Fendercare Marine

Products Capability Statement
Fendercare Marine

Company Details
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Fax: +44 1508 482710
E-mail: prequals@fendercare.com
sales@fendercare.com
Company Registration: 3075910
VAT Number: GB765366988

Background
Since its inception in 1988, Fendercare Marine has rapidly expanded to become one of the world’s foremost suppliers of marine products and services. In 2005, Fendercare Marine became a member of James Fisher and Sons plc, a leading provider of marine services with extensive experience in the maritime and offshore industries worldwide.

Quality of manufacture, innovative designs and efficient service are the hallmarks of all Fendercare Marine products and operations, including the Yokohama fenders for which we are particularly renowned.

Customers are served by an extensive, established worldwide network of supply bases, which brings local knowledge to our product and service development. Being a part of James Fisher plc gives us the support and expertise of a group of companies that have a wide range of marine capabilities.

Market Sectors
Fendercare Marine deal with all the main maritime sectors including:
- Offshore oil and gas
- Renewables
- Defence
- Commercial marine
- Leisure

Insurance
Fendercare Marine Limited maintains the following insurances for all employees and business activities:
<table>
<thead>
<tr>
<th>Policy</th>
<th>Insurance Provider</th>
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<tbody>
<tr>
<td>Public/Product Liability</td>
<td>QBE Insurance (Europe) Ltd</td>
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<tr>
<td>Employers Liability</td>
<td>QBE Insurance (Europe) Ltd</td>
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<tr>
<td>Professional Indemnity</td>
<td>International Transport Intermediaries Club Ltd</td>
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Our Products

Floating Fender Solutions
- World’s largest stock of Yokohama pneumatic fenders for sale or hire
- Yokohama hydro-pneumatic fenders
- Foam elastomer fenders
- Protective chain & tyre cages and fender spares
- Yokohama fender maintenance and refurbishment

Fixed Fendering Solutions
- Lightweight vessel fendering systems
- Dock and tug fendering
- Cylindrical fenders
- Low friction fendering material
- Arch fendering
- Leg panel fender systems

Buoys & Flotation
- Mooring buoys
- Navigation/marker buoys
- Anchor pendant buoys
- Chain support buoys
- Subsurface buoys and floats
- Pipelaying buoyancy modules
- Floating Y-pieces
- Piggyback saddles
- Customised buoyancy and flotation solutions

Marine Hose
- STS hoses and fittings
- Marine breakaway couplings
- Camlock couplings

Quayside Mooring Equipment
- Triton, tee head, pillar and twin horn quayside bollards
- Mooring rings
- Quick release hooks
- Load monitoring equipment (Strainstall/Scotload)
  - Load cells, links, shackles and pins

Marine Hardware
- Anchors
  - HHP & standard stockless Stevin, Danforth, AC-14, Pool, Bruce and Halls
- Chain
  - Stud link chain and fittings 12.5mm to 100mm, open link chain 6mm to 56mm
- Bow and D shackles
- Pear-shaped links
- Sinkers and clump weights
- Davits
- Wire and fibre ropes
- Wire rope protectors
- Carpenter stoppers
- Quick release towing hooks (Britannia)
- Quick release hooks (Seacatch)
- Complete mooring systems

**Deck Mooring Equipment**
- Cruciform and double bollards
- Chain stoppers
- Deck sheaves and rollers
- Multi-angle and swivel-head fairleads

**Emergency Towing**
- Panama bow fairleads
- Chain stoppers
- Smit brackets

**Lifting Equipment**
*Available for sale or hire*
- Hydraulic equipment
- Working at height equipment
- Animal rescue harnesses
- Beam clamps and trolleys
- Electric and hand chain hoists
- Ratchet lever hoists
- Lifting clamps
- Powered and manual winches
- Chain and snatch blocks
- Chain slings and accessories
- Polyester webbing slings and roundslings
- Load monitoring equipment (Strainstall/Scotload)

**Surface Preparation (Blastgreen)**
*Wet blast cleaning equipment for sale, hire and service*
- Ideal for a wide variety of applications
- Compliant with HSE risk assessments
- Environmentally friendly
- Full technical support available
Oil Major Audits

Service Provider Assessments are regularly used by oil majors to carry out due diligence of Fendercare Marine. In turn, Service Provider Assessments are used as a tool for assessing and improving our safety management systems.

Fendercare Marine has been audited by the following oil majors and works closely with national governments to guarantee the highest quality of operations:

- Shell
- Koch Industries, Inc.
- Statoil
- BP
- Chevron
- Conoco
- ExxonMobil
- ConocoPhillips
- Total

Design Capability

Fendercare Marine has an experienced team of design personnel and we also have access to experienced designers throughout the James Fisher and Sons plc group companies when required.

