

## Welcome Reception

19 May 2008 Hotel Skt. Petri 19.00-21.00

### Tuesday 20 May




- 09.00 - 10.00 Registration and Coffee
- 10.00 - 10.10 Opening Remarks  
Paul Ostergaard, Founder and CEO, ShipServ
- 10.10 - 10.55 Keynote  
Yutaka Yasunaga, Adviser to the President, NYK Line and President, Monohakobi Technology Institute  

- 10.55 - 11.10 The Years in Review  
Linda Ho McAfee, Senior Vice President, ShipServ
- 11.10 - 11.30 Coffee
- 11.30 - 12.45 Roundtables:  
The Challenge of Community  
Roundtable discussions  
Moderator:  
Don Staffin, Senior Vice President, ShipServ
- 12.45 - 13.45 Lunch
- 13.45 - 14.15 The Liberation of Information  
Paul Ostergaard, Founder and CEO, ShipServ
- 14.15 - 15.00 ShipServ @Work  
Hans-Henrik Jensen, General Manager Global Spare Parts, Aalborg Industries.  

- 15.00 - 16.00 Coffee & Visit the Sponsors
- 16.00 - 16.45 Wrap-up: The Challenge of Community  
Moderator:  
Don Staffin, Senior Vice President, ShipServ
- 16.45 - 17.30 Keynote  
Stephen Shapiro, 24-7innovation.com  

- 18.30 - 18.45 Transport departs from Hotel Skt. Petri to Connect08 Dinner
- 19.30 - 23.00 Connect08 Dinner  
Including TradeNet Awards Ceremony

### Wednesday 21 May

- 09.30 - 10.00 Coffee
- 10.00 - 10.15 ShipServ: The Road Ahead  
Neil Firth, CTO, ShipServ
- 10.15 - 11.15 Ports of Call  
ShipServ Contract Management  
ShipServ Logistics Management  
ShipServ Pages - New Features
-  A Buyer's perspective:  
Nick Ranade, Purchasing Manager, Holland America Line
-  A Supplier's perspective:  
Bas Loohuis, Director of Sales, Schelde Marine Services
- Listen to a maximum of three presentations of your choice
- 11.15 - 11.45 Coffee
- 11.45 - 12.30 Keynote  
Brad Garlinghouse, Senior Vice President, Communications & Communities, Yahoo  

- 12.30 - 13.00 Closing Remarks and Most Original Idea Award
- 13.00 - 14.00 Lunch

## Most Original Idea Award - win an Apple iPod Touch!

We're offering a prize of an Apple iPod Touch 32GB worth \$499 for the delegate with the most original idea related to improving/enhancing ShipServ's service.

Simply fill in the Original Idea section of your feedback form and return it during the Wednesday morning break. The Winner will be announced at the Closing Speech and has to be present to win.

## Gold sponsor:



Schenker is one of the world's leading providers of integrated logistics services, offering land operations, air and ocean freight, as well as comprehensive logistics solutions and global supply chain management from a single source.

DB Schenker, the brand of the Transportation and Logistics Division of Deutsche Bahn AG, provides logistics competence, integrated networks and rail expertise from a single source. Teamed with about 55,000 experts at 1,500 locations in 150 countries, Schenker delivers dedicated services to a wide range of industries – Maritime, Aerospace, Fairs, Healthcare, Oil & Gas, Semiconductor, Automotive, etc.

SCHENKERmarineparts is a seamless, integrated logistics solution designed to cater for the special needs of the maritime Industry - targeted at ship owners, ship management companies, ship builders and manufacturers.

SCHENKERmarineparts places emphasis on consistently high service quality guaranteed by a global network and experts, providing 24/7 professional assistance, 3PL, order procurement, inventory control, etc.

Dedicated to the maritime industry, SCHENKERmarineparts centralises transportation and logistics buying power through carrier concentration and volume consolidation that helps you reduce delivery costs.

Together with ShipServ's eSSM solutions, SCHENKERmarineparts has taken the necessary steps to meet the requirements of tomorrow, offering one of the best logistics services to the Maritime Industry.

## Bronze sponsors:



Based in the centre of Rotterdam, with modern offices and warehouses, we take care of the delivery of provisions, bonded, deck, cabin, electrical and engine stores. As one of the leading chandlers you can be sure that our dedicated and very experienced team will treat your orders / enquiries with utmost care and attention.



Compello Software is a Norwegian company that was established in 1996 and has grown rapidly since. Compello software develops and distributes software for document management with a particular focus on documents related to procurement and invoicing. Compello manages all types of electronic and scanned paper document throughout their lifecycle. Compello Software has over 800 customers and is well established in over 20 countries.



Together with leading ship owners, DSV Air & Sea has developed the Order Management tool, a tailor made logistics service for the marine industry. Working globally through 17 strategic located DSV Air & Sea offices/warehouses directly linked with ShipServ, DSV Air & Sea can handle all your orders from suppliers to any calling port.



Wärtsilä enhances the business of its customers by providing them with complete lifecycle power solutions. When creating better and environmentally compatible technologies, Wärtsilä focuses on the marine and energy markets with products and solutions as well as services.



Aalborg Industries provides steam and hot-water boilers, thermal fluid heaters, heat exchangers and inert gas systems for all types of mercantile ships including FPS. From key account hubs around the globe, Aalborg Industries supplies high quality After Sales including service, repairs and spare parts from its companies in 15 countries.