mandieselturbo.com)

*Whom to contact:*

A. Tahoun – Managing Director

Mobile +20 122 210 5601  
E-Mail [amr.tahoun@man.eu](mailto:amr.tahoun@man.eu)

## Nigeria ← ☎ +234

### LAGOS

#### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

MAN | PrimeServ

Level 05 – First Floor  
Wings towers (East Wing)  
17A – Ozumba, Mbadiwe Road  
Victoria Island, Lagos – Nigeria

Phone +234 700 626 3437 35  
E-Mail [info-turbomachinery-ae@mandieselturbo.com](mailto:info-turbomachinery-ae@mandieselturbo.com)

*Whom to contact:*

G. Hanna – Head of Region

Mobile +971 506523170  
E-Mail [gaby.hanna@ae.man.eu](mailto:gaby.hanna@ae.man.eu)

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**BEIRUT****Beam International S.A.L. (Offshore)**

Al Maskan Bldg 5<sup>th</sup> Floor  
Corniche Al-Mazraa  
6063 BEIRUT  
LEBANON

Phone +961 1 307000  
Telefax +961 1 300222

Mailing address:  
PO Box 14-6063  
BEIRUT

*Whom to contact:*

K. El Khouri

Mobile +961 3 978581  
E-Mail [kkhour@beamintl.com](mailto:kkhour@beamintl.com)

**Norway** ← ☎ +47**OSLO****MAN Diesel & Turbo Norway AS and Sweden AB****MAN | PrimeServ**

MAN PrimeServ Oslo  
Haakon VII's gate 1  
0161 OSLO

Phone 22 01 71 93  
Website [www.mandieselturbo.com](http://www.mandieselturbo.com)

*Whom to contact:*

M. Adler – Managing Director

Mobile 909 53 715  
E-Mail [mikael.adler@man.eu](mailto:mikael.adler@man.eu)

**Oman** ← ☎ +968**MUSCAT****MAN Diesel & Turbo Muscat LLC****MAN | PrimeServ**

Dohat Al Adab Street  
Building NO. 3276  
Way no. 3341  
100 MUSCAT  
SULTANATE OF OMAN

Phone 2448 2238  
Telefax 2248 2084  
E-Mail [info-turbomachinery-ae@mandieselturbo.com](mailto:info-turbomachinery-ae@mandieselturbo.com)

*Whom to contact:*

D. Berclaz – Head of Sales – PS ME

Phone +971 4 423 7733  
E-Mail [david.berclaz@ae.man.eu](mailto:david.berclaz@ae.man.eu)

M. Shownkani – Workshop Manager

Phone 9387 7954  
E-Mail [mahesh.shownkani@om.man.eu](mailto:mahesh.shownkani@om.man.eu)

**AL KUHWAIR****OHI Petroleum and Energy Services LLC**

OHI House  
33/1, Dohat Al Adab Street  
AL KUHWAIR  
SULTANATE OF OMAN

Phone 2463 6718  
Telefax 2448 2084

*Mailing address:*

Post Box 889  
100 Muscat

*Whom to contact:*

E. Maqbool al Saleh –  
Chief Executive Officer

Mobile 9 866 6666  
E-Mail [Eihab@ohigroup.com](mailto:Eihab@ohigroup.com)

S. (Venki) Venkatesan – General Manager

Mobile 9 944 8621  
E-Mail [venki@ohigroup.com](mailto:venki@ohigroup.com)

## Pakistan ← ☎ +92

### LAHORE

#### MAN Diesel & Turbo Pakistan (Pvt.) Ltd.

MAN | PrimeServ

16 Km Raiwind Road  
55150 LAHORE

Phone 42 3533 0091-3  
Telefax 42 3533 0094  
E-Mail info-pk@mandieselturbo.com  
Website www.dieselturbo-pakistan.man.eu/

*Whom to contact:*

I. Ghani – Managing Director	Phone 42 3533 0092 Ext 101 E-Mail imran.ghani@pk.man.eu
S. A. A. Shah – Head Diesel & Turbo	Mobile 300 500 2707 E-Mail asghar.ali@pk.man.eu
A. Mahmood – Head of New Sales	Mobile 345 455 5795 E-Mail ans.mahmood@pk.man.eu
Z. Ali – Head of Aftersales	Mobile 345 455 5774 E-Mail zulfiqar.ali@pk.man.eu
F. Shahid – Product Manager Aftersales	Mobile 345 844 7630 E-Mail farhan.shahid@pk.man.eu
A. Bajwa – Product Manager New Sales	E-Mail abdullah.bajwa@pk.man.eu
S. Y. Hassan – Product Manager New Sales	E-Mail yaseen.hasan@pk.man.eu

