



Japan Quality

The word motenashi is the Japanese word for "hospitality," and it is a quality that is firmly engraved on the spirit of all Japanese people. It is said that the origins of motenashi lie in the terms "straightforward" and "carry through," and it expresses the desire to provide others with the highest levels of consideration.

The concept behind motenashi is to show consideration not only at a particular moment, but at all times regardless of whether the recipient is there or not, and to satisfy all requirements before the recipient realizes what the recipient requires.

Making the best use of the knowhow and experience we have built up over the course of many years in the fields of remote elevator observation and control systems, we at Nippon Lifts Engineering, Inc. have been providing support for marine elevator maintenance for over ten years from our branches spread throughout the world.

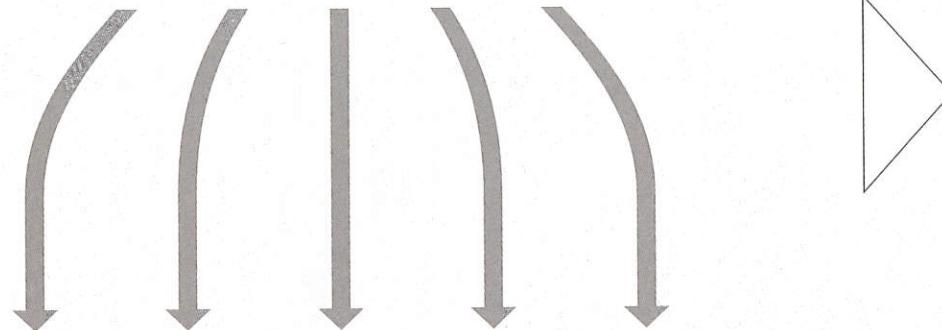
Our expert workforce is well-versed in both English and elevator technology, and is fully capable of arranging preeminent engineering services by our global partners in alignment with the voyaging schedules and needs of the vessels in operation.

Japan Quality

Before



Vessel Manager / Procurement Officer



Company
A

Company
B

Company
C

Company
D

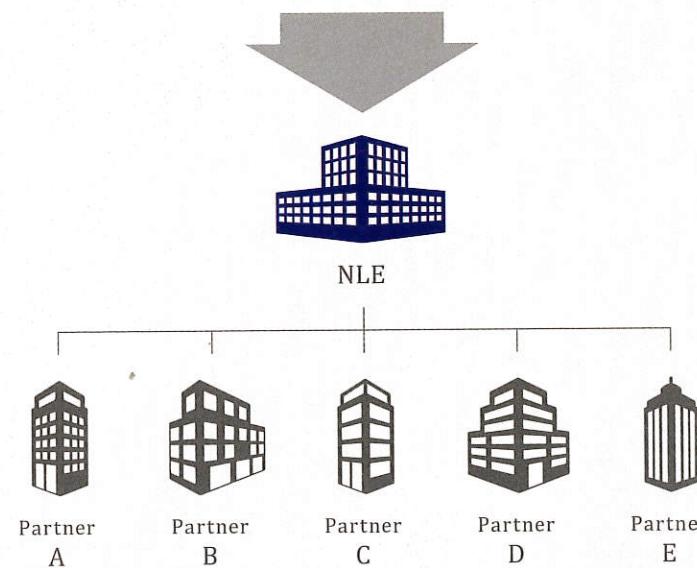
Company
E

It is necessary to arrange manufacturers and maintenance service companies for each and every elevator.

After



Vessel Manager / Procurement Officer



Partner
A

Partner
B

Partner
C

Partner
D

Partner
E

Simply contact us at NLE and we will arrange engineers in alignment with the voyaging schedule of your ship.

Q

In what areas can services be provided?

A

We will dispatch marine elevator engineers from our service station to your country.



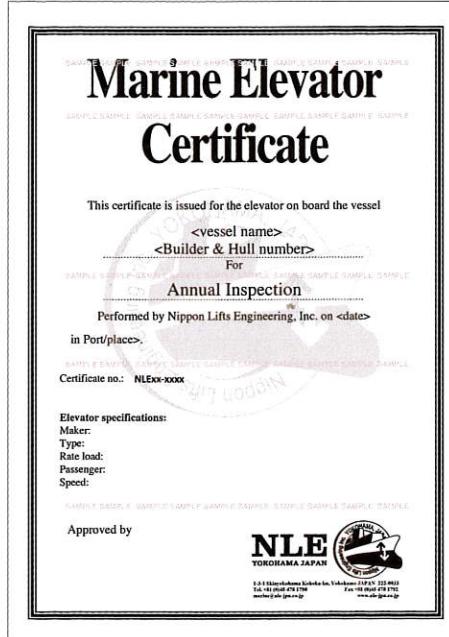
Q

What type of maintenance records and certification do you issue?

A

We issue reports and certificates on maintenance when all inspections and maintenance work have been completed.