Fendercare Marine’s conceptual design capabilities align each project’s function, scope, cost and schedule with client objectives to optimise project success. The conceptual design phase offers the best opportunity to assess business, commercial and technical risks.

The individual and collective project and technical expertise of our engineering department allows Fendercare Marine to deliver appropriate, cost-effective solutions to clients to maximise assets, improve competitive positioning and increase long-term business success.
Recent Projects

**Goodchild Marine Vessel Fendering**
- Complete fendering solution provided to customer design
- Constructed from high quality foam filled elastomer giving durability as well as saving weight
- Design incorporating a cuff and spigot fixing arrangement
- Fixed utilising Sika based adhesive stops the need for internal bolting, reducing weight levels

**Bollard Supply, Euromax Terminal, Rotterdam**
- Supply of several hundred 2400KN bollards to Euromax Terminal in Rotterdam
- Running of design exercise and proof of design via testing
- Compliance of project loading requirements and Rotterdam’s own strict bollard design criteria

**Blastgreen Surface Preparation Projects**
- Three year frame agreement for blast cleaning on AM2 Helipad matting with Defence Support Group for MoD
- Contract with USL Structure Care to wet blast 10,000sqm of steel columns in car park

**Mooring & Monitoring Equipment Supply, Shell FLNG Prelude**
- Awarded contract to supply fenders, fender davits, quick release hooks and mooring monitoring systems to the world’s first Floating Liquefied Natural Gas (FLNG) vessel
- Project support to highly significant offshore project
ISO Certifications

Quality Assurance
Fendercare Marine is committed to complying with and continually improving the effectiveness of its quality management system. In doing so, the company complies with relevant statutory and safety requirements, ensuring that its staff are competent to perform their duties, and that the infrastructure and work environment are appropriate. Fendercare Marine is certificated to ISO 9001:2008 for Quality Assurance and Management.

Occupational Health and Safety
Our policy is to ensure that Fendercare Marine’s Occupational Health and Safety procedures continually develop to protect the people, environment, assets and reputation when carrying out operations, placing us at the forefront of safety whatever the environment or geographic location. We are certificated to OHSAS 18001:2007 for Health and Safety.

Fendercare Marine has a dedicated Health, Safety and Environment department supported by an experienced Marine Management team, developing and improving our safety management systems. This enables us to constantly review our safety procedures and take any legislative requirements into account to ensure that operations are carried out to the highest standards, anywhere in the world. Because these independent departments operate within our organisation, we are proud to boast a safety record that is second to none.

Environmental Responsibility
We undertake to not only implement measures which prevent pollution, but also to continually improve our environmental performance, whilst making aware and encouraging all parties associated with the company to consider how they effect the environment.

We comply with all environmental laws and other regulations, to which Fendercare Marine subscribes. Our objectives are reviewed in the light of stakeholder feedback, periodic audits and reviews of our environmental management system. Fendercare Marine is certificated to ISO 14001:2004 and has achieved and maintained a zero incident rate in environmental management since we first commenced STS operations.
Accreditations

**Achilles** accreditation delivers sustainable procurement through identification, evaluation and monitoring to manage risk and ensure quality and consistency.

**FPAL** is a well established supplier management service in the oil and gas industry.

**The International Marine Contractors Association (IMCA)** is the international trade association representing offshore, marine and underwater engineering companies.

**The Lifting Equipment Engineers Association (LEEA)** is established across the globe as the leading representative body for all those involved in the lifting industry worldwide.

**The Contractors Health and Safety Assessment Scheme (CHAS)** are dedicated to completing health and safety pre-qualification assessments to a nationally recognised and accepted threshold standard.

**Safe Contractor** approval promotes higher standards of industry specific health and safety competence and compliance.
### Key Personnel

#### Fendercare Marine UK Head Office

<table>
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<tr>
<th>Job Title</th>
<th>Name</th>
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<tbody>
<tr>
<td>Managing Director</td>
<td>Eric Plane</td>
</tr>
<tr>
<td>Products Sales Director</td>
<td>Lara Griffin</td>
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<tr>
<td>STS &amp; Marine Services Director</td>
<td>Elizabeth Skinner</td>
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<tr>
<td>Subsea Services Director</td>
<td>Martyn Muntingh</td>
</tr>
<tr>
<td>HSE Manager</td>
<td>Mark Cook</td>
</tr>
<tr>
<td>Quality Manager</td>
<td>Martin Cropper</td>
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