### KARACHI

Plot H – 3, Sector 5  
Main EBM Causeway  
Korangi Industrial Area  
KARACHI

Phone 21 3505 1501-2  
Telefax 21 3505 1503  
Website www.dieselturbo-pakistan.man.eu

*Whom to contact:*

F. Saeed – Product Manager Aftersales	Mobile 300 841 0260 E-Mail fahad.saeed@pk.man.eu
I. Ali – Product Manager New Sales	E-Mail irfan.ali@pk.man.eu

## Paraguay

### BUENOS AIRES

#### MAN Diesel & Turbo Argentina S.A.

MAN | PrimeServ

Mariano Moreno 4420/4476  
1605BOH PROV. DE BUENOS AIRES  
ARGENTINA

Phone +54 11 5353 0270  
Telefax +54 11 5756 2624

*Whom to contact:*

A. Held – Managing Director	Phone +54 11 5236 6030 Mobile +54 911 3210 4363 E-Mail alejandro.held@ar.man.eu
-----------------------------	---

## Peru

### BUENOS AIRES

#### MAN Diesel & Turbo Argentina S.A.

MAN | PrimeServ

Mariano Moreno 4420/4476  
B1605BOH MUNRO, PROV. BUENOS AIRES  
Argentina

Phone +54 11 5353 0270  
Telefax +54 11 4756 2624

*Whom to contact:*

A. Held – Managing Director	Phone +54 11 5236 6030 Mobile +54 911 3210 4363 E-Mail alejandro.held@ar.man.eu
-----------------------------	---

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**LIMA****MAN Diesel & Turbo Peru**

Av. Argentina 2415  
Cercado-Lima01  
LIMA

E-Mail [PrimeServ-PE@mandieselturbo.com](mailto:PrimeServ-PE@mandieselturbo.com)

*Whom to contact:*

M. Zelada Cueto – Sales Manager

Mobile +51 1 986 604 470

E-Mail [marco.zelada@cl.man.eu](mailto:marco.zelada@cl.man.eu)

---

**Philippines**

---

**KUALA LUMPUR****MAN Diesel & Turbo Malaysia SDN BHD****MAN | PrimeServ**

Kenanga International, Suite 3.01, 3<sup>rd</sup> Floor  
Jalan Sultan Ismail  
50250 KUALA LUMPUR  
Malaysia

Phone +60 3 2162-0410

Telefax +60 3 2162-0395

*Whom to contact:*

E. Geyer – Managing Director

Mobile +60 12 32 40 017

E-Mail [ernst.geyer@my.man.eu](mailto:ernst.geyer@my.man.eu)

J. Beiersdorf – Head of Service

Mobile +60 12 2193 884

E-Mail [joachim.beiersdorf@my.man.eu](mailto:joachim.beiersdorf@my.man.eu)

---

**Poland** ← ☎ +48

---

**GDANSK****MAN Diesel & Turbo Poland Sp.z o.o.****MAN | PrimeServ**

ul. Lubowidzka 43  
80-174 GDANSK

Phone 58 325 33 90

Telefax 58 325 33 94

E-Mail [mandieselturbo-poland@mandieselturbo.com](mailto:mandieselturbo-poland@mandieselturbo.com)

*Whom to contact:*

A. Krupa – Managing Director

Mobile 502 536 800

E-Mail [Andrzej.Krupa@man.eu](mailto:Andrzej.Krupa@man.eu)

D. Dziedziul – Sales Manager Poland

Phone 882 063 327

E-Mail [dariusz.dziedziul@man.eu](mailto:dariusz.dziedziul@man.eu)

---

**Portugal** ← ☎ +351

---

**LISBOA****Pasch y Cia S.A.U.**

Sucursal em Portugal  
Av. Das Forcas Armadas, 4  
2<sup>∞</sup>F  
1600-082 LISBOA

Phone 21 781 9478

Telefax 21 781 9480

E-Mail [info@pasch.pt](mailto:info@pasch.pt)

*Whom to contact:*

P. Abreu – Managing Director

Mobile 93 8951130

E-Mail [pabreu@pasch.pt](mailto:pabreu@pasch.pt)

R. Brettfeld – Service Coordination

E-Mail [rbrettfeld@pasch.pt](mailto:rbrettfeld@pasch.pt)