[Certificate]



[Service Report]

船舶用エレベータ作業報告書
Marine Elevator Service Report

Ref. no. 03187

会社名
Customer: **Nippon Lifts Engineering, Inc.**
Name: **Mr. Ito**

船舶名
Ship Name: **NLE SHIP**
Ship Type: **Tanker**
Ship No.: **1111** IMO No. **9419555**

造船所
Shipyard: **Nippon Lifts Engineering**
Ship No.: **日本**
Flag: **Japan** Class: **AK**

機器仕様
Elevator Spec.: **機種: NLE E**
Type: **Passenger** Passenger/Freight: **Passenger**
Rated Load: **350 kg** Passengers: **10** Travel Speed: **45 m/min**
Travel Height: **30 m** 7 Stops Position of Machine: **2nd Deck**

機器状態確認
Elevator Condition Basic Check:

Car (A/C)	<input type="checkbox"/> Good	<input type="checkbox"/> Attention	<input type="checkbox"/> Defect
Shaft (井筒)	<input type="checkbox"/> Good	<input type="checkbox"/> Attention	<input type="checkbox"/> Defect
Landing (着陸)	<input type="checkbox"/> Good	<input type="checkbox"/> Attention	<input type="checkbox"/> Defect
Machine Room (機械室)	<input type="checkbox"/> Good	<input type="checkbox"/> Attention	<input type="checkbox"/> Defect

備考
Comments:

仕様
Material Supply: none by NLE
Attachments: none 4 Pages **JIS F2321 & Marine Elevator Certificate**

Date	Day of Week	Start Time	End Time	Duration (h)	Weight (kg)	Passenger (No.)	Add Service (有)	Add Service (無)
2015/01/01	月	10:00	12:00	2	100	10	yes	no

実施場所
Serviced by: **Yokohama, Japan**

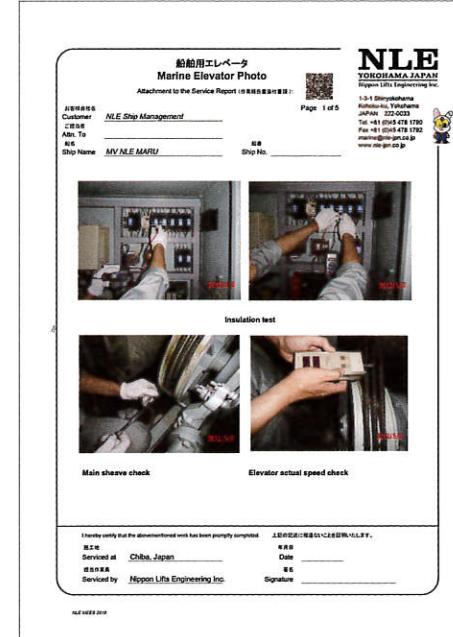
確認用印
Customer Confirmation Stamp

日付
Date: **2015/01/01**

署名
Signature:

NLE-SR1 Rev.2013.07.07

[Photo Report]



Q

What sort of service menu does NLE have?

A

Our menu contains a wide range of services designed to reduce workloads.

Annual Elevator Inspections

We thoroughly check over one hundred different items and recommend necessary replacement of parts. We issue certificates after the inspections are finished in addition to service reports and photo reports.

Safety Inspections

We carry out safety inspections on elevators. We issue certificates in addition to service reports and photo reports. We also suggest part replacements and provide advice on safety.

Load Tests

We carry out load tests on elevators in conformance with the maritime rules and vessel classes in effect for the country of registration. We issue certificates when the tests are finished.

Trouble Shooting

We provide a troubleshooting service when elevators break down or malfunction. We isolate the causes and solve the problems.

Elevator Repairs

In addition to replacing aging wire ropes and electrical components, etc., we also repair and replace malfunctioning parts.

Elevator Modernization

We provide elevator modernization services in accordance with necessity.

Component Supplies

We can arrange manufacturer's genuine components, substitute components, consumables and all other related parts.

Hotline & Consulting

We can create elevator maintenance schedules. We can also solve problems related to malfunctions, etc., with the use of the Internet, as well as provide advice in real-time by email, facsimile and telephone.

* Inquiries also accepted in English.

Miscellaneous

We are able to provide flexible support in alignment with customer requirements, including proposals for reducing workloads and costs, safety awareness activities as well as human resource recruiting for various positions.

Q

What kind of company is NLE?

A

NLE is a company managed by people with experience as ships' officers.

In addition to acquiring ISO9001 certification, five of our employees are qualified as inspectors certified by the Minister of Land, Infrastructure, Transport and Tourism.

We also employ an experienced Filipino workforce capable of providing support on a global scale.

[Certificate of Patent]



[Certificate of Accreditation]



[Qualified Elevator Inspector Certificates]



www.nle-jpn.co.jp

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