Qatar ← ☎ +974

**DOHA**

**Gulf Turbo Services LLC**

Gate 67, Street 39  
Salwa Industrial Area  
P.O.Box 40818  
DOHA

Phone 44 504 831  
44 682 853  
Telefax 44 506 645

**MAN | PrimeServ**

*Whom to contact:*

K. Fraedrich – Managing Director

Mobile 6 675 1327  
E-Mail klaus@gts-qatar.com

Republic of Belarus

**MOSCOW**

**MAN Diesel & Turbo Rus**

Preobrazhenskaya sq. 8  
107061 MOSCOW  
Russia

Phone +7 495 258 3930  
Telefax +7 495 258 3671  
Website www.mandieselturbo.com  
www.mandieselturbo.ru

**MAN | PrimeServ**

*Whom to contact:*

E. Enghardt – Managing Director

Phone +7 495 258 3670, ext. 200  
Mobile +7 967 201 8544  
E-Mail enrico.enghardt@man.eu

K. Olesevich – Senior Sales Manager

Phone +7 495 258 3670, ext. 308  
Mobile +7 905 751 5284  
E-Mail kirill.olesevich@man.eu

S. Sherbinin

Phone +7 495 258 3670 Ext. 307  
E-Mail Sergey.Sherbinin@man.eu

Romania ← ☎ +40

**BUCHAREST**

**MDC Turbo Services SRL**

Sfantul Petru Tei 54  
020359 BUCHAREST

Phone 21 3104 037  
Telefax 21 2110 736

*Whom to contact:*

M. Dogaru

Mobile 722 223646  
E-Mail marius.dogaru@mdturbo.ro

Russia ← ☎ +7

**MOSCOW**

**MAN Diesel & Turbo Rus**

Preobrazhenskaya sq. 8  
block A, 13  
107061 MOSCOW

Phone 495 258 3670  
Telefax 495 258 3671

**MAN | PrimeServ**

*Whom to contact:*

E. Enghardt – Managing Director

Phone +7 495 258 3670, ext. 200  
Mobile +7 967 201 8544  
E-Mail enrico.enghardt@man.eu

K. Olesevich – Senior Sales Manager

Phone +7 495 258 3670, ext. 308  
Mobile +7 905 751 5284  
E-Mail kirill.olesevich@man.eu

S. Sherbinin

Phone 495 258 3670 Ext. 307  
E-Mail Sergey.Sherbinin@man.eu

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## Rwanda

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### GERMISTON

#### MAN Diesel & Turbo South Africa (Pty) Ltd

123 Greenhills Road  
Henville  
1429 GERMISTON  
SOUTH AFRICA

Phone +27 11 842 0701  
Telefax +27 11 842 0742

MAN | PrimeServ

Mailing address:  
Postnet Suite 233  
Privat Bag X19  
2047 GARDENVIEW

*Whom to contact:*

R. Watson – Managing Director

Mobile +27 82 443 3249  
E-Mail robin.watson@za-man.co.za

## Saudi Arabia +966

---

### JEDDAH

#### MAN Diesel & Turbo Middle East LLC

Madinah Road  
Al Thinayyan Bldg  
21544 JEDDAH

Phone 12 639 4346  
Telefax 12 639 5482  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

MAN | PrimeServ

Mailing address:  
P.O.BOX 55990  
JEDDAH

*Whom to contact:*

S. Alzamil – Sales Manager

Mobile 53 262 5240  
E-Mail saleh.alzamil@sa.man.eu

## Senegal

---

### LAGOS

#### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

Level 05 – First Floor  
Wings towers (East Wing)  
17A – Ozumba, Mbadiwe Road  
Victoria Island, Lagos – Nigeria

Phone +234 700 626 3437 35  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com

MAN | PrimeServ

*Whom to contact:*

G. Hanna – Head of Region

Mobile +971 506523170  
E-Mail gaby.hanna@ae.man.eu

## Serbia +381

---

### NOVI BEOGRAD

#### Veris & S

Nehruova 200/11  
11070 NOVI BEOGRAD

Phone 11 2 171 272  
Telex 11 2 171 272

*Whom to contact:*

V. Ristic – Director

Mobile 63 30 11 20  
E-Mail velimir.istic@veris.co.rs

Singapore ← ☎ +60

**KUALA LUMPUR**

**MAN Diesel & Turbo Malaysia SDN BHD**

**MAN | PrimeServ**

Kenanga International  
Suite 3.01, 3<sup>rd</sup> Floor  
Jalan Sultan Ismail  
50250 KUALA LUMPUR

Phone 3 2162 0410  
Telefax 3 2162 0395

*Whom to contact:*

E. Geyer – Managing Director

E-Mail ernst.geyer@my.man.eu

J. Beiersdorf – Senior Service Manager

E-Mail joachim.beiersdorf@my.man.eu

Slovakia

**PRAHA**

**PBS Turbo s.r.o.**

Office Praha  
Semanskeho 580/6  
10400 PRAHA 10  
CZECH REPUBLIC

*Whom to contact:*

R. Necas

Mobile +420 7 7321 3036

E-Mail rostislav.necas@man.eu

South Africa ← ☎ +27

**GERMISTON**

**MAN Diesel & Turbo South Africa ( Pty) Ltd**

**MAN | PrimeServ**

123 Greenhills Road  
Henville  
1429 GERMISTON

Phone 11 842 0701  
Telefax 11 842 0742

Website <http://dieselturbo-south-africa.man.eu/>

Mailing address:  
PostNet Suite 233  
Private Bag X19  
2047 Gardenview

*Whom to contact:*

R. Watson – Managing Director

Phone 11 842 0700

Telefax 86 457 5897

E-Mail robin.watson@za.man.eu

South Korea ← ☎ +82

**SEOUL**

**MAN Diesel & Turbo Korea Ltd.**

**MAN | PrimeServ**

**Turbomachinery**

4<sup>th</sup> Floor, Kwanghee Bldg.  
216 Kwanghee-Dong 1Ka  
Chung-Ku  
100-710 SEOUL  
Korea

Phone 2 2275 7131/5  
Telefax 2 2275 7260

*Whom to contact:*

B.-H. Choi – Senior Manager

Phone 2 2275 7131

Mobile 10 3730 7260

E-Mail ByungHo.Choi@kr.man.eu





P. K. Kim –  
Seales Manager MAN PrimeServ Turbo

Phone 2 2275 7131  
Mobile 10 6761 0050  
E-Mail pilkuk.kim@kr.man.eu

Y.-J. Kim – Assistant Manager

Phone 2 2275 7131  
Mobile 10 9557 7131  
E-Mail Youn-Jun.Kim@kr.man.eu

Spain ◀ ☎ +34

**MADRID**

**Pasch y Cia S.A.U.**

Capitan Haya, 9  
28020 MADRID

Phone 91 598 3760  
Telefax 91 555 1341

*Whom to contact:*

Process Equipment (Compressors)  
General

E-Mail info@madrid.pasch.es  
Phone 91 598 37 60  
Telefax 91 555 1341

O. Garcia – Service Manager

Mobile 628 802 993  
E-Mail ogarcia@pasch.es

C. Lobo – Spare Parts  
Power Generation

E-Mail clobo@pasch.es  
Phone 93 481 71 50  
Telefax 91 555 13 41

General

E-Mail info@barcelona.pasch.es  
Phone 93 481 7150  
Telefax 93 412 5477

F. Robles – Service Manager

Mobile 629 50 6766  
E-Mail frobles@pasch.es

S. Van der Hoeven – Spare Parts

E-Mail svanderhoeven@pasch.es

**Swaziland**

**GERMISTON**

**MAN Diesel & Turbo South Africa Pty Ltd**

**MAN | PrimeServ**

123 Greenhills Road  
Henville  
1429 GERMISTON  
SOUTH AFRICA

Phone +27 11 842 0701  
Telefax +27 11 842 0742

Mailing address:  
PostNet Suite 233  
Private Bag X19  
Gardenview, 2047

*Whom to contact:*

R. Watson – Managing Director

Mobile +27 82 443 3249  
E-Mail robin.watson@za-man.co.za

A  
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Sweden ← ☎ +46

**BROMMA**

**Christian Berner AB**

**MAN | PrimeServ**

Gas- & Energiteknik  
Karlsbodavägen 39  
SE-168 67 BROMMA

Phone 8 56 48 84 80  
Mobile 70 601 12 00  
Website [www.christianberner.com](http://www.christianberner.com)

Mailing address:  
P.O. Box 20503  
161 02 BROMMA

*Whom to contact:*

C. Mansson

E-Mail [christer.mansson@christianberner.com](mailto:christer.mansson@christianberner.com)

Switzerland ← ☎ +41

**ZÜRICH**

**MAN Diesel & Turbo Schweiz AG**

**MAN | PrimeServ**

Hardstrasse 319  
8005 ZÜRICH

Phone Office Hours:  
44 278 2211  
24/7 Hotline:  
+49 208 692 9000  
Telefax 44 278 2261

*Whom to contact:*

M.-P. Albert

Phone 44 278 3239  
E-Mail [Martin-Paul.Albert@man.eu](mailto:Martin-Paul.Albert@man.eu)

Taiwan ← ☎ +886

**SEOUL**

**MAN Diesel & Turbo Korea Ltd.**

**MAN | PrimeServ**

4<sup>th</sup> Fl., Kwanghee Bldg.  
216 Kwanghee-Dong 1Ka, Chung-Ku  
100-710 SEOUL  
South Korea

Phone +82 22 275 7133  
Telefax +82 22 275 7260  
E-Mail [info@manturbo.co.kr](mailto:info@manturbo.co.kr)

*Whom to contact:*

B. H. Choi

Mobile +82 10 5477 5857  
E-Mail [ByungHo.Choi@kr.man.eu](mailto:ByungHo.Choi@kr.man.eu)  
Website [www.manturbo.co.kr](http://www.manturbo.co.kr)

**TAIPEI**

**MPC Hanteh International Ltd.**

15F 87 Sung  
Chiang Rd.  
104 TAIPEI

Phone 2 2506 3688  
Telefax 2 2506 3999

Mailing address:  
P.O. Box 46-626  
104 Taipei

*Whom to contact:*

M. Y. Teng – Chairman

Mobile 938030200  
E-Mail [mpcht2@ms39.hinet.net](mailto:mpcht2@ms39.hinet.net)

A  
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## Thailand ◀ ☎ +66

### BANGKOK

#### MAN Diesel & Turbo Malaysia Sdn. Bhd.

MAN | PrimeServ

(Thailand Representative Office)

1550 Thanapoom Tower

Phone 2 627 5888

23<sup>rd</sup> Floor

Telefax 2 627 5880

New Petchburi Road

Makasan Rajathevi

10400 BANGKOK

*Whom to contact:*

E. Geyer – Managing Director

E-Mail ernst.geyer@my.man.eu

S. Langhein – Rep. Manager

Mobile 89 172 6242

E-Mail stefan.langhein@my.man.eu

## Togo

### LAGOS

#### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

MAN | PrimeServ

Level 05 – First Floor

Phone +234 700 626 3437 35

Wings towers (East Wing)

E-Mail info-turbomachinery-ae@

17A – Ozumba, Mbadiwe Road

mandieselturbo.com

Victoria Island, Lagos – Nigeria

*Whom to contact:*

G. Hanna – Head of Region

Mobile +971 506523170

E-Mail gaby.hanna@ae.man.eu

## Trinidad and Tobago

### MEXICO

#### MAN Diesel & Turbo Mexico S de RL de CV

MAN | PrimeServ

Sierra Candela No. 111-106

Phone +52 55 4000 6110

Col. Lomas de Chapultepec,

Del. Miguel Hidalgo

C.P. 11000, MEXICO D.F.

*Whom to contact:*

E. Briceno – Regional Manager

Phone +52 55 4000 6110

Mobile +52 1 55 4192 4463

E-Mail enrique.briceno@mx.man.eu

## Tunisia

### CAIRO

#### MAN Diesel & Turbo Egypt

MAN | PrimeServ

Office G19

Phone +20 2 20200462 / 463

Katameya Heights

Telefax +20 2 20200463

Business Center

E-Mail info-turbomachinery-ae@

Katameya

mandieselturbo.com

11771 CAIRO

EGYPT

*Whom to contact:*

A. Tahoun – Managing Director

Mobile +20 122 210 5601

E-Mail amr.tahoun@man.eu

A  
B  
C  
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Z

Turkmenistan ← ☎ +993

**ASHGABAT**

**"Yük Göteriji Hyzmat" Economy Society**

2002/5-9  
744036 ASHGABAT

Phone 12 95 00 13/14  
Telefax 12 95 00 12  
E-Mail isaiko111@gmail.com

*Whom to contact:*

A. Ereshov

E-Mail a.ereshov@gmail.com

E. Enghardt – Managing Director  
MDT-Rus / Head of CIS

Phone +7 495 258 3670, ext. 200  
Mobile +7 967 201 8544  
E-Mail enrico.enghardt@man.eu

Ukraine ← ☎ +380

**KYIV**

**Representative Office of MAN Diesel & Turbo**

**MAN | PrimeServ**

Russia Ltd.  
office 212  
Esplanadna 20  
01023 KYIV

Phone 44 222 8305  
Mobile 50 305 8305

*Whom to contact:*

G. Nefedov

E-Mail gennady.nefedov@man.eu

United Arab Emirates ← ☎ +971

**DUBAI**

**MAN Diesel & Turbo Middle East LLC**

**MAN | PrimeServ**

Maritime Business Center  
9<sup>th</sup> Floor  
Dubai Maritime City  
DUBAI  
UAE

Phone 4 423 7733  
Telefax 4 455 9071  
E-Mail info-turbomachinery-ae@  
mandieselturbo.com  
Website <http://dieselturbo-middle-east.man.eu/>

Mailing address:  
57091 DUBAI

*Whom to contact:*

D. Berclaz – Head of Sales – PS ME

Phone +971 4 423 7733  
E-Mail david.berclaz@ae.man.eu

**Al Masaood**

Projects & Engineering Services Division  
UAE

Phone 2 677 1688  
Telefax 2 677 0840

Mailing address:  
P.O.Box 322  
ABU DHABI

*Whom to contact:*

W. Ashkar

Mobile 50 6429851  
E-Mail wael\_ashkar@masaood.com



United Kingdom ← ☎ +44

**SURREY**

**MAN Diesel & Turbo UK Ltd**

Betchworth House  
57-65 Station Road  
RH1 1DL REDHILL, SURREY

Phone 1737 781280  
Telefax 1737 781299  
Website [www.mandieselturbo.co.uk](http://www.mandieselturbo.co.uk)

**MAN | PrimeServ**

*Whom to contact:*

H. White – Technical Director

Mobile 7775 758 456  
E-Mail [howard.white@man.eu](mailto:howard.white@man.eu)

**ABERDEENSHIRE**

**MAN Diesel & Turbo UK Ltd. Kintore**

Kintore Business Park  
Kintore  
AB51 0YQ ABERDEENSHIRE  
UK

Phone 1467 633733

*Whom to contact:*

K. Martin –  
Business Development Manager, Offshore

Phone 1467 633730  
Mobile 7500 446633  
Telefax 1467 633193  
E-Mail [keith.martin@man.eu](mailto:keith.martin@man.eu)

**STOCKPORT**

1 Mirrlees Drive  
Hazel Grove  
SK7 5BP STOCKPORT  
UK

Phone 161 419 3347  
Telefax 161 419 3453  
Website [www.mandieselturbo.co.uk](http://www.mandieselturbo.co.uk)

*Whom to contact:*

D. Wendel – Head of MAN PrimeServ  
Turbomachinery UK

Phone 161 419 3347  
Mobile 7801 773 287  
Telefax 161 419 3153  
E-Mail [derek.wendel@man.eu](mailto:derek.wendel@man.eu)

United States ← ☎ +1

**HOUSTON**

**MAN PrimeServ Turbo**

MAN PrimeServ (USA Headquarters) Turbo  
1600 A, Brittmoore Road  
TX 77043 HOUSTON, TEXAS  
USA

Phone 713 780 4200  
Telefax 713 780 2848  
E-Mail [PrimeServ-HOU@mandieselturbo.com](mailto:PrimeServ-HOU@mandieselturbo.com)  
[sales-us@mandieselturbo.com](mailto:sales-us@mandieselturbo.com)

**MAN | PrimeServ**

*Whom to contact:*

F. Papenberg – Vice President

Mobile 281 381 4116  
E-Mail [florian.papenberg@us.man.eu](mailto:florian.papenberg@us.man.eu)

B. McKenzie – Director

Mobile 281 2583 7551  
E-Mail [brian.mckenzie@us.man.eu](mailto:brian.mckenzie@us.man.eu)

W. Scheller – Head of Field Services

Mobile 281 726 4058  
E-Mail [willy.scheller@us.man.eu](mailto:willy.scheller@us.man.eu)

P. Schuepbach –  
Director of Sales MAN PrimeServ Turbo

Phone 713 268 8011  
E-Mail [phillip.schuepbach@us.man.eu](mailto:phillip.schuepbach@us.man.eu)

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**DEER PARK**  
**MAN PrimeServ (Deer Park) Turbo**

1005 Georgia Ave.  
TX 77536 DEER PARK  
United States of America

Phone 281 478 4040  
Telefax 281 478 4041  
E-Mail Primeserv-IAH@mandieselturbo.com

*Whom to contact:*

C. Shine – General Manager

Mobile 713 306 6039  
E-Mail chris.shine@us.man.eu

A. Hanggi – OEM Technical Advisor

Mobile 281 682 6236  
E-Mail andreas.hanggi@us.man.eu

---

## Uruguay

**BUENOS AIRES**  
**MAN Diesel & Turbo Argentina S.A.**

**MAN | PrimeServ**

Mariano Moreno 4420/4476  
Prov.Buenos Aires  
B1605BOH PROV. DE BUENOS AIRES  
ARGENTINA

Phone +54 11 5353 0270  
Telefax +54 11 4756 2624

*Whom to contact:*

A. Held – Managing Director

Phone +54 11 5236 6030  
Mobile +54 911 3210 4363  
E-Mail alejandro.held@ar.man.eu

---

## Uzbekistan ← ☎ +99

**ATYRAU**  
**GISA LLP**

Krupskaya 24  
D/56  
060011 ATYRAU

Phone 8 777 277 67 31  
Telefax 8 777 277 67 31

*Whom to contact:*

S. Hasanbaev – Managing Director

Mobile 893 398 07 42  
E-Mail shuhrat.hasanbaev@mdtcaspian.com

---

## Venezuela

**MEXICO CITY**  
**MAN Diesel & Turbo Mexico S de RL de CV**

**MAN | PrimeServ**

Sierra Candela No. 111  
Piso 1, Ofc. 106-111  
Col. Lomas De Chapultepec  
Del. Miguel Hidalgo  
C.P.11000 MEXICO CITY  
MEXICO

Phone +52 55 4000 6110  
Telefax +52 55 4000 6108

*Whom to contact:*

E. Briceno – Regional Manager

Phone +52 55 4000 6110  
Mobile +52 1 55 4192 4463  
E-Mail enrique.briceno@mx.man.eu

A  
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## Vietnam +84

### KUALA LUMPUR

#### MAN Diesel & Turbo Malaysia SDN BHD

MAN | PrimeServ

Kenanga International, Suite 3.01, 3<sup>rd</sup> Floor  
 Jalan Sultan Ismail  
 50250 KUALA LUMPUR  
 Malaysia

Phone +60 3 2162-0410  
 Telefax +60 3 2162-0395  
 E-Mail ernst.geyer@mandieselturbo.com.my

*Whom to contact:*

E. Geyer – MD  
 Mobile +60 12 32 40 017  
 E-Mail ernst.geyer@my.man.eu

J. Beiersdorf – Head of Service  
 Mobile +60 12 21 98 84  
 E-Mail joachim.beiersdorf@my.man.eu

### HO CHI MIN CITY

#### MAN Diesel & Turbo Malaysia Sdn. Bhd.

Vietnam Representative Office  
 3M Floor, Capital Place Tower  
 Thai Van Lung Street  
 District 1  
 HO CHI MIN CITY

Phone 8 6299 0935  
 Telefax 8 6299 0934  
 Website www.mandieselturbo.com

*Whom to contact:*

E. Geyer – Managing Director  
 E-Mail ernst.geyer@my.man.eu

J. Beiersdorf – Head of Service  
 E-Mail joachim.beiersdorf@my.man.eu

Le Minh Nguyen – Representative Manager  
 E-Mail lm.nguyen@my.man.eu

## Zaire

### LAGOS

#### MAN Diesel & Turbo Nigeria (Pvt.) Ltd.

MAN | PrimeServ

Level 05 – First Floor  
 Wings towers (East Wing)  
 17A – Ozumba, Mbadiwe Road  
 Victoria Island, Lagos – Nigeria

Phone +234 700 626 3437 35  
 E-Mail info-turbomachinery-ae@mandieselturbo.com

*Whom to contact:*

G. Hanna – Head of Region  
 Mobile +971 506523170  
 E-Mail gaby.hanna@ae.man.eu

## Zambia

### GERMISTON

#### MAN Diesel & Turbo South Africa Pty Ltd

MAN | PrimeServ

123 Greenhills Road  
 Henville  
 1429 GERMISTON  
 SOUTH AFRICA

Phone +27 11 842 0701  
 Telefax +27 11 842 0742

*Whom to contact:*

Mailing address:  
 PostNet Suite 233  
 Private Bag X19  
 2047 Gardenvue

R. Watson – Managing Director  
 Mobile +27 82 443 3249  
 E-Mail robin.watson@za-man.co.za

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# MAN PrimeServ Academies

**BRAZIL** Rio de Janeiro

MAN Diesel & Turbo Brasil Ltda.  
PrimeServ Academy Rio  
Estrada Presidente Sodré 364  
CEP 25645-026 Petrópolis, Brazil

Phone +55 24 22 91 9690  
Fax +55 21 35 06 2130  
E-Mail PrimeServ.Academy-  
RIO@mandieselturbo.com

**CHINA** Shanghai

MAN Diesel & Turbo  
Shanghai CO. Ltd.  
PrimeServ Academy Shanghai  
No. 279, RenQing Road  
201201 Pudong Shanghai, China

Phone +86 21 38 91 9600  
Fax +86 21 58 97 6552  
E-Mail PrimeServ.Academy-  
SHA@mandieselturbo.com

**DENMARK** Copenhagen

MAN Diesel & Turbo SE  
PrimeServ Academy Copenhagen  
Teglholmegade 35  
DK-2450 Copenhagen SV,  
Denmark

Phone +45 33 85 2227  
Fax +45 33 85 1049  
E-Mail PrimeServ.Academy-  
CPH@mandieselturbo.com

**DENMARK** Frederikshavn

MAN Diesel & Turbo SE  
PrimeServ Academy  
Frederikshavn  
Langerak 74  
DK-9900 Frederikshavn, Denmark

Phone +45 96 20 4100  
Fax +45 96 20 4040  
E-Mail PrimeServ.Academy-  
4Stroke-DK@mandiesel  
turbo.com

**DENMARK** Holeby

MAN Diesel & Turbo  
PrimeServ Academy Holeby  
H. Christoffersensvej 6  
4960 Holeby, Denmark

Phone +45 54 69 3100  
Fax +45 54 69 3031  
E-Mail PrimeServ.Academy-  
4Stroke-DK@mandiesel  
turbo.com

**FRANCE** Saint-Nazaire

MAN Diesel & Turbo SAS  
PrimeServ Academy Saint-Nazaire  
Avenue de Chatonay BP 427  
F-44615 Saint-Nazaire Cedex,  
France

Phone +33 2 40 90 6515  
Fax +33 2 40 90 6550  
E-Mail PrimeServ.Academy-  
STN@mandieselturbo.com

## GERMANY Augsburg

MAN Diesel & Turbo SE  
PrimeServ Academy Augsburg  
Stadtbachstraße 1  
D-86224 Augsburg, Germany

Phone +49 821 322 1397  
Fax +49 821 322 1170  
E-Mail PrimeServ.Academy-  
AUG@mandieselturbo.com

## GERMANY Oberhausen

MAN Diesel & Turbo SE  
PrimeServ Academy Oberhausen  
Steinbrinkstraße 1  
46145 Oberhausen, Germany

Phone +49 208 692 3332  
E-Mail PrimeServ.Academy-  
OBH@mandieselturbo.com

## GREECE Piraeus

MAN Diesel & Turbo Hellas Ltd.  
PrimeServ Academy Piräus  
89, Akti Miaouli  
185 38 Piraeus, Greece

Phone +30 210 458 7900  
Fax +30 210 458 7928-29  
E-Mail PrimeServ.Academy-  
PIR@mandieselturbo.com

## KOREA Busan

MAN Diesel & Turbo Korea Ltd.  
PrimeServ Academy Busan  
54 Noksansandan  
261-ro 74beon-gil, Gangseo-gu,  
46754 Busan, Korea

Phone +82 51 440 0243  
Fax +82 51 468 4004  
E-Mail PrimeServ.Academy-  
BUS@mandieselturbo.com

## SWITZERLAND Zurich

MAN Diesel & Turbo Schweiz AG  
Product Training Zurich  
Hardstrasse 319  
CH-8005 Zurich, Switzerland

Phone +41 44 278 2211  
Fax +41 44 278 2261  
E-Mail PrimeServ.Academy-  
ZRH@mandieselturbo.com

## UK Stockport

MAN Diesel & Turbo UK Ltd.  
PrimeServ Academy Stockport  
1 Mirrlees Drive, Hazel Grove,  
Stockport  
Cheshire, SK7 5BP, England

Phone +44 161 426 4520  
Fax +44 161 426 4604  
E-Mail PrimeServ.Academy-  
STO@mandieselturbo.com

## USA Fort Lauderdale

MAN Diesel & Turbo  
North America Inc.  
PrimeServ Academy  
Fort Lauderdale  
1491 SW 5th Court Building 1501  
Pompano Beach, FL 33069, USA

Phone +1 954 960 6700  
Fax +1 954 782 5426  
E-Mail PrimeServ.Academy-  
FLL@mandieselturbo.com















# WORLD- WIDE SERVICE



AUCKLAND AUGSBURG  
BEIJING BERLIN BOGOTA  